Achieving Interoperability and HIE using KHIE’s Platinum Service

How does it work?

For each patient who is transitioned to another care setting, the referring provider electronically submits the summary of care record (C-CDA) to KHIE. KHIE stores the C-CDA and sends an acknowledgement back to the referring provider’s EHR. The referring provider notifies the receiving provider that the C-CDA is available for query in KHIE. The receiving provider queries KHIE and views and/or retrieves the C-CDA. In order to count the health information exchange (formerly transition of care) for Promoting Interoperability, the referring provider is responsible for ensuring with “reasonable certainty” that the receiving provider electronically viewed the C-CDA stored in KHIE. A provider may use a Health Information Exchange that is not certified as long as the provider is creating a C-CDA using CEHRT and the C-CDA is transmitted electronically.

What do I need to get started?

- Signed KHIE Participation Agreement and Addendum from referring provider
- Signed KHIE Participation Agreement and Addendum from receiving provider
- Referring provider must be live on KHIE’s Platinum Service
  - C-CDAs submitted to KHIE must adhere to KHIE document naming conventions
- To retrieve C-CDAs from KHIE, each receiving provider must be either:
  - Live on KHIE’s Platinum Service OR
  - Have the ability to query KHIE using the ePartnerViewer

How is “Reasonable Certainty” Achieved?

KHIE’s Role

- KHIE will send an electronic acknowledgement back to the referring provider’s EHR for each C-CDA received

Referring Provider’s Role

- Ensure that the C-CDAs generated are in accordance with Promoting Interoperability requirements
- Notify the receiving provider when the C-CDA is available in KHIE
- Generate a report from within the EHR that documents the number of C-CDAs that were successfully contributed to KHIE
- Retain a copy of the EHR report along with documentation proving that the receiving provider was notified that the document was available for query in KHIE

To learn more, visit www.KHIE.ky.gov to contact the KHIE Outreach Coordinator in your area, Revised: 12-06-19