



Behavioral Health Integration

The Integrated Health Model:

Health information technology is a key aspect of providing integrated treatment by coordinating programs, services, and providers across the continuum of care. This coordination improves health outcomes, reduces redundancy, and provides access to pertinent health information at the point of care where it is needed most.

How KHIE can Support Behavioral Health:

KHIE can support behavioral health providers and the integrated health model by providing behavioral health organizations and providers with two ways to exchange patient health information:

- Direct Secure Messaging through KHIE's Health Information Service Provider, or
- KHIE's Platinum Service (Bidirectional clinical document exchange)

Patient information is secure and encrypted using both methods of exchange. Utilizing Direct allows providers to exchange information on a point-to-point basis, akin to secure email. Using Platinum Services allows *all* providers to both contribute and query clinical documents, including summary of care records, to KHIE. Querying KHIE will allow providers to have access to consolidated clinical information across all participants. These services are available to all providers regardless of their electronic health record technology adoption/status.

Benefits of Health IT for Behavioral Health Providers:

- Communicate and collaborate between behavioral health providers and other providers
- Track the progress of those who leave a program and monitor when, and if, additional services are needed
- Reduce redundancy between programs and providers
- Increase the quality of care
- Increase access to services and support

To learn more about connecting, contact KHIE.

Updated 9/2/2015



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