

Kentucky Health
Information Exchange
(KHIE)

**Other Reportable
Diseases Case Report:
Melioidosis
(Whitmore's Disease)**

Quick Reference Guide

June 2024

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1 Introduction

Overview

This training manual covers the unique functionalities for the Melioidosis (Whitmore’s Disease) condition in the Other Reportable Conditions eICR Form in the ePartnerViewer. The Melioidosis (Whitmore’s Disease) condition contains unique **Applicable Symptoms** and **Additional Information** screens. All other screens for Melioidosis (Whitmore’s Disease) condition follow the generic workflow for the Other Reportable Conditions Case Report. For specific information about the Other Reportable Conditions Case Report, please review the [Direct Data Entry for Case Reports: Other Reportable Conditions User Guide](#).

Users with the *Manual Case Reporter* role can submit case reports from the ePartnerViewer by completing an online case report. The process generates a manual electronic initial case report (eICR) which is routed to the Kentucky Department for Public Health (KDPH). All examples and screenshots used in this guide are simulated with mock data; no Protected Health Information (PHI) is present.

Please Note: All screenshots shown throughout this document reflect how Users would interact with the ePartnerViewer while using a desktop or tablet device. While core functionality remains the same across multiple devices, interface components may vary in presentation.

Supported Web Browsers

Users must access the ePartnerViewer with a supported web browser. The ePartnerViewer is configured to support the following modern browsers on desktop, tablet, and mobile devices:

Desktop Browser Version	Mobile Browser Version
Microsoft Edge	
Version 44+	Version 40+
Google Chrome	
Version 70+	Version 70+
Mozilla Firefox	
Version 48+	Version 48+
Apple Safari	
Version 9+	iOS 11+

Please Note: The ePartnerViewer does **not** support Microsoft Internet Explorer. To access the ePartnerViewer, Users must use a modern browser such as Google Chrome, Microsoft Edge, Apple Safari, or Mozilla Firefox.

Mobile Device Considerations

The ePartnerViewer is based on responsive design. This means it renders in the best format based on the user's device size. Responsive design applies to mobile, tablet, and desktop devices. Tablet devices in landscape display mode are considered desktop.

Accessing the ePartnerViewer

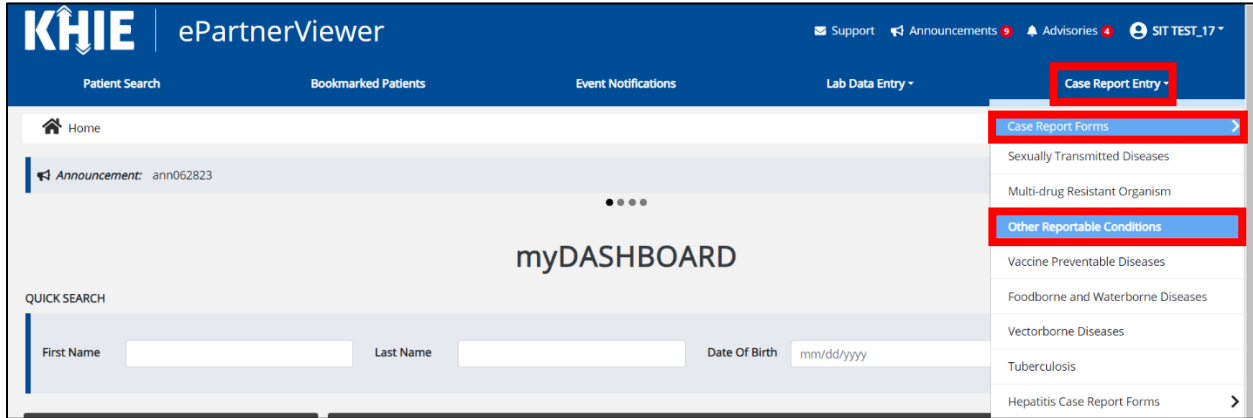
To access the ePartnerViewer, Users must meet the following specifications:

1. Users must be part of an organization with a signed Participation Agreement with KHIE.
2. Users are required to have a Kentucky Online Gateway (KOG) account.
3. Users are required to complete Multi-Factor Authentication (MFA).

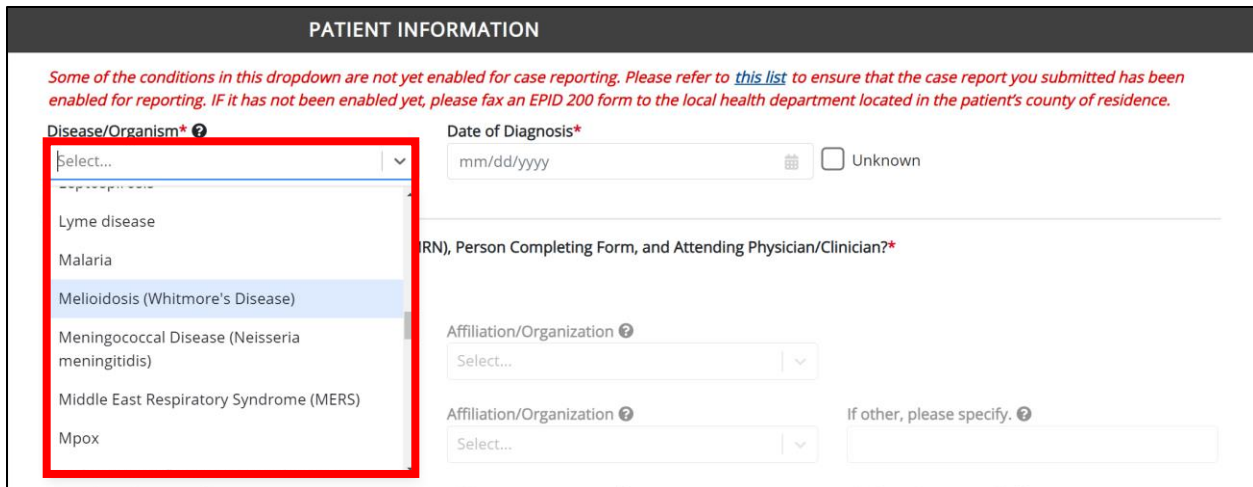
Please Note: For specific information about creating a Kentucky Online Gateway (KOG) account and how to complete MFA, please review the [ePartnerViewer Login: Kentucky Online Gateway \(KOG\) and Okta Verify Multi-Factor Authentication \(MFA\) User Guide](#).

2 Patient Information

1. To enter Other Reportable Conditions case report information, click the **Case Report Entry** Tab in the blue Navigation Bar at the top of the screen, then select **Case Report Forms** from the dropdown menu.
2. Select **Other Reportable Conditions** from the dropdown menu.



3. To start the Melioidosis (Whitmore's Disease) Case Report entry, select **Melioidosis (Whitmore's Disease)** from the *Disease/Organism* field on the **Patient Information** screen.



4. You must complete the mandatory fields on the **Patient Information** screen.

PATIENT INFORMATION

Some of the conditions in this dropdown are not yet enabled for case reporting. Please refer to [this list](#) to ensure that the case report you submitted has been enabled for reporting. If it has not been enabled yet, please fax an EPID 200 form to the local health department located in the patient's county of residence.

Disease/Organism* x | Date of Diagnosis* Unknown

Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician?*

Patient ID (MRN) Affiliation/Organization

Person Completing Form Affiliation/Organization If other, please specify:

Attending Physician/Clinician Affiliation/Organization If other, please specify:

Prefix

First Name* Middle Name Last Name*

Suffix Date of Birth*

Patient Sex* Ethnicity* Race*

5. Enter the **Date of Diagnosis**. If the date of diagnosis is unknown, click the **Unknown** checkbox.

Disease/Organism* x | Date of Diagnosis* Unknown

6. Select the **appropriate answer** for the conditional field: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician?*

Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form and Attending Physician/Clinician?*

Patient ID (MRN) Affiliation/Organization

Person Completing Form Affiliation/Organization If other, please specify:

Attending Physician/Clinician Affiliation/Organization If other, please specify:

- Click **Yes** to apply the **same** Affiliation/Organization to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician.

Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician? *

Patient ID (MRN)* ? <input type="text"/>	Affiliation/Organization* ? <input type="text" value="Select..."/>	
Person Completing Form* <input type="text" value="Select..."/>	Affiliation/Organization ? <input type="text" value="Select..."/>	If other, please specify: ? <input type="text"/>
Attending Physician/Clinician* <input type="text" value="Select..."/>	Affiliation/Organization ? <input type="text" value="Select..."/>	If other, please specify: ? <input type="text"/>

- Click **No** to select a **different** Affiliation/Organization for the Patient ID (MRN), Person Completing Form, and the Attending Physician/Clinician.

Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician? *

Patient ID (MRN)* ? <input type="text"/>	Affiliation/Organization* ? <input type="text" value="Select..."/>	
Person Completing Form* <input type="text" value="Select..."/>	Affiliation/Organization* ? <input type="text" value="Select..."/>	If other, please specify: ? <input type="text"/>
Attending Physician/Clinician* <input type="text" value="Select..."/>	Affiliation/Organization* ? <input type="text" value="Select..."/>	If other, please specify: ? <input type="text"/>

- Enter the patient's **Medical Record Number (MRN)** in the *Patient ID (MRN)* field. An MRN is an organization specific, unique identification number assigned to a patient by a healthcare organization. If your organization does not use an MRN, you **MUST** create a way to uniquely identify your patient so that the patient is registered in the KHIE system.

Patient ID (MRN)* ? <input type="text"/>	Affiliation/Organization* ? <input type="text" value="Select..."/>
--	--

- 8. From the dropdown menu, select the **Affiliation/Organization** that applies to the Patient ID (MRN).

The screenshot shows a form with several fields. The 'Patient ID (MRN)*' field contains 'EB19039283'. The 'Affiliation/Organization*' dropdown menu is open, showing a list of options: 'Select...', 'Eugene Hospital', 'Evergreen General Hospital', 'Green Hosp', 'Heartland Clinic', 'Hilton Hospital', 'Howell Hospital', and 'Knight Hospital'. The dropdown menu is highlighted with a red border. To the right of the dropdown, there are two 'If other, please specify:' fields.

Please Note: If **Yes** is selected for the conditional field: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician?* the same Affiliation/Organization will apply to each. The *Affiliation/Organization* field is enabled only for the Patient ID (MRN).

- 9. From the dropdown menu, select the name of the **Person Completing Form**.

The screenshot shows a form with two rows. The first row has 'Person Completing Form*' dropdown open, showing 'Jane Doe (jane@mailinator.com)' and 'Mr. Marty Craine, Sr (marty@email.com)'. The dropdown is highlighted with a red border. The 'Affiliation/Organization' field for this row is 'Evergreen General Hospital'. The second row has 'Person Completing Form*' dropdown open, showing 'Mr. Marty Craine, Sr (marty@email.com)'. The 'Affiliation/Organization' field for this row is 'Evergreen General Hospital'.

- 10. If applicable, select the **Affiliation/Organization** that applies to the Person Completing the Form.

The screenshot shows a form with several fields. The 'Person Completing Form*' field contains 'Mr. Arthur Vandelay, II (arthur@email.com)'. The 'Affiliation/Organization*' dropdown menu is open, showing a list of options: 'Select...', 'Eugene Hospital', 'Evergreen General Hospital', 'Green Hosp', 'Heartland Clinic', 'Hilton Hospital', 'Howell Hospital', and 'Justin Hospital'. The dropdown menu is highlighted with a red border. To the right of the dropdown, there are two 'If other, please specify:' fields. Below the dropdown, there are fields for 'First Name*', 'Last Name*', 'Suffix', and 'Date of Birth*'.

Please Note: The *Affiliation/Organization* field that applies to the Person Completing Form is enabled only if you selected **No** to the conditional question: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician?*

11. Select the **Attending Physician/Clinician** from the dropdown menu.

12. If applicable, select the **Affiliation/Organization** that applies to the physician attending the patient.

Please Note: The *Affiliation/Organization* field that applies to the Attending Physician/Clinician is enabled only when you select **No** to the conditional question: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician?*

13. If available for the patient, select the **Prefix** and **Suffix** from the dropdown menus.

14. Enter the patient’s **First Name** and **Last Name**.

15. If available, enter the patient’s **Middle Name**.

16. Enter the patient’s **Date of Birth**.

17. Select the **Patient Sex** from the dropdown menu.

18. Select the patient’s **Ethnicity** and **Race** from the appropriate dropdown menus.

A screenshot of a patient information form. The 'Patient Sex*' dropdown is highlighted in red. The 'Ethnicity*' dropdown is highlighted in red and contains the text 'Not Hispanic or Latino'. The 'Race*' dropdown is highlighted in red and is open, showing a list of options: American Indian or Alaska Native, Asian, Asked but Unknown, Black or African American, Native Hawaiian or Other Pacific Islander, Other, and Unknown.

19. Enter the patient’s **Street Address, City, State, Zip Code,** and **County.**

20. Enter the patient’s **Phone Number.**

21. If available, enter the patient’s **Email Address.**

A screenshot of a patient information form. The 'Address 1*' text box is highlighted in red. The 'Address 2' text box is highlighted in red and contains the text 'Unit, Suite, Building, etc.'. The 'City*' text box is highlighted in red. The 'State*' dropdown is highlighted in red and contains the text 'Select...'. The 'Zip Code*' text box is highlighted in red. The 'County*' dropdown is highlighted in red and contains the text 'Select...'. The 'Phone*' text box is highlighted in red and contains the text '(XXX) XXX-XXXX'. The 'Email' text box is highlighted in red and contains the text 'name@domain.com'.

22. Select the **type of patient visit** from the *Visit Type* dropdown menu.

A screenshot of a patient information form. The 'Visit Type*' dropdown is highlighted in red and is open, showing a list of options: Ambulatory, Emergency, Field, Home Health, Inpatient Acute, Inpatient Encounter, and Inpatient Non-Acute. The 'Encounter ID/Visit #*' text box is highlighted in red and is empty. There is a 'Generate' checkbox next to it.

• The *Encounter ID/Visit #* field allows Users to enter a **unique 20-digit Encounter ID/Visit #**.

A screenshot of a patient information form. The 'Visit Type*' dropdown is highlighted in red and contains the text 'Ambulatory'. The 'Encounter ID/Visit #*' text box is highlighted in red and is empty. There is a 'Generate' checkbox next to it.

- The **Encounter ID/Visit #** hyperlink allows Users to view the *Patient Case History* which includes the historical case report details and Encounter IDs (when available) that were previously submitted for the patient. The *Patient Case History* search is based on the **Patient First Name, Last Name,** and **Patient ID (MRN)** entered.

Visit Type* | Generate

- The **Generate** checkbox triggers the system to generate a **unique 20-digit Encounter ID/Visit #** if the Encounter ID/Visit # is unknown.

Visit Type* | Generate

Is the patient currently pregnant?

- Upon clicking the **Generate** checkbox, the *Encounter ID/Visit #* field will be grayed out and disabled. The *Encounter ID/Visit #* field will display the system-generated Encounter ID/Visit # only after the **Patient Information** screen has been completed and saved.

Visit Type* | Generate

23. If applicable, select the **appropriate answer** to *Is the patient currently pregnant?*

Is the patient currently pregnant?*

Yes	No	Unknown
-----	----	---------

If yes, please enter the due date (EDC). ?

Please Note: The *Is the patient currently pregnant?* field is enabled and required only when the *Patient Sex* field is marked as **Female**.

- If **Yes** is selected for the *Is the patient currently pregnant?* field, the subsequent field is enabled. Enter the **estimated due date (EDC)** in the subsequent field: *If yes, please enter the due date (EDC)*. If the due date is unknown, click the **Unknown** checkbox.

Is the patient currently pregnant?*

If yes, please enter the due date (EDC).* ?

mm/dd/yyyy Unknown

Please Note: If **No** or **Unknown** is selected for the *Is the patient currently pregnant?* field, the subsequent field is disabled: *If yes, please enter the due date (EDC)*.

24. When the **Patient Information** screen has been completed, click **Save** to save your progress or click **Next** to proceed to the **Laboratory Information** screen.

Is the patient currently pregnant?*

If yes, please enter the due date (EDC).* ?

06/28/2024 Unknown

3 Laboratory Information

1. On the **Laboratory Information** screen, select the **appropriate answer** for the conditional question at the top: *Does the patient have a lab test?*

Please provide laboratory information related to this case.

LABORATORY INFORMATION

Patient Information

Laboratory Information

Does the patient have a lab test?*

Yes No Unknown

2. If **Yes** is selected, the subsequent laboratory-related fields on the screen are enabled. You must enter details for a lab test.

LABORATORY INFORMATION

Patient Information

Laboratory Information

Applicable Symptoms

Additional Information

Hospitalization, ICU, & Death Information

Vaccination History

Treatment Information

Additional Comments

Review & Submit

Does the patient have a lab test?*

Yes No Unknown

Laboratory Information

Laboratory Name*

Test Name*

Select...

If other, please specify. ?

Filler Order/Accession Number ?

Specimen Source*

Select...

If other, please specify. ?

Test Result*

Select...

If other, please specify. ?

Test Result Date

mm/dd/yyyy Unknown

Specimen Collection Date*

mm/dd/yyyy Unknown

Additional Information ?

0/300 Characters

+ Add Test

- 3. Once the **Laboratory Information** screen is complete, click **Next** to proceed to the **Applicable Symptoms** screen.

LABORATORY INFORMATION

Does the patient have a lab test?*

Laboratory Information

Laboratory Name*

Test Name*
 x | v

If other, please specify. ?

Filler Order/Accession Number ?

Specimen Source*
 x | v

If other, please specify. ?

Test Result*
 x | v

If other, please specify. ?

Test Result Date* Unknown Specimen Collection Date* Unknown

Additional Information ?

0/300 Characters

4 Applicable Symptoms

1. On the **Applicable Symptoms** screen, select the appropriate answer for the conditional question at the top: *Were symptoms present during the course of illness?*

APPLICABLE SYMPTOMS

Patient Information

Laboratory Information

Applicable Symptoms

Additional Information

Were symptoms present during the course of illness?*

Yes No Unknown

Onset Date ⓘ

mm/dd/yyyy Unknown

2. If **Yes** is selected for the conditional question, the subsequent fields on the screen are enabled.

APPLICABLE SYMPTOMS

Patient Information

Laboratory Information

Applicable Symptoms

Additional Information

Hospitalization, ICU, & Death Information

Vaccination History

Treatment Information

Additional Comments

Review & Submit

Were symptoms present during the course of illness?*

Yes No Unknown

Onset Date* ⓘ

mm/dd/yyyy Unknown

If symptomatic, which of the following did the patient experience during illness?

Fever*

Yes No Unknown

If yes, please enter the highest temperature. ⓘ

Diarrhea (>3 loose stools/24hr period)*

Yes No Unknown

If yes, please enter the number of days with diarrhea. ⓘ

Please Note: If **No** is selected for the conditional question, all subsequent symptom fields are disabled and marked with **No**. If **Unknown** is selected for the conditional question, all subsequent symptom fields are disabled and marked as **Unknown**.

3. Enter the **Onset Date** for the symptoms.

 - If the onset date is unknown, click the **Unknown** checkbox.

Onset Date* ⓘ

mm/dd/yyyy Unknown

May 2024

Su Mo Tu We Th Fr Sa

28 29 30 1 2 3 4

5 6 7 8 9 10 11

12 13 14 15 16 17 18

19 20 21 22 23 24 25

26 27 28 29 30 31 1

...ing did the patient experience during illness?

Unknown

...emperature. ⓘ

...eriod)*

- 4. To report whether the patient had a fever during the illness, select the **appropriate answer** for the field: *Fever*.

If symptomatic, which of the following did the patient experience during illness?

Fever*

If yes, please enter the highest temperature. ?

- If **Yes** is selected, the subsequent field is enabled. Enter the **patient's highest temperature** in the subsequent textbox: *If yes, please enter the highest temperature.*

Fever*

If yes, please enter the highest temperature.* ?

- 5. To report the patient had diarrhea during the illness, select the **appropriate answer** for the field: *Diarrhea (>3 loose stools/24hr period).*

Diarrhea (>3 loose stools/24hr period)*

If yes, please enter the number of days with diarrhea. ?

- If **Yes** is selected, the subsequent field is enabled. Enter the **number of days with diarrhea** in the subsequent textbox: *If yes, please enter the number of days with diarrhea.*

Diarrhea (>3 loose stools/24hr period)*

If yes, please enter the number of days with diarrhea.* ?

6. Select the **appropriate answers** for the following fields to indicate the symptoms the patient experienced during illness:

Abdominal discomfort*	Yes	No	Unknown	Headache*	Yes	No	Unknown	Pneumonia*	Yes	No	Unknown
Anorexia (loss of appetite)*	Yes	No	Unknown	Joint pain*	Yes	No	Unknown	Respiratory distress*	Yes	No	Unknown
Chest pain*	Yes	No	Unknown	Meningitis*	Yes	No	Unknown	Seizures*	Yes	No	Unknown
Disorientation*	Yes	No	Unknown	Muscle aches*	Yes	No	Unknown	Skin abscess*	Yes	No	Unknown
Encephalomyelitis*	Yes	No	Unknown	Nodule*	Yes	No	Unknown	Ulcer*	Yes	No	Unknown

7. Select the **appropriate answer** for the conditional question: *Organ abscess*.

Organ abscess*

Yes No Unknown

If yes, please specify the organ(s) with abscess formation. Please select all that apply. ?

Select...

8. If **Yes** is selected, select the **appropriate answer(s)** from the multiselect dropdown menu for the field: *If yes, please specify the organ(s) with abscess formation. Please select all that apply.*

Organ abscess*

Yes No Unknown

If yes, please specify the organ(s) with abscess formation. Please select all that apply.* ?

Select...

- Brain
- Liver
- Lung
- Prostrate
- Spleen
- Other

Did the patient have any other symptoms?*

9. If **Other** is selected, enter the **other organ(s) with abscess formation** in the textbox for the field: *If other, please specify.*

If yes, please specify the organ(s) with abscess formation. Please select all that apply.* ?

Brain x Other x

If other, please specify.*

10. Select the **appropriate answer** for the field: *Weight loss (lb)*

Weight loss (lb)*

Yes	No	Unknown
-----	----	---------

If yes, please enter the number of pounds lost. ?

11. If **Yes** is selected, enter the **number of pounds lost** in the textbox for the field: *If yes, please enter the number of pounds lost.*

Weight loss (lb)*

Yes	No	Unknown
-----	----	---------

If yes, please enter the number of pounds lost.* ?

12. To report additional symptoms not listed on the screen, select the **appropriate answer** for the field: *Did the patient have any other symptoms?*

Did the patient have any other symptoms?*

Yes	No	Unknown
-----	----	---------

If yes, please specify. ?

13. If **Yes** is selected, enter the **patient’s other symptoms** in the subsequent textbox: *If yes, please specify.*

14. Once complete, click **Next** to proceed to the **Additional Information** screen.

Did the patient have any other symptoms?*

Yes	No	Unknown
-----	----	---------

If yes, please specify.* ?

Save

Previous

Next

5 Additional Information

1. On the **Additional Information** screen, select the **appropriate answer** for the conditional question at the top: *Does any of the following apply to the patient?*

- If **Yes** is selected for the conditional question, the subsequent fields on the screen are enabled.

Please Note: If **No** is selected for the conditional question, all subsequent symptom fields are disabled and marked with **No**.
If **Unknown** is selected for the conditional question, all subsequent symptom fields are disabled and marked as **Unknown**.

2. Select the **appropriate answer** for the field: *Domestic travel within the last 30 days (outside state of normal residence)*.

- If **Yes** is selected for the *Domestic travel (outside state of normal residence)* field, the subsequent *If yes, please specify state(s).* field is enabled. From the multi-select dropdown menu, select the **state(s) in which the patient traveled.**

Domestic travel within the last 30 days (outside state of normal residence)*

If yes, please specify state(s).* ?

Select...

- KY
- AK
- AL
- AR
- AS
- AZ
- CA

3. Select the **appropriate answer** for the field: *International travel within last 30 days.*

International travel within the last 30 days*

If yes, please specify country(s). ?

Select...

- If **Yes** is selected, the subsequent field *If yes, please specify country(s).* is enabled. From the multi-select dropdown menu, select the **country or countries in which the patient traveled.**

International travel within the last 30 days*

If yes, please specify country(s).* ?

Select...

- United States
- Afghanistan
- Albania
- Algeria
- Andorra
- Angola
- Antigua and Barbuda

4. Select the **appropriate answers** for the following fields to indicate descriptions that apply to the patient:

- School/daycare attendee
- School/daycare employee
- Food handler
- Healthcare worker
- Long-term care facility resident
- Long-term care facility employee
- Correctional facility resident
- Correctional facility employee
- Homeless shelter resident
- Homeless shelter employee
- College/university student
- College/university teacher
- Substance abuse or misuse
- Military
- Other congregate setting resident
- Other congregate setting employee

School/daycare attendee*

If yes, please specify the name of school/daycare. ?

School/daycare employee*

If yes, please specify the name of school/daycare. ?

Food handler*

If yes, please specify the name of food handler service. ?

Healthcare worker*

If yes, please specify the name of healthcare facility. ?

Long-term care facility resident*

If yes, please specify the name of long-term care facility.

Long-term care facility employee*

If yes, please specify the name of long-term care facility.

Correctional facility resident*

If yes, please specify the name of correctional facility.

Correctional facility employee*

If yes, please specify the name of correctional facility.

Homeless shelter resident*

If yes, please specify the name of homeless shelter.

Homeless shelter employee*

If yes, please specify the name of homeless shelter.

College/university student*

If yes, please specify the name of college/university.

College/university teacher*

If yes, please specify the name of college/university.

Military*

If yes, please specify the name of military base.

Other congregate setting resident*

If yes, please specify the name of other congregate setting.

Other congregate setting employee*

If yes, please specify the name of other congregate setting.

Please Note: If **Yes** is selected for **any** of the descriptive questions, the subsequent textbox is enabled for Users to specify the name of the appropriate setting.

For example, if **Yes** is selected for the *Healthcare worker* field, the subsequent textbox field is enabled. To proceed, you must enter the **name of the healthcare facility** in the subsequent field: *If yes, please specify the name of the healthcare facility.*

Healthcare worker*

If yes, please specify the name of healthcare facility.*

- 5. Select the **appropriate answer** for the field: *Did the patient inject drugs not prescribed by a doctor?*
- 6. Select the **appropriate answer** for the field: *Did the patient use street drugs, but not inject?*

Did the patient inject drugs not prescribed by a doctor?*

Did the patient use street drugs, but not inject?*

- 7. Select the **appropriate answer** for the conditional question: *Did the patient have any known exposure to B. pseudomallei?*

Did the patient have any known exposure to B. pseudomallei?*

Date of Known Exposure

Unknown

Please provide known exposure information.

- 8. If **Yes** is selected for the conditional question, the subsequent fields on the screen are enabled.

Did the patient have any known exposure to B. pseudomallei?*

Date of Known Exposure

Unknown

Please provide known exposure information.

0/500 Characters

9. Enter the **Date of Exposure**. If the date of exposure is unknown, click the **Unknown** checkbox.

Date of Known Exposure
mm/dd/yyyy Unknown

10. If known, enter the **exposure information** in the textbox for the field: *Please provide known exposure information.*

Please provide known exposure information.
0/500 Characters

11. Select the **appropriate answer** for the field: *Is this part of an outbreak?*

Is this part of an outbreak?*

Yes No Unknown

If yes, please specify the name of the outbreak. ?

12. If **Yes** is selected, the subsequent field is enabled. Enter **the name of the outbreak** in the subsequent textbox: *If yes, please specify name of the outbreak.*

Is this part of an outbreak?*

Yes No Unknown

If yes, please specify the name of the outbreak.* ?

13. Once complete, click **Next** to proceed to the **Hospitalization, ICU, & Death Information** screen.

Is this part of an outbreak?*

Yes No Unknown

If yes, please specify the name of the outbreak.* ?

Unknown outbreak.

Save Previous **Next**

Please Note: From this point forward, the workflow screens are the same as Foodborne and Waterborne Diseases Case Reports. For more information, please review the [Direct Data Entry for Case Reports: Foodborne and Waterborne Diseases User Guide](#).

6 Technical Support

Toll-Free Telephone Support

For questions and assistance regarding the ePartnerViewer, please call 1 (800) 633-6283.

Email Support

To submit questions or request support regarding the ePartnerViewer, please email KHIESupport@ky.gov.

Please Note: To seek assistance or log issues, you can use the **Support Tab** located in the blue navigation bar at the top of the screen in the ePartnerViewer.

