

Kentucky Health Information Exchange (KHIE)

Other Reportable Diseases Case Report: Toxoplasmosis (*Toxoplasma gondii*) & Toxoplasmosis, Congenital

Quick Reference Guide

May 2024





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Document Control Information

Document Information

Document Name	Other Reportable Conditions Case Report: Toxoplasmosis (<i>Toxoplasma gondii</i>) & Toxoplasmosis, Congenital Quick Reference Guide
Project Name	KHIE
Client	Kentucky Cabinet for Health and Family Services
Document Author	Deloitte Consulting
Document Version	1.0
Document Status	Initial Draft
Date Released	05/21/2024

Document Edit History

Version	Date	Additions/Modifications	Prepared/Revised by
0.1	05/14/2024	Initial Draft	Deloitte Consulting
1.0	05/23/2023	Final Draft per KHIE Review	KHIE/Deloitte Consulting



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1 Introduction

Overview

This training manual covers the unique functionalities for the Toxoplasmosis and Toxoplasmosis, Congenital conditions in the Other Reportable Conditions eICR Form in the ePartnerViewer. The Toxoplasmosis condition contains unique birth-related fields on the **Patient Information** screen, unique and unique validation pop-ups on the **Review & Submit** screen. The Toxoplasmosis, Congenital condition captures the contact information of the person with whom the patient lives and contains unique validation pop-ups on the **Patient Information** screen. All other screens for Toxoplasmosis and Toxoplasmosis, Congenital conditions follow the generic workflow for the Other Reportable Conditions Case Report. For specific information about the Other Reportable Conditions Case Report, please review the <u>Direct Data Entry for Case Reports: Other Reportable Conditions User</u> <u>Guide</u>.

Users with the *Manual Case Reporter* role can submit case reports from the ePartnerViewer by completing an online case report. The process generates a manual electronic initial case report (elCR) which is routed to the Kentucky Department for Public Health (KDPH). All examples and screenshots used in this guide are simulated with mock data; no Protected Health Information (PHI) is present.

Please Note: All screenshots shown throughout this document reflect how Users would interact with the ePartnerViewer while using a desktop or tablet device. While core functionality remains the same across multiple devices, interface components may vary in presentation.

_ _ _ _ _

Supported Web Browsers

Users must access the ePartnerViewer with a supported web browser. The ePartnerViewer is configured to support the following modern browsers on desktop, tablet, and mobile devices:

Desktop Browser Version	Mobile Browser Version
Microsoft Edge	
Version 44+	Version 40+
Google Chrome	
Version 70+	Version 70+
Mozilla Firefox	
Version 48+	Version 48+
Apple Safari	
Version 9+	iOS 11+



Please Note: The ePartnerViewer does **not** support Microsoft Internet Explorer. To access the ePartnerViewer, Users must use a modern browser such as Google Chrome, Microsoft Edge, Apple Safari, or Mozilla Firefox.

Mobile Device Considerations

The ePartnerViewer is based on responsive design. This means it renders in the best format based on the user's device size. Responsive design applies to mobile, tablet, and desktop devices. Tablet devices in landscape display mode are considered desktop.

Accessing the ePartnerViewer

To access the ePartnerViewer, Users must meet the following specifications:

- 1. Users must be part of an organization with a signed Participation Agreement with KHIE.
- 2. Users are required to have a Kentucky Online Gateway (KOG) account.
- 3. Users are required to complete Multi-Factor Authentication (MFA).

Please Note: For specific information about creating a Kentucky Online Gateway (KOG) account and how to complete MFA, please review the <u>ePartnerViewer Login: Kentucky Online Gateway</u> (KOG) and Okta Verify Multi-Factor Authentication (MFA) User Guide.

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2 Toxoplasmosis (*Toxoplasma gondii*) Patient Information

- 1. To enter Other Reportable Conditions case report information, click the **Case Report Entry** Tab in the blue Navigation Bar at the top of the screen, then select **Case Report Forms** from the dropdown menu.
- 2. Select **Other Reportable Conditions** from the dropdown menu.

KĤIE	ePartnerViewer		🖂 Support 🛛 📢 Announceme	nts 🧕 🌲 Advisories 🍐 🤤 SIT TEST_17 *
Patient Search	Bookmarked Patients	Event Notifications	Lab Data Entry +	Case Report Entry •
A Home				Case Report Forms
Announcement: an	n062823	••••		Sexually Transmitted Diseases Multi-drug Resistant Organism
				Other Reportable Conditions
QUICK SEARCH		myDASHBOARD		Vaccine Preventable Diseases
QUICK SEARCH				Vectorborne Diseases
First Name	Last Name	Date Of Birth	mm/dd/yyyy	Tuberculosis
•				Hepatitis Case Report Forms

3. To start the Toxoplasmosis (*Toxoplasma gondii*) Case Report entry, select **Toxoplasmosis** (*Toxoplasma gondii*) from the *Disease/Organism* field on the **Patient Information** screen.

PATIE	NT INF	ORMATION		
	d has bee	en enabled for reporting. IF	it has not bee	<i>g. Please refer to <u>this list</u> to ensure that en enabled yet, please fax an EPID 200 e.</i>
Disease/Organism* 😧		Date of Diagnosis*		
Select	~	mm/dd/yyyy	# (Unknown
Spotted Fever Rickettsioses Streptococcal Toxic Shock Syndrome (STSS) Toxic Shock Syndrome (TSS	-	r Patient ID (MRN), Person C	ompleting Fo	rm, and Attending Physician/Clinician?*
Toxoplasmosis (Toxoplasm	a	Affiliation/Organization		
gondii)		Select		
Toxoplasmosis, Congenital	- 1			
Typhoid Fever		Affiliation/Organization		If other, please specify. 🚱
VHE: Chapare Hemorrhagic	-	Seettiin		





4. You must complete the mandatory fields on the **Patient Information** screen.

	PAT	IENT INF	ORMATION		
Patient Information					<i>ensure that the case report you submitted has been rtment located in the patient's county of residence.</i>
Laboratory Information	Disease/Organism*	r enableu ye	Date of Diagnosis*	ar nearch depar	anenciocated in the patient's county of residence.
Applicable Symptoms	Coxoplasmosis (Toxoplasma gondii)	x ~	mm/dd/yyyy	#	Unknown
Additional Information	A				
Hospitalization, ICU, & Death Information	Sthe Affiliation/Organization same for Ves No	Patient ID (N	IRN), Person Completing Form, and Atte	nding Physician	n/Clinician?*
Vaccination History	Patient ID (MRN) @		Affiliation/Organization 🕑		
Treatment Information			Select		
Additional Comments	Person Completing Form		Affiliation/Organization 🚱		If other, please specify. 🔞
Review & Submit	Select		Select		
	Attending Physician/Clinician		Affiliation/Organization 🚱		If other, please specify. 🔞
	Select		Select		
	Prefix				
	Select	~			
	First Name*		Middle Name		Last Name*
	Suffix Select	~	Date of Birth* mm/dd/yyyy		
	Patient Sex*		Ethnicity*		Race*
	Select	~	Select	V	Select 🗸

5. Enter the **Date of Diagnosis**. If the date of diagnosis is unknown, click the **Unknown** checkbox.

PATIENT INFO	RMATION
	nabled for case reporting. Please refer to <u>this list</u> to ensure that the case report you submitted has been please lax an EPD 200 form to the local nearth department located in the patient's county of residence.
Disease/Organism* 😧	Date of Diagnosis*
Toxoplasmosis (Toxoplasma gondii) $\qquad \times \qquad \lor$	mm/dd/yyyy 🃾 🗌 Unknown

6. Select the **appropriate answer** for the conditional field: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician?*

Yes No		
Patient ID (MRN) 😧	 Affiliation/Organization 🚱	
	Select	
Person Completing Form	Affiliation/Organization 😧	If other, please specify: 🚱
Select	Select	
Attending Physician/Clinician	Affiliation/Organization 🛛	If other, please specify: 🔞
Select	Select	





Click **Yes** to apply the **same** Affiliation/Organization to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician.

Is the Affiliation/Organization same for * Yes No	r Patient ID (MRN), Person Completing F	Form, and Attending Physician/Clinician?
Patient ID (MRN)* 😧	Affiliation/Organization* 😧 Select	
Person Completing Form* Select	Affiliation/Organization 🕑	lf other, please specify: 🕜
Attending Physician/Clinician*	Affiliation/Organization 😧	If other, please specify: 😧

 Click *No* to select a <u>different</u> Affiliation/Organization for the Patient ID (MRN), Person Completing Form, and the Attending Physician/Clinician.

Yes No		
Patient ID (MRN)* 😧	Affiliation/Organization* 😧	_
	Select ~	
Person Completing Form*	Affiliation/Organization* 😧	lf other, please specify: 🔞
Person Completing Form*		
Person Completing Form* Select Attending Physician/Clinician*		

7. Enter the patient's **Medical Record Number (MRN**) in the *Patient ID (MRN)* field. An MRN is an organization specific, unique identification number assigned to a patient by a healthcare organization. If your organization does not use an MRN, you MUST create a way to uniquely identify your patient so that the patient is registered in the KHIE system.

Patient ID (MRN)* 😧	Affiliation/Organizati	on* 😧
	Select	





8. From the dropdown menu, select the **Affiliation/Organization** that applies to the Patient ID (MRN).

Patient ID (MRN)* 🚱	Affiliation/Organization* 😧		_
EB19039283	Select	~	
Person Completing Form*	Eugene Hospital	•	If other, please specify: 🚱
Select 🗸 🗸	Evergreen General Hospital		
Attending Physician/Clinician*	Green Hosp		If other, please specify: 🔞
Select 🗸 🗸	Heartland Clinic		
	Hilton Hospital		
Prefix	Howell Hospital		
Select V	Knight Hospital		
	- Karalla Lanakal	-	

Please Note: If **Yes** is selected for the conditional field: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician?* the same Affiliation/Organization will apply to each. The *Affiliation/Organization* field is enabled only for the Patient ID (MRN).

9. From the dropdown menu, select the name of the **Person Completing Form**.

Person Completing Form*		Affiliation/Organization 🚱	If other, please specify: 🚱
Select	- ~	Evergreen General Hospital	
Jane Doe (jane@mailinator.com)		Affiliation/Organization 🕜	If other, please specify: 🚱
Mr. Marty Craine, Sr (marty@email.com)		Evergreen General Hospital	

10. If applicable, select the **Affiliation/Organization** that applies to the Person Completing the Form.

Person Completing Form*		Affiliation/Organization* 🖗	lf other, please specify: 🚱
Mr. Arthur Vandelay, II (arthur@email.com)	x ~	Şelect 🗸	
Attending Physician/Clinician*		Eugene Hospital	If other, please specify: 🚱
Select	~	Evergreen General Hospital	
		Green Hosp	
Prefix		Heartland Clinic	
Select	~	Hilton Hospital	
First Name*		Howell Hospital	Last Name*
		Justin Hospital	
Suffix		Date of Birth*	

Please Note: The *Affiliation/Organization* field that applies to the Person Completing Form is enabled only if you selected **No** to the conditional question: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician*?

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11. Select the **Attending Physician/Clinician** from the dropdown menu.

Attending Physician/Clinician*	Affiliation/Organization* 😧	If other, please specify: 🚱
Select 🗸 🗸	Select 🗸	
Dr. Frank Costanza, Sr (frankc@email.com)		
John Smith (john@mailinator.com)		
Select		

12. If applicable, select the **Affiliation/Organization** that applies to the physician attending the patient.

Attending Physician/Clinician	<u>n</u> *	Affiliation/Organization* 😧		lf other, please specify: 🚱	
Dr. Charles Allen (callen@e	mail.co × 🗸 🗸	Select	~		
		Eugene Hospital	•		
Prefix		Evergreen General Hospital			
Select		Green Hosp			
First Name*		Heartland Clinic		Last Name*	
		Hilton Hospital			
0.5		Howell Hospital			
Suffix		Justin Hospital			
	1	Knight Hospital	-		
Patient Sex*		Ethnicity*		Race*	
Select	· ·	Select		Select	\sim
Please Note: The	Affiliation/Or	g <i>anization</i> field that ap	plies to the	e Attending Physicia	n/Clinician is
		No to the conditional of	-		
-	2		•		inzation sume
for Patient ID (MRI	N), Person Con	npleting Form, and Atter	naing Physic	ian/Clinician?	

- 13. If available for the patient, select the **Prefix** and **Suffix** from the dropdown menus.
- 14. Enter the patient's **First Name** and **Last Name**.
- 15. If available, enter the patient's **Middle Name**.
- 16. Enter the patient's **Date of Birth**.

Prefix Select		
First Name*	Middle Name	Last Name*
Select	Date of Birth* mm/dd/yyyy	

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gondii) & Toxoplasmosis, Congenital

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17. Select the **Patient Sex** from the dropdown menu.

18. Select the patient's **Ethnicity** and **Race** from the appropriate dropdown menus.

~	Not Hispanic or Latino	$\times \mid \sim$	Şelect	~
			American Indian or Alaska Native	^
		Address 2	Asian	
		Unit, Suite, Building, etc.	Asked but Unknown	1
		State*	Black or African American	1
		Select	Native Hawaiian or Other Pacific Islander	1
	Phone* 😧		Other	
V	(XXX) XXX-XXXX		Unknown	
		Phone* 😧	Address 2 Unit, Suite, Building, etc. State* Select	Address 2 Asian Unit, Suite, Building, etc. Asked but Unknown State* Black or African American Select Native Hawaiian or Other Pacific Islander Phone* @ Other

- 19. Enter the patient's **Street Address**, **City**, **State**, **Zip Code**, and **County**.
- 20. Enter the patient's **Phone Number**.
- 21. If available, enter the patient's **Email Address**.

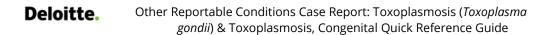
Address 1*			Address 2				
			Unit, Suite, Building, etc.				
City*			State*			Zip Code*	
			Select		~		
County*		Phone* 🚱		Email			
Select	~	(XXX) XXX-XXXX		name@	domain.com		

22. Select the **type of patient visit** from the *Visit Type* dropdown menu.

Visit Type*	Encounter ID/Visit #* 🚱
Select 🗸 🗸	Generate
Ambulatory	
Emergency	
Field	
Home Health	
Inpatient Acute	
Inpatient Encounter	
Inpatient Non-Acute	Unknown

• The *Encounter ID/Visit* # field allows Users to enter a **unique 20-digit Encounter ID/Visit** #.

Visit Type*	Encounter ID/Visit #* 🕢	
Ambulatory	x ~	Generate
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The *Encounter ID/Visit #* hyperlink allows Users to view the *Patient Case History* which includes the historical case report details and Encounter IDs (when available) that were previously submitted for the patient. The *Patient Case History* search is based on the **Patient First Name**, Last Name, and Patient ID (MRN) entered.

	Encounter ID/Visit #* 2	
Select V Generate		Generate

• The *Generate* checkbox triggers the system to generate a **unique 20-digit Encounter ID/Visit #** if the Encounter ID/Visit # is unknown.

Visit Type*	Encounter ID/Visit #* 😧	
Select V		Generate

 Upon clicking the *Generate* checkbox, the *Encounter ID/Visit* # field will be grayed out and disabled. The *Encounter ID/Visit* # field will display the system-generated Encounter ID/Visit # only <u>after</u> the Patient Information screen has been completed and saved.

it Type*		Encounter ID/Visit #* 😯	
mergency	× ~		🗸 Generate

23. If applicable, select the **appropriate answer** to *Is the patient currently pregnant?*

If yes, please enter the due date (EDC). mm/dd/yyyy	
mm/dd/www	

If **Yes** is selected for the *Is the patient currently pregnant*? field, the subsequent field is enabled.
 Enter the **estimated due date (EDC)** in the subsequent field: *If yes, please enter the due date (EDC)*.
 If the due date is unknown, click the **Unknown** checkbox.

es	No	Unknown			
lease er	nter the due o	ate (EDC).* 🚱			
		. ,	🗰 🚺 Unknown		
dd/yyyy					

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			wn is selected for the <i>Is the patient currently pregnant?</i> field, the <i>f yes, please enter the due date (EDC</i>).
Is the patient co			
Yes If yes, please er	No nter the due d	Unknown late (EDC). 🕜	
mm/dd/yyyy		蕭	Unknown

24. If applicable, select the **appropriate answer** to *Did the patient recently give birth?*

Did the patient	recently give	birth?*	
Yes	No	Unknown	
Did the patient	have a miscar	rriage, stillbirth, o	or livebirth?
Select			
0	estational age	e of the fetus at th	
What was the go Weeks 🚱 # of Weeks	estational age	Days	

25. If **Yes** is selected for the conditional question, the subsequent fields on the screen are enabled.

Yes No	Unknown			
id the patient have a mis	carriage, stillbirth, or livebirth	n?*		
Select				
Vhat was the gestational	age of the fetus at the time of	f delivery? Please enter the a	ge in weeks and days.	
Vhat was the gestational	age of the fetus at the time of Days* 😧	f delivery? Please enter the a	ge in weeks and days.	

26. Select the **appropriate answer** from the subsequent dropdown menu: *Did the patient have a miscarriage, stillbirth, or livebirth?*

Yes	No	Unknown		
	nave a misca	rriage, stillbirth,	, or	
vebirth?*				
Select			~	
Livebirth				e of delivery? Please enter the age in weeks and days.
Miscarriage				
Stillbirth				

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27. Enter the **gestational age of the fetus at the time of delivery in weeks and days** in the *Weeks* and *Days* textboxes for the field: *What was the gestational age of the fetus at the time of delivery? Please enter the age in weeks and days.*

scarriage, stillbirth, or		
x 🗸 🗸		
	I	\times \lor

28. When the **Patient Information** screen has been completed, click **Save** to save your progress or click **Next** to proceed to the **Laboratory Information** screen.

	Did the patient have a miscarriage, stillbirth, or livebirth?* Livebirth X What was the gestational age of the fetus at the time of delivery? Please enter the age in weeks and days. Weeks* @ Days* @	Did the patient recently g	vive birth?*	
Livebirth × What was the gestational age of the fetus at the time of delivery? Please enter the age in weeks and days. Weeks* Days*	Livebirth × < What was the gestational age of the fetus at the time of delivery? Please enter the age in weeks and days. Days* Days*	Yes No	Unknown	
What was the gestational age of the fetus at the time of delivery? Please enter the age in weeks and days. Weeks* ② Days* ②	What was the gestational age of the fetus at the time of delivery? Please enter the age in weeks and days. Weeks* ② Days* ②	Did the patient have a mi	iscarriage, stillbirth, or livebirth?*	
	Weeks* 🚱 Days* 🚱	Livebirth	× ~	
		_		enter the age in weeks and days.
39 4	39 4			
		39	4	
		Save		Next
Save	Save			



3 Toxoplasmosis (*Toxoplasma gondii*) Laboratory Information

1. On the **Laboratory Information** screen, select the **appropriate answer** for the conditional question at the top: *Does the patient have a lab test*?

Please provide laboratory information	Please provide laboratory information related to this case.							
				LABORATO	DRY INFORMATION			
Patient Information	0	Does the patier	nt have a lab t	test?*				
Laboratory Information		Yes	No	Unknown				

2. If **Yes** is selected, the subsequent laboratory-related fields on the screen are enabled. You must enter details for a lab test.

		LABORATORY INFORMATION	
Patient Information	${igodot}$	Does the patient have a lab test?*	
Laboratory Information		Yes No Unknown	
Applicable Symptoms	a		_
Additional Information	a	Laboratory Information	- 1
Hospitalization, ICU, & Death Information	-	Laboratory Name*	
Vaccination History	a	Test Name* Select	
Treatment Information	A	If other, please specify. 🖗	
Additional Comments	A		
Review & Submit	۵	Filler Order/Accession Number 🚱	- 1
		Specimen Source* Select If other, please specify. ♥ Test Result* Select If other, please specify. ♥	~ ~
		Specimen Collection Date* mm/dd/yyyy Unknown Mm/dd/yyyy Unknown Additional Information @ 0/300 Characters O Add Test	Æ





3. Once the **Laboratory Information** screen is complete, click **Next** to proceed to the **Applicable Symptoms** screen.

Applicable symptoms	-					
Additional Information	a	Laboratory Information				
		Laboratory Name*				
Hospitalization, ICU, & Death Information	a	Test Lab				
		Test Name*				
Vaccination History	a	Toxoplasma gondii Ag [Presend	ce] in Tissue by Immune stain		>	< ~
Treatment Information	a	If other, please specify. 🚱				
Additional Comments	۵					
Review & Submit	۵	Filler Order/Accession Number	0			
		110110101				
		Specimen Source*				
		Abscess			2	< ~
		If other, please specify. 😡				
		Test Result*				
		Pending			2	< ~
		If other, please specify. 🚱				
		Test Result Date		Specimen Collection Date*		
		mm/dd/yyyy	Unknown	04/30/2024	🛗 🗌 Unknown	
		Additional Information 🕑				
		0/300 Characters				li
		🔂 Add Test				
		Save			Previous Next	

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4 Toxoplasmosis (*Toxoplasma gondii*) Applicable Symptoms

1. On the **Applicable Symptoms** screen, select the appropriate answer for the conditional question at the top: *Were symptoms present during the course of illness*?

APPLICABLE SYMPTOMS						
Patient Information	\odot	Were symptoms present during the course of illness?*				
Laboratory Information	\otimes	Yes No Unknown				
Applicable Symptoms		Onset Date 🖗				
Additional Information		mm/dd/yyyy 🟥 🗌 Unknown				

2. If **Yes** is selected for the conditional question, the subsequent fields on the screen are enabled.

		APPLICABLE SYMPTOMS
Patient Information	Ø	Were symptoms present during the course of illness?*
Laboratory Information	\oslash	Yes No Unknown
Applicable Symptoms		Onset Date*
Additional Information	a	mm/dd/yyyy 📸 🗋 Unknown
Hospitalization, ICU, & Death Information	۵	
Vaccination History	۵	If symptomatic, which of the following did the patient experience during illness? Fever*
Treatment Information	۵	Yes No Unknown
Additional Comments	۵	If yes, please enter the highest temperature. 🚱
Review & Submit	A	Diarrhea (>3 loose stools/24hr period)* Yes No Unknown If yes, please enter the number of days with diarrhea.

Please Note: If *No* is selected for the conditional question, all subsequent symptom fields are disabled and marked with *No*. If *Unknown* is selected for the conditional question, all subsequent symptom fields are disabled and marked as *Unknown*.

- 3. Enter the **Onset Date** for the symptoms.
- If the onset date is unknown, click the **Unknown** checkbox.

mn	n/dd/	′уууу	(餛		_) U	nknown
4		Ma	ay 20	24			
	Ma	у	~	202	4 ~		wing did the patient experience during illness?
Su	Мо	Tu	We	Th	Fr	Sa	
28	29	30	1	2	3	4	Unknown
5	6	7	8	9		11	mperature. 🔞
	13	14		16		18	inperature. 🐨
19		21	22		24		
		28				1	eriod)*

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4. To report whether the patient had a fever during the illness, select the **appropriate answer** for the field: *Fever*.

No	Unknown
	No

• If **Yes** is selected, the subsequent field is enabled. Enter the **patient's highest temperature** in the subsequent textbox: *If yes, please enter the highest temperature*.

	10	Unknown
If yes, please enter the	e highest (emperature.*

5. To report the patient had diarrhea during the illness, select the **appropriate answer** for the field: *Diarrhea (>3 loose stools/24hr period).*

Unknown

• If **Yes** is selected, the subsequent field is enabled. Enter the **number of days with diarrhea** in the subsequent textbox: *If yes, please enter number of days with diarrhea*.





6. Select the **appropriate answers** for the following fields to indicate the symptoms the patient experienced during illness:

Blurry vision*			Myocarditis*		
Yes	No	Unknown	Yes	No	Unknown
Confusion*			Non specific flu	u-like illness*	
Yes	No	Unknown	Yes	No	Unknown
Eye pain (typica	lly behind th	e eye)*	Pneumonia*		
Yes	No	Unknown	Yes	No	Unknown
Headache*			Seizures*		
Yes	No	Unknown	Yes	No	Unknown
Impaired cognit	tion*		Sensitivity to li	ght*	
Yes	No	Unknown	Yes	No	Unknown
Lymphadenopa	athy*		Vision loss*		
Yes	No	Unknown	Yes	No	Unknown
Lymphocytosis ³	*				
Yes	No	Unknown			

7. To report additional symptoms not listed on the screen, select the **appropriate answer** for the field: *Did the patient have any other symptoms*?

Did the patient	have any oth	er symptoms?*
Yes	No	Unknown
yes, please sp	ecify. 🔞	

- If **Yes** is selected, the subsequent field is enabled. Enter the **patient's other symptoms** in the subsequent textbox: *If yes, please specify*.
- 8. Once complete, click **Next** to proceed to the **Additional Information** screen.

Did the patient h	ave any oth	er symptoms?*				
Yes	No	Unknown				
lf yes, please spe	cify.* 😧					
Other sympton	ns					
Save				Previous	Next	



5 Toxoplasmosis (*Toxoplasma gondii*) Additional Information

1. On the **Additional Information** screen, select the **appropriate answer** for the conditional question at the top: *Does any of the following apply to the patient?*

	ADDITIONAL INFORMATION							
Does any of t	ne following app	ly to the patient	ŧ					
Yes	No	Unknown						

2. If **Yes** is selected for the conditional question, the subsequent fields on the screen are enabled. You must complete the required fields on the screen.

		ADDITIONAL INFORMATION	
Patient Information	Ø	Does any of the following apply to the patient?*	
Laboratory Information	\oslash	Yes No Unknown	
Applicable Symptoms	0		
Additional Information		Domestic travel within the last 30 days (outside state of normal residence)* Yes No Unknown	
Hospitalization, ICU, & Death Information	A	If yes, please specify state(s). 🚱	
Vaccination History	a	Select	18
Treatment Information	A	International travel within the last 30 days* Yes No Unknown	
Additional Comments	a	Yes No Unknown If yes, please specify country(s). @	
Review & Submit	a	Select	
		School/daycare attendee*	
		Yes No Unknown	
		If yes, please specify the name of school/daycare. 🖗	
		School/daycare employee*	
		Yes No Unknown	
		If yes, please specify the name of school/daycare. 🚱	
		Food handler* Yes No Unknown	
		If yes, please specify the name of food handler service.	

4. Once complete, click **Next** to proceed to the **Hospitalization**, **ICU**, **& Death Information** screen.

Is this part of an outbreak?* Yes No Unknown	
If yes, please specify the name of the outbreak. 🚱	
Save	Previous Next

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6 Toxoplasmosis (*Toxoplasma gondii*) Hospitalization, ICU, & Death Information

1. On the **Hospitalization**, **ICU**, **& Death Information** screen, select the **appropriate answer** for the conditional question at the top: *Was the patient hospitalized*?

		HOSPITALIZATION, ICU, & DEATH INFO	DRMATION
Patient Information	0	Was the patient hospitalized?*	
Laboratory Information	${\boldsymbol{\oslash}}$	Yes No Unknown	
Applicable Symptoms	${\boldsymbol{\oslash}}$	If yes, please specify the hospital name. 🚱	
Additional Information	${\boldsymbol{\oslash}}$	n yes, piease specity the hospital name. 🐨	
Hospitalization, ICU, & Death Information		Admission Date	Discharge Date
Vaccination History	a	mm/dd/yyyy 📋 🗌 Unknown	mm/dd/yyyy 🛍 🗌 Unknown
Treatment Information	A		Still hospitalized
Additional Comments		Was the patient admitted to an intensive care unit (ICU)?	
Review & Submit	A	Yes No Unknown	
		Admission Date to ICU	Discharge Date from ICU
		mm/dd/yyyy 📋 🗌 Unknown	mm/dd/yyyy 💼 🗌 Unknown
		Did the patient die as a result of this illness?* Yes No	
		If yes, please provide the date of death.	
		Date of Death	
		mm/dd/yyyy	

2. If **Yes** is selected for the conditional question, the subsequent hospitalization-related and ICUrelated fields on the screen are enabled. You must enter complete the required fields.

		HOSPITALIZATION, ICU, &	DEATH INFORM	ATION	
Patient Information	Ø	Was the patient hospitalized?*			
Laboratory Information	${}^{\oslash}$	Yes No Unknown			
Applicable Symptoms	ø				
Additional Information	ø	If yes, please specify the hospital name.* 🕑			
Hospitalization, ICU, & Death Information		Admission Date*		Discharge Date*	
Vaccination History	۵	mm/dd/yyyy) Unknown	mm/dd/yyyy	iii Unknown
Treatment Information				Still hospitalized	
Additional Comments	a	Was the patient admitted to an intensive care unit (IC	L))?*		
Review & Submit	A	Yes No Unknown	o).		
		Admission Date to ICU		Discharge Date from ICU	
		mm/dd/yyyy 🏥	Unknown	mm/dd/yyyy	Unknown
		Did the patient die as a result of this illness?*			
		Yes No			
		If yes, please provide the date of death.			
		Date of Death			
		mm/dd/yyyy			

Please Note: If *No* or *Unknown* is selected for the conditional question, all subsequent hospitalization-related and ICU-related fields are disabled. Death-related questions are not impacted by the selected answer for the conditional question: *Was the patient hospitalized*?



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		Discharge Date*	
04/29/2024	🛗 🗌 Unknown	mm/dd/yyyy	🗰 📃 Unknown
		Still hospitalized	
Vas the patient admitted to an inte			
Yes No Ur	nknown		
Admission Date to ICU		Discharge Date from ICU	
mm/dd/yyyy	🗰 🗌 Unknown	mm/dd/yyyy	the Unknown
Did the patient die as a result of thi			
Did the patient die as a result of thi Yes No	is illness?		
Did the patient die as a result of thi	is illness?		

Please Note: The Admission Date **cannot** occur <u>after</u> the Discharge Date. The Admission Date must occur on the **same date** or any date **BEFORE** the Discharge Date.

If you enter an Admission Date that occurs after the Discharge Date and click **Next**, both fields are marked as invalid, and the screen is grayed out and displays a pop-up message that states:

The date of hospital discharge cannot be earlier than the date of hospital admission.

To proceed, you must click **OK** and enter a valid Discharge Date that occurs **on** or **after** the Admission Date.

There are errors. Please ma	ke a selection	for all required fields.
Patient Information	Ø	Hospitalization, ICU & Death × Information
Laboratory Information	0	The date of hospital discharge cannot be earlier than the date of hospital admission.
Applicable Symptoms Additional Information	0	Ιf
Hospitalization, ICU & Death Information		Admission Date* Discharge Date* 01/31/2024 Unknown 01/29/2024 Unknown
Vaccination History	₽	Invalid Admission Date Still hospitalized Invalid Discharge Date
Hospitalization, ICU & Death Information Vaccination History	₽	Admission Date* Discharge Date* 01/31/2024 01/29/2024 01/29/2024 Invalid Admission Date Still hospitalized
Treatment Information	A	Invalid Discharge Date

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3. If applicable, select the **appropriate answer** for the field: *Did the patient die as a result of this illness*?

Did the patient o	lie as a result of	this illness?*
Yes	No	
lf yes, please pro	vide the date of	death.
Date of Death		
mm/dd/yyyy		

• If **Yes** is selected, the subsequent *Date of Death* field is enabled. Enter the patient's **Date of Death**.

ate of Death*	Did the patient die as a result o	
mm/dd/yyyy	lf yes, please provide the date o Date of Death*	of death.
	mm/dd/yyyy	

4. Once complete, click **Next** to proceed to the **Vaccination History** screen.

Did the patient die as a result of Yes No	of this illness?*			
If yes, please provide the date	of death.			
Date of Death				
mm/dd/yyyy				
Save			Previous	Next

Deloitte. Other Reportable Conditions Case Report: Toxoplasmosis (*Toxoplasma gondii*) & Toxoplasmosis, Congenital Quick Reference Guide



7 Toxoplasmosis (*Toxoplasma gondii*) Vaccination History

- 1. On the **Vaccination History** screen, the following message displays at the top: **NOTE**: No additional information is required on this screen. Please click on the "**Next**" button to proceed.
- 2. Click **Next** to proceed to the Treatment Information screen.

		VACCINATION HISTORY
Patient Information	0	
Laboratory Information	\odot	NOTE: No additional information is required on this screen. Please click the "Next" button to proceed.
Applicable Symptoms	\oslash	
Additional Information	Ø	
Hospitalization, ICU, & Death Information	Ø	
Vaccination History		
Treatment Information	۵	
Additional Comments		
Review & Submit		
		Save Previous Next

8 Toxoplasmosis (Toxoplasma gondii) Treatment Information

- 1. On the **Treatment Information** screen, the following message displays at the top: **NOTE**: No additional information is required on this screen. Please click on the "**Next**" button to proceed.
- 2. Click **Next** to proceed to the **Additional Comments** screen.

		TREATMENT INFORMATION
Patient Information	Ø	
Laboratory Information	\oslash	NOTE: No additional information is required on this screen. Please click the "Next" button to proceed.
Applicable Symptoms	Ø	
Additional Information	Ø	
Hospitalization, ICU, & Death Information	Ø	
Vaccination History	Ø	
Treatment Information		
Additional Comments	۵	
Review & Submit	۵	
		Save Previous Next

Deloitte. Other Reportable Conditions Case Report: Toxoplasmosis (*Toxoplasma gondii*) & Toxoplasmosis, Congenital Quick Reference Guide



9 Toxoplasmosis (*Toxoplasma gondii*) Additional Comments

- 1. On the **Additional Comments** screen, enter **additional comments or notes about the patient**, if applicable.
- 2. Once complete, click **Next** to proceed to the **Review & Submit** screen.

		ADDITIONAL COMMENTS
Patient Information	\odot	Please include additional comments or notes, if applicable.
Laboratory Information	\odot	
Applicable Symptoms	Ø	
Additional Information	Ø	
Hospitalization, ICU, & Death Information	\odot	
Vaccination History	\odot	0/1000 Characters
Treatment Information	${\boldsymbol{\oslash}}$	
Additional Comments		
Review & Submit		
		Save Previous Previous

10 Toxoplasmosis (Toxoplasma gondii) Review and Submit

1. On the Review and Submit screen, review the summary of information you have entered. Click the **appropriate section header** to make edits to the section's information.

		REVIEW	& SUBMIT	
Patient Information	\oslash			
Laboratory Information	\oslash			
Applicable Symptoms	\oslash	Patient Information		
Additional Information	\oslash			
Hospitalization, ICU, & Death Information	\oslash	Disease/Organism Toxoplasmosis (Toxoplasma gondii)	Date of Diagnosis 2024/05/08	
Vaccination History	\oslash	Is the Affiliation/Organization same for Patient IC Yes	O (MRN), Person Completing Form, and Atte	ending Physician/Clinician?
Treatment Information	\oslash	Patient ID (MRN)	Affiliation/Organization	
Additional Comments	\oslash	tp12334	Atrium Health	
Review & Submit		Person Completing Form Dr. Niles Crane (niles@mailinator.com)	Affiliation/Organization Atrium Health	
		Attending Physician/Clinician Dr. Frank Costanza, Sr (frankc@email.com)	Affiliation/Organization Atrium Health	
		First Name Jane	Last Name Doe	
		Date of Birth 1999/12/12		
		Patient Sex Female	Ethnicity Not Hispanic or Latino	Race Asian
		Address 1 123 Main Street		
		City Lexington	State KY	Zip Code 40501
		County Fayette	Phone (555) 555-5555	
		Visit Type	Encounter ID/Visit #	





2. After verifying the information is accurate and/or the appropriate changes have been made, you must click **Submit** to submit the Toxoplasmosis Case Report Entry.

Additional Comments			0
	Previous	Submit	

• All case report submissions are final. You have one more opportunity to select **Cancel** to continue reviewing the Case Report or click **Submit** to submit the report.

Was the patient hospit No	talized? Case Report En	try	×
Did the patient die as a No	All data submissions ar accurate before clicking	re final. Please ensure that your data g on the Submit button. If you would ow, please click the Cancel button.	
Vaccination Histor	У	Cancel Submi	it.
Please Note: On	ce a case report has be	en submitted, it is final.	. Should you later discover that
you have entered	l inaccurate informatior	i, please use the Suppo	rt Tab in the ePartnerViewer to
report this inform	nation.		

- 3. If "Livebirth" was selected for the Did the patient have a miscarriage, stillbirth, or livebirth dropdown menu on the **Patient Information** screen, then the Case Report Entry pop-up displays the following message:
 - Cases in neonates and mothers should be reported separately when each meets the case definition. A case in neonate is counted if liveborn. Do you wish to initiate a Case Report Form for **Toxoplasmosis, Congenital**?

lect	~
Livebirth	ne of delivery? Please enter the age in weeks and days.
Miscarriage	
Stillbirth	





4. This pop-up allows you to create a new Toxoplasmosis, Congenital Case Report Form for the patient's child. To initiate a Toxoplasmosis, Congenital eICR form for the patient's child, click **Initiate** on the pop-up.

<u>Hospitalizatio</u>	Case Report Entry	×
Was the patient ł No	Case Report Entry Saved Successfully	
Did the patient d No	Document ID: be9f88b9-b5e1-4a8a-af4a-4f83e493fedf	-
	Cases in neonates and mothers should be reported separately when each meets the case definition.	
<u>Vaccination Hi</u>	A case in neonate is counted if liveborn. Do you wish to initiate a Case Report Form for Toxoplasmosis, Congenital ?	
<u>Treatment Inf</u>	Cancel	
•	clicking Initiate on the <i>Case Report Entry</i> pop-up nt Information screen of the Other Reportable Con	
Toxoplasmosis, Con	genital preselected for the Disease/Organism field.	



11 Toxoplasmosis, Congenital Patient Information

- 1. Upon clicking **Initiate** on the *Case Report Entry* pop-up after submitting the Toxoplasmosis (*Toxoplasma gondii*) Case Report, you are automatically navigated to the **Patient Information** screen of the Other Reportable Conditions Case Report with **Toxoplasmosis, Congenital** preselected for the *Disease/Organism* field.
- 2. The **Patient Information** screen of the Toxoplasmosis, Congenital Case Report displays additional fields about the patient's mother.

P/	ATIENT INF	ORMATION			
Some of the conditions in this dropdown are no					n enabled for reporting. IF it
has not been enabled yet, please fax an EPID 20 Disease/Organism* 😧	ou form to the	Date of Diagnosis*	i in the patient's county of resid	ience.	
Toxoplasmosis, Congenital	× ~	05/09/2024		Unknown	
Is the Affiliation/Organization same for Patient I	D (MRN), Perso	on Completing Form, and Attend	ding Physician/Clinician?*		
Yes No		F0,			
Patient ID (MRN)* 😧		Affiliation/Organization* 🚱			
		Select	~		
Person Completing Form*	~	Affiliation/Organization @		If other, please specify. 🚱	
Select	· ·				
Attending Physician/Clinician*		Affiliation/Organization 🚱		If other, please specify. 🚱	
Select	· ·	Select			
Prefix					
Select	· ·				
First Name*		Middle Name		Last Name*	
C. C.		Data of Bisth		Dist Weish	
Suffix Select	~	Date of Birth* mm/dd/yyyy		Birth Weight	oz
Select		minidayyyy			01
Patient Sex*		Ethnicity*		Race*	
Select	~	Select	~	Select	~
Visit Type*		Encounter ID/Visit #* 🚱			
Select	~			Generate	
With whom does the infant/child live?*					
Select					
If other, please specify.					
· · · · · · · · · · · · · · · · · · ·					
Please enter the contact information of the pers	son with whom	n the infant/child is living.			
First Name*		Middle Name		Last Name*	
Address 1*			Address 2		
			Unit, Suite, Building, etc.		
City*			State*		Zip Code*
			Select	V	•
Course &		Dhanat		[mail	
County*	~	Phone*		Email name@domain.com	
	I -	1.000/10000			

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3. You must complete the mandatory fields on the **Patient Information** screen.

Some of the conditions in this dropdown has not been enabled yet, please fax an l		for case reporting. Please refer			s been enabled for reporting. IF
Disease/Organism* 😮	erid 200 ionin to the	Date of Diagnosis*	The patient's county of reside	ence.	
Toxoplasmosis, Congenital	x ~	05/09/2024	#	Unknown	
s the Affiliation/Organization same for P	atient ID (MRN), Pers	on Completing Form, and Attend	ding Physician/Clinician?*	1	
Yes No Patient ID (MRN)* 🕑		Affiliation/Organization* 9			
		Select	~		
Person Completing Form*		Affiliation/Organization 🚱		If other, please specify.	0
Select	~	Select			
Attending Physician/Clinician*		Affiliation/Organization 🚱		If other, please specify.	a
Select	~	Select		il other, please specify.	•
		1			
Prefix					
Select	~				
t oo ktoologia					
irst Name*		Middle Name		Last Name*	
		L			
uffix		Date of Birth*		Birth Weight	
Select	~	mm/dd/yyyy		lb	OZ
atient Sex*		Ethnicity*		Race*	
Select	~	Select		Select	
isit Type*		Encounter ID/Visit #* 😧		Generate	
Select	~			Generate	
Vith whom does the infant/child live?*					
Select					
other, please specify.					
lease enter the contact information of t	he person with whon	n the infant/child is living.			
irst Name*		Middle Name		Last Name*	
ddress 1*			Address 2		
			Unit, Suite, Building, etc.		
īty*			State*		Zip Code*
.ity"			Select		~
ounty*		Phone*		Email	





4. Enter the **Date of Diagnosis**. If the Date of Diagnosis is unknown, click the **Unknown** checkbox.

Disease/Organism* 😧		Date of Diagnosis*	
Toxoplasmosis, Congenital	× ~	mm/dd/yyyy	🛗 🗌 Unknown

5. If available for the patient, select the **Prefix** and **Suffix** from the dropdown menus.

Select	~				
First Name*		Middle Name		Last Name*	
Suffix		Date of Birth*		Birth Weight	
Select		mm/dd/yyyy		lb	OZ

6. Enter the patient's **First Name** and **Last Name**.

7. If available, enter the patient's **Middle Name**.

First Name*	Middle Name	Last Name*	

8. Enter the patient's **Date of Birth**.

Suffix	 Date of Birth*	
Select	mm/dd/yyyy	titi

9. If available, enter the patient's **Birth Weight** in the *lb* and *oz* textbox fields.

Date of Birth*		Birth Weight	
04/26/2024	#	lb	OZ

10. Select the **Patient Sex** from the dropdown menu.

Patient Sex*		Ethnicity*		Race*	
Select	~	Select	~	Select	~
Female					
Male			Address 2		
Other			Unit, Suite, Building, etc.		
Unknown			State*		Zip Code*
			Select	~	



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11. Select the patient's **Ethnicity** and **Race** from the appropriate dropdown menus.

Patient Sex*		Ethnicity*		Race*	
Select	$ $ \sim	Not Hispanic or Latino	x ~	Şelect 🗸 🗸	r.
				American Indian or Alaska Native	
Address 1*			Address 2	Asian	L
			Unit, Suite, Building, etc.	Asked but Unknown	L
City*			State*	Black or African American	L
			Select	Native Hawaiian or Other Pacific Islander	L
County*		Phone* 😧		Other	L
Select	\sim	(XXX) XXX-XXXX		Unknown	L

12. Select the **type of patient visit** from the *Visit Type* dropdown menu.

Visit Type*	Encounter ID/Visit #* 😜	
Select 🗸 🗸		Generate
Ambulatory		
Emergency		
Field		
Home Health		
Inpatient Acute		
Inpatient Encounter		
Inpatient Non-Acute	Unknown	

• The Encounter ID/Visit # field allows Users to enter a unique 20-digit Encounter ID/Visit #.

Visit Type*		Encounter ID/Visit #* 😧
Ambulatory	× ~	Generate

• The *Encounter ID/Visit #* hyperlink allows Users to view the *Patient Case History* which includes the historical case report details and Encounter IDs (when available) that were previously submitted for the patient. The *Patient Case History* search is based on the **Patient First Name**, **Last Name**, and **Patient ID (MRN)** entered.

Visit Type*	Encounter ID/Visit #*	
Select 🗸		Generate

• The *Generate* checkbox triggers the system to generate a **unique 20-digit Encounter ID/Visit #** if the Encounter ID/Visit # is unknown.

Visit Type*	En	counter ID/Visit #* 😧
Select		Generate





 Upon clicking the *Generate* checkbox, the *Encounter ID/Visit* # field will be grayed out and disabled. The *Encounter ID/Visit* # field will display the system-generated Encounter ID/Visit # only <u>after</u> the Patient Information screen has been completed and saved.

/isit Type* Encounter ID/Visit #* 😧
Emergency X V Generate

Contact Information of the Person With Whom the Patient Lives

The Toxoplasmosis, Congenital Syndrome Case Report captures details of the person with whom the patient lives.

13. Select the **appropriate answer** from the dropdown menu for the field: *With whom does the infant/child live?*

		Encounter ID/Visit	<u> </u>			
Ambulatory	$\times \mid$ \sim			🗸 Generate	Generate	
Vith whom does the infant	child live?*					
Select	~					
Father						
Grandparent						
Mother						
Other	sor	n with whom the infa	nt/child is living.			
		Middle Name		Last Name*		
Address 1*			Address 2			
\ddress 1*			Address 2 Unit, Suite, Build	ding, etc.		
\ddress 1*				ding, etc.		Zip Code*
			Unit, Suite, Build	ding, etc.	~	Zip Code*
īty*		Phone*	Unit, Suite, Build	ding, etc.	~	Zip Code*
		Phone* (XXX) XXX-XXXX	Unit, Suite, Build			Zip Code*
Tity * County *			Unit, Suite, Build	Email		Zip Code*
Tity * County *			Unit, Suite, Build	Email		Zip Code*
Tity * County *			Unit, Suite, Build	Email		Zip Code*





14. When **Other** is selected from the dropdown menu, enter the **appropriate answer** in the text box: *If Other, please specify.*

	ant/child live?*	Vith whom does the inf
Other × •	x ~	Other

- 15. Enter the **First Name** and **Last Name** of the person with whom the patient lives.
- 16. If available, enter the **Middle Name** of the person with whom the patient lives.

First Name*	Middle Name		Last Name*		
Address 1*		Address 2			
		Unit, Suite, Buil	ding, etc.		
City*		State*		Zip Code*	
		Select	~		
County*	Phone*		Email		
Select	(XXX) XXX-XXX	××	name@domain.		

17. Enter the **Address**, **City**, **State**, **Zip Code**, and **County** of the person with whom the patient lives.

dress 2
nit, Suite, Building, etc.
te* Zip Code*
elect 🗸
Email
name@domain.com
3

- 18. Enter the **Phone Number** of the person with whom the patient's lives.
- 19. If available, enter the **Email Address** of the person with whom the patient's lives.

County*		Phone* 😮	E	mail
Fayette	× ~	(XXX) XXX-XXXX		name@domain.com





20. When the **Patient Information** screen has been completed, click **Save** to save your progress or click **Next** to proceed to the **Laboratory Information** screen.

First Name*		Middle Name		Last N	Name*	
Jane				Doe	Doe	
Address 1*			Address 2			
1 First Street			Unit, Suite, Building, etc.			
City*			State*			Zip Code*
Frankfort			КҮ		× v	40601-
County*		Phone*		Email		
Franklin	× ~	(555) 000-0000		nan	ne@domain.com	

- 21. Upon clicking **Save** or **Next**, the *Patient Information* pop-up displays the following message when the Date of Birth entered indicates the patient is older than 28 days of age.
- The Date of Diagnosis entered indicates the patient is more than 28 days of age at the time of diagnosis, which exceeds the appropriate age range for reporting **Toxoplasmosis**, **Congenital** disease. Do you wish to proceed?
- 22. To update the Date of Diagnosis, click *No* to close the *Patient Information* pop-up and enter the **appropriate Date of Diagnosis** to indicate that the patient is 28 days of age or younger.
- 23. If the Date of Diagnosis is accurate, click **Yes** to close the *Patient Information* pop-up and proceed to the **Laboratory Information** screen.

A A	Patient Information X
<u>۵</u>	The Date of Diagnosis entered indicates the patient is more than 28 days of age at the time of diagnosis, which exceeds the appropriate age range for reporting Toxoplasmosis, Congenital
8	disease.
8	Do you wish to proceed?
	Yes No

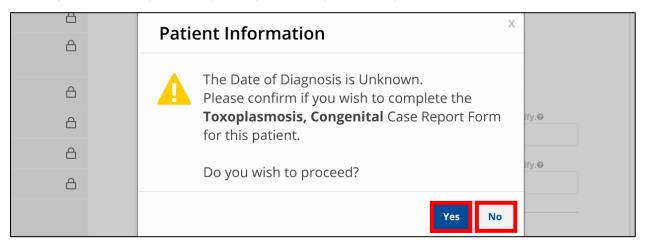
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Deloitte.



- 24. Upon clicking **Save** or **Next**, the *Patient Information* pop-up displays the following message when the DOB entered is unknown.
- The Date of Diagnosis is Unknown. Please confirm if you wish to complete the **Toxoplasmosis**, **Congenital** Case Report Form for this patient. Do you wish to proceed?



- 25. To update the Date of Diagnosis, click *No* to close the *Patient Information* pop-up and enter the **appropriate Date of Diagnosis**.
- 26. If the Date of Diagnosis is not known, click **Yes** to close the *Patient Information* pop-up and proceed to the **Laboratory Information** screen.
- 27. Upon clicking **Save** or **Next**, the *Patient Information* pop-up displays the following message when the Date of Diagnosis entered occurs <u>before</u> the patient's Date of Birth.
- The Date of Diagnosis cannot be **prior to** the Date of Birth. To proceed, please enter a valid Date of Diagnosis that is **later than** the Date of Birth.
- 28. To update the Date of Diagnosis, click **OK** to close the *Patient Information* pop-up and enter the **appropriate Date of Diagnosis**.

A	Patient Information	X
A	The Date of Diagnosis <u>cannot</u> be prior to the Date of Birth.	
A	To proceed, please enter a valid Date of	ify.@
A	Diagnosis that is later than the Date of Birth.	ifv.@
A		
	ОК	



Please Note: From this point forward, the workflow screens are the same as Other Reportable
Conditions Case Reports. Please review the <i>Direct Data Entry for Case Reports: Other Reportable</i>
<u>Conditions User Guide</u> for more information.

12 **Technical Support**

Toll-Free Telephone Support

For questions and assistance regarding the ePartnerViewer, please call 1 (800) 633-6283.

Email Support

To submit questions or request support regarding the ePartnerViewer, please email KHIESupport@ky.gov.

Please Note: To seek assistance or log issues, you can use the Support Tab located in the blue navigation bar at the top of the screen in the ePartnerViewer.)

