

KHIE ENCOUNTER NOTIFICATION SERVICE

Know When Your Patients Receive Care

KHIE is Kentucky's statewide health information exchange, offering providers secure access to patient information from across the healthcare continuum.

KHIE's Encounter Notification Service helps providers stay informed when their patients receive care at participating healthcare organizations. Near-real-time notifications alert care teams when patients are admitted, discharged, transferred, or experience another significant care event, enabling timely follow-up and better coordinated care.

By matching hospital encounter data to patient panels, the Encounter Notification Service delivers relevant notifications to all the patient's care teams, supporting improved care coordination, smoother care transitions, and compliance with regulatory requirements.



How Encounter Notifications Support Care Teams

- **Know** when your patients visit the emergency department
- **Receive** alerts when patients are admitted or discharged from the hospital
- **Identify** patients requiring timely follow-up after discharge
- **Support** care management and outreach efforts
- **Improve** visibility into care delivered outside your organization
- **Reduce** gaps during transitions of care



Additional Benefits

- **Supports** Centers for Medicare and Medicaid Services (CMS) Conditions of Participation requirements related to patient event notifications
- **Integrates** with existing workflows and EHRs
- **Supports** quality improvement and value-based care initiatives

Integration with Population Explorer

Encounter notifications are automatically delivered to Population Explorer, giving care teams a centralized view of patient encounters. Providers can quickly identify recent admissions and discharges, prioritize outreach, and support timely follow-up care.

Benefits include:

- **Reduced** risk of preventable readmissions
- **Improved** post-discharge follow-up
- **Better** identification of high-risk patients
- **Enhanced** care coordination across organizations