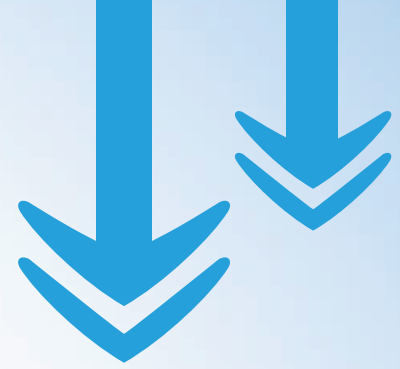




Mid-Migration Update

*KHIE Transition to CRISP Shared Services:
Integration and Implementation*

November 2025





Charlese Blair

Division Director, KHIE



Agenda

- 1 Welcome
- 2 Timeline Update
- 3 Interface Migration Update
- 4 Preview: KHIE Portal and Application Enhancements
- 5 Next Steps and Resources During Transition
- 6 Questions



Technical Transition Leads



- » Connected to all acute care hospitals and most ambulatory facilities
- » Designated public health reporting authority for KY



- » CSS is the new technology partner for KHIE



Alex Hughes
*Implementation Manager,
CSS*



Danielle Humes
*Information Systems
Supervisor, KHIE*

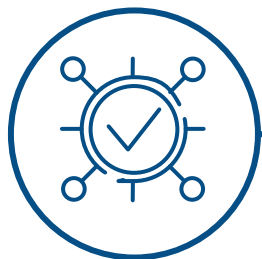


The logo for KHIE, featuring the letters 'KHIE' in a bold, white, sans-serif font. The 'H' is stylized with a small upward-pointing arrow above it and a small downward-pointing arrow below it.The logo for CRISP Shared Services, featuring three white circles of increasing size from left to right, followed by the text 'CRISP' in a bold, white, sans-serif font, and 'Shared Services' in a smaller, white, sans-serif font below it.

Timeline and Integrations Update

Transition to CSS: KHIE Timeline Update and Cutover Plan

December



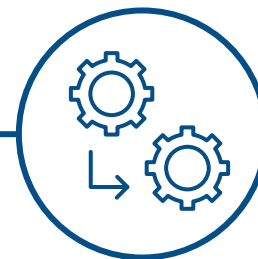
End user tool
roll-out starts.

January



Start training on
end user tools

February



Mass migration of
interfaces complete

March



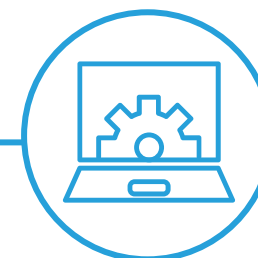
PH Direct Data
Entry rollout to
users

January – March



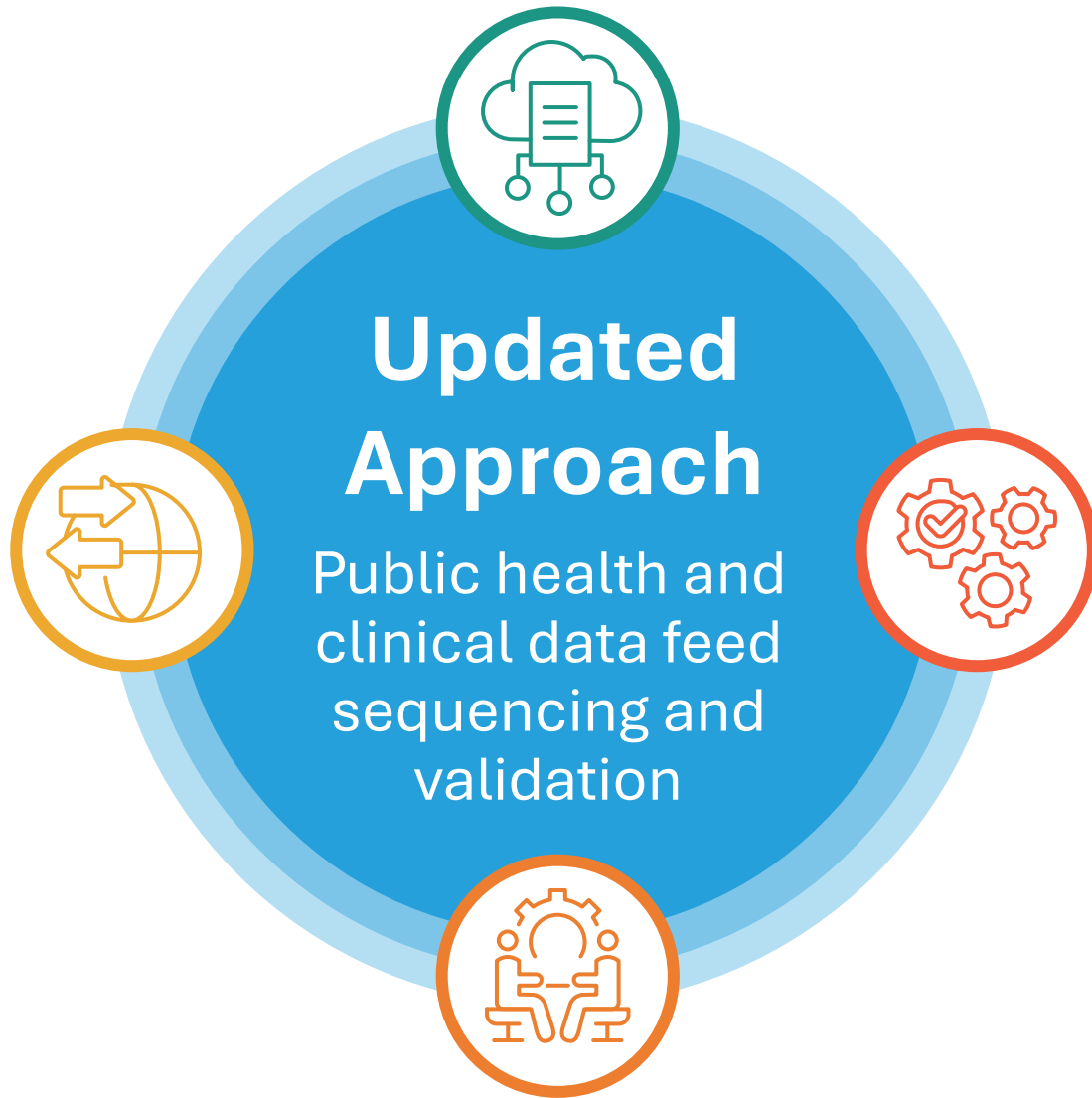
Migration of
notifications and
outbound feeds.

March 2026



Full cutover of interfaces and
end user tools complete





CSS and KHIE pivoted from a grouped outreach process to a batching integrations process.



Allows for prioritization of transition of public health data feeds.



Allows for clients to have clear timeline of development, validation and production.



Dual production feeds for non-public health interfaces is still being requested during the transition.



Interface Migration Update

Progress to Date

- » Data interfaces live in production for ADT, Syndromic Surveillance, Lab, ELR.
- Data interfaces preparing for production deployment for CCDA, RAD and TRN.
- Integrations has developed, validated, and deployed interfaces for pilot sites and first batch of labs/ELRs resulting in 26 interfaces live.
- On Monday, 11/24, an additional 37 interfaces will be deploying to production.

Next Steps

- » • There will be ~130 interfaces ready for production deployment by end of year 2025.
- Batch-style interface development will continue through **February 2026**.
- Goal to complete KHIE's interface migration **before March 1, 2026**.



PREVIEW

KHIE Portal and Application Enhancements



Dr. Sheena Patel



Next Steps

Next Steps



KHIE Data Contributors



» Prod-cutover to be completed by **March 2026**.



» KHIE staff will notify you when feeds are ready for production.



» Public health interfaces will be cutover from previous vendor to CSS.



» Non-public health interfaces will run in parallel to both systems until the migration is complete.



Next Steps



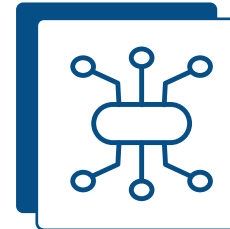
KHIE Portal Access and User Provisioning



» Roll-out to **start in December 2025** and **extend through March 2026**.



» End-User Webinars/Trainings to start **January 2026**.

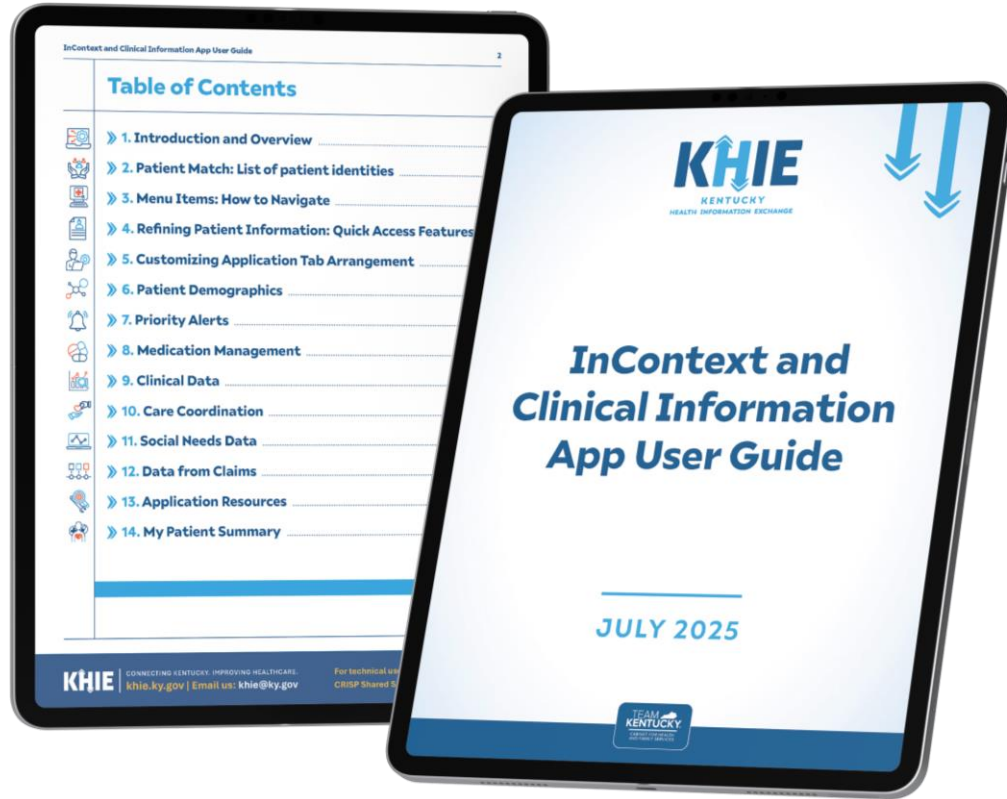


» Process:

- Phased roll-out
- KHIE will systematically reach out to facilities to initiate roll-out process.
- If you have questions about when your users will receive access, please contact your KHIE Outreach Team at KHIESupport@ky.gov.



Resources Available During Transition



Coming Soon – End User Guides for KHIE tools!

» End-User Guides for:

- InContext/Clinical Info App
- Consent tool
- MFT
- Panel processor
- Population Explorer
- SDOH

» KHIE to make resources available.



Implementation and Training

Training of end users to begin **January of next year through March**, to include:



Overview webinars.



User-specific trainings.



Trainings on user provisioning and getting set-up in KHIE.

Stay tuned for information to come before end of year on end user training.



An aerial photograph of a vast, forested mountain range. The mountains are covered in dense green trees, and the terrain is rugged with many ridges and valleys. The sky is a clear, pale blue. The entire image is overlaid with a semi-transparent blue filter, which makes the colors appear more muted and gives it a professional, digital feel. The text 'Live Q&A' is centered in the middle of the image in a white, bold, sans-serif font.

Live Q&A



IN PARTNERSHIP WITH



Questions?

Visit our website: www.khie.ky.gov

Email us: khie@ky.gov

