

KHIE Ambassador Network Session 2: Patient Chart and Clinical Documents 1

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#### **Setting Expectations**

- The goals for today's Ambassador Network session:
  - Confirm ability to access the ePartnerViewer
  - Review the Patient Chart
  - Preview Next Steps

KHIE Overview

Review of the Patient Chart in the ePartnerViewer

3 Next Steps

# The Patient Chart in the ePartnerViewer



#### **KHIE Overview**



KHIE is one of few state-based health information exchanges operating within state government, enabling a strategic collaboration with the Department of Medicaid Services and the Department for Public Health to enhance programs such as the Immunization Registry, Child Welfare System (TWIST), and kynect resources.

#### **Sources of Data**

- Hospitals
  - Acute Care Hospitals
  - Large Hospital Systems
  - Small Rural Hospitals
- Ambulatory Clinics
  - Behavioral Health Centers
  - Federally Qualified Health Centers
- Laboratories
- KY Board of Emergency Medical Services
- Pharmacies
  - Immunization Data
- Medicaid Claims
- KASPER PDMP Reports
- kynect resources

#### **Types of Data Received**

- ADTs (Admits, Discharges, Transfers)
- Summary CCDs
- Laboratory and Pathology Results
- Radiology Reports and Images
- Transcribed Reports
- Immunization Data
- Medication and Allergy Data
- EMS Data
- Medicaid Paid Claims Data
- SDoH Data (LOINC and ICD-10z Codes)



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	Patient Search	Boo	kmarked Patients		Event Notifications		Lab Data Entry *			
🕈 Home 🗦	Patient search > BOBBY BRADY									
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03/31/2023	KHIE Summary CCD	01/24/2023 Er	nergency Visit Overutilization	DATE +	NAME	COMPLETED DATE -	NAME			
03/14/2023	MCCH - Visit Notification Note	01/11/2023 C	OVID Status	01/11/2023	SARS-COV+SARS-COV-2 (COVID-19	01/12/2023	Medical services not available in			
02/15/2023	UKHC - Visit Notification Note	01/06/2023 At	onormal A1c	09/13/2022	Blood erythrocytes count (numbe	01/11/2023	Drug abuse counseling and surve			
02/12/2023	UKHC - Visit Notification Note			09/13/2022	Blood hemoglobin measurement	01/11/2023	Inadequate Housing			
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> VIE	W ALL CLINICAL DOCUMENTS	> VIE	W ALL PATIENT ALERTS	>	VIEW ALL LABORATORY		> VIEW ALL SDOH			
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> VIEW	ALL ELECTRONIC CASE REPORTS	> V	EW ALL ENCOUNTERS		> VIEW ALL RADIOLOGY		VIEW ALL PATHOLOGY			

The ePartnerViewer, KHIE's web-based portal, provides a consolidated view of real-time and historical clinical data from multiple healthcare sources. A patient chart is categorized into clinically relevant groups called Portlets, which offer a "Patient-at-a-Glance' view. The Portlets display up to five of the most recent result reports in each clinical category. They are customizable and can be put in any order to meet the needs of the user.

Clinical Documents	Patient Alerts
() Labs and Reports	Social Determinants of Health
Electronic Case Reports	Encounters
Radiology	Pathology
() Transcribed Reports	Duncategorized
Mmunizations	Problems
Procedures	(D) Medications and Allergies
ightarrow Advance Directive	A Sensitive Data

#### The Patient Chart in the ePartnerViewer continued

01/11/2023 BCKDMI 42 CFR PART 2

> VIEW ALL SENSITIVE DATA



	Patient Search	Bookmarked Patients	Event Notifications	Lab Data Entry •
Home >	Patient search      BOBBY BRADY			
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		ALERT: This patient has active Alerts. Ple	ease click on the banner to view existing Alerts on the patient.	
atient Summa	ary Medications & Allergies Clin	ical Documents Patient Alerts Laboratory & I	Pathology Reports Encounters Immunizations	Uncategorized Patient Demographics SDoH Notes
占 TRAN	ISCRIBED REPORTS			PROBLEMS
COMPLETED	NAME	COMPLETED DATE - NAME	DATE + NAME	DATE - NAME
01/11/2023	Other Trascribed Report	01/11/2023 UNCATEGORIZED LAB TEST	08/13/2022 Flulaval Quad 3YR+	01/01/2023 Infection caused by Candida auris
				05/04/2022 Nonspectic abdominal pain
				06/24/2022 Gout
> VIE	W ALL TRANSCRIBED REPORTS	> VIEW ALL UNCATEGORIZED	> VIEW ALL IMMUNIZATIONS	> VIEW ALL PROBLEMS
🗎 PROCI	EDURES		H ALLERGIES	ADVANCE DIRECTIVE
DATE 👻	NAME	NAME	NAME	DATE - NAME
6/17/2021	XR knee 4V or more BI	Ondansetron Hcl	morphine	01/10/2023 BCKDMI Personal Advance Care P
5/05/2021	MRI abdomen w con	Lisinopril	Sulfa (Sulfonamide Antibiotics)	
		Oxycodone	hydromorphone	
			bee pollen	
>	VIEW ALL PROCEDURES	> VIEW ALL MEDICATIONS	> VIEW ALL ALLERGIES	> VIEW ALL ADVANCE DIRECTIVE

The ePartnerViewer, KHIE's web-based portal, provides a consolidated view of real-time and historical clinical data from multiple healthcare sources. A patient chart is categorized into clinically relevant groups called Portlets, which offer a "Patient-at-a-Glance' view. The Portlets display up to five of the most recent result reports in each clinical category. They are customizable and can be put in any order to meet the needs of the user.

( Clinical Documents	Patient Alerts
() Labs and Reports	Social Determinants of Health
(E) Electronic Case Reports	(Fb) Encounters
(D) Radiology	Pathology
(b) Transcribed Reports	Direct Content of Cont
Munizations	Problems
Procedures	Medications and Allergies
Advance Directive	A Sensitive Data

#### **Clinical Documents in the Patient Chart**

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The **Clinical Documents** Portlet contains **all** reports available on the patient including labs, encounters, and transcribed documents as well as Continuity of Care Documents (CCDs) and other clinical summaries such as hospital admission and discharge, emergency department admission and discharge, and office visit summaries. **Documents can be saved, printed, and/or exported from here**.

The **KHIE Summary CCD** represents a consolidation of most all data available on a patient. It's all in one place for a 'one-click' quick access to a patient's health history. The *Table of Contents* contains hyperlinks, enabling quick navigation to each section.

The **KHIE Medicaid CCD** displays all claims paid on behalf of a Medicaid patient.

#### Patient Summary Medications & Allergies Clinical Documents Laboratory & Pathology **ENCOUNTERS** CLINICAL DOCUMENTS DATE -NAME START DATE 🚽 DIAGNOSIS 04/15/2021 KHIE Summary CCD 04/14/2021 Pecked by Chicken 04/15/2021 04/14/2021 KHIE Medicaid CCD Pecked by Chicken 04/14/2021 UKHC - Visit Notification 04/12/2021 Pecked by Chicken Note 04/12/2021 Pecked by Chicken 04/14/2021 UKHC - Visit Notification 04/09/2021 Pecked by Chicken Note 04/12/2021 UKHC - Visit Notification Note

AVAILABLE DOCUMENTS     Oganiar Document 8j      RLTER DOCUMENTS     G Section by graine or title.     X      D 04/15/2021 VHEF Summary CED 52460 am	Contact info	1234 TEST ST LEXINGTON, KY 40137 Tell +(502)-52712243	Patient IDs	0079661 0000074 E00001733 19003 TEST00001 TEST00001 1402000110005448590 E000005			
04/15/2021 KHIE Medicaid CCD 5:24:06 am				HI20200319002			
04/14/2021 UKHC - Visit Notification Note 11:00:00 am				OV5555			
04/14/2021 UKHC - Visit Notification Note 12:00:00 pm				M00000790			
04/12/2021 UKHC - Visit Notification Note 12:00:00 pm	Document Id	9907a7149dd711eb-800- April 15, 2021, 064451-0400					
04/12/2021 UKHC - Visit Notification Note 11:00:00 am	Document Created:						
04/09/2021 UKHC - Visit Notification Note 12:00:00 pm	Authoring Device Data from Multiple Sources						
	Contact info						
	Table of Contents						
	Encounters     Allergies     Medications     Problem     Functional     Social     Vital     Results     Immunications     Procedures						

#### **KHIE Tip!**

Healthcare organizations don't always name discharge summaries/instructions the same way. In addition to searching for *Discharge Summary* in the list of documents, you should also search for *After Visit Summary, After Office Summary, Emergency Summary, ED After Visit Summary.* 

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Patient Search

52

years old

DATE SELECTION O 3 months

Home > Patient search > BOBBY BRADY



Some Participants cannot share data because not all EMR systems are interoperable with KHIE. The *Notes* section in the patient chart enables users to manually enter relevant clinical information.

ePartnerViewer

BRADY, BOBBY

DOB 07/12/1970

**Bookmarked Patients** 

6 months

Sex M

ALERT: This patient

years old	DOB 07/12/1970	Sex M		Address 1234 TEST ST LEXINGTON KY 40137				Bookmarked	View More	
DATE SELECTION Showing Data for 08/05/2021 to 08/04/202	O 3 months	O 6 months		○ 9 months		● 12 mon	ths	O Custom	C Retrieve	
		ALERT: This patient	has active Alerts	. Please click or	n the banner to	view existing Ale	rts on the patient.			
Patient Summary Medications 8	Allergies Clinical Documents	Patient Alerts	Laboratory & I	Pathology	Reports	Encounters	Immunizations	Uncategorized	Patient Demographics	SDoH Notes
Add View									C REFRESH	THIDE FILTER
	SHOWING 62 ITEMS									
	NOTES Enter Notes		\$	USER NAME	Enter User Na	me		All		÷ ~
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	sddfgdfgfd			Ann, O'Hara				07/21/2022 10:39 AM	Л	
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	sdfgdfgdfgdfgdfgd	sdfgdfgdfgdfgdfgd			Ann, O'Hara			07/13/2022 12:56 PM		



Users can view the relevant clinical information that other users have entered. Notes could provide crucial information about a patient that otherwise might not land in the record.



#### USE CASE

Bobby Brady is a 54-year-old resident of Tompkinsville, Kentucky. His primary care provider is Monroe Family Medical Center.

Bobby is adventurous and goes hiking with friends in Carrollton, Kentucky. While hiking, Bobby falls and breaks his arm. He is taken to Carroll County Hospital. Because **Bobby has never received care from Carroll County Hospital, the hospital does not have any health information on him**. The hospital staff would benefit from knowing Bobby's medical history to ensure he receives the highest quality care.

#### SOLUTION

The ePartnerViewer. The staff at Carroll County Hospital have access to the ePartnerViewer and can review Bobby Brady's medical history. **KHIE aggregates Bobby's known health history and presents it in real-time for Carroll County hospital staff to use to make informed decisions about the care they provide for him**. Because Carroll County Hospital shares data with KHIE, Bobby's hospital visit information from Carroll County Hospital will be available in KHIE for other clinicians treating him.

#### ΙΜΡΑΟΤ

Clinicians provide better care when they have an accurate picture of their patients' needs and past medical history. Access to a patient's known health history enhances care quality by providing a comprehensive health history in real-time, reducing time spent requesting and waiting for medical records from other healthcare organizations. This is especially beneficial with new patients, whether they are seen in the ED or in the office setting. Activities of care management are improved. An informed view of a patient's health history improves the speed, quality, safety, and cost of patient care.

### Patient Chart Demo





### **Demo Overview**

1. Search for a Patient

- Bookmark a Patient
- 2. Showcase ePartnerViewer Portlets
- 3. Access and Review Clinical Documents
- 4. Create and Review Patient Notes
- 5. Manage User Preferences

## Ambassador Next Steps





### **Ambassador's Next Steps**

- Search for a patient in the ePartnerViewer and review the chart.
- Collect feedback from your colleagues regarding the Patient Chart and share during the next meeting:
  - Where does the ePartnerViewer fit in your workflow? Who in your organization would benefit the most from using the ePartnerViewer?
  - Which *Portlets* do you find most valuable?
  - What other feedback would you like to share?