



## Introducing a New Technology Partner for KHIE Participants


### Bringing Modern, Sustainable, and Scalable Health Information Capabilities to the Commonwealth


As the state-designated health information exchange (HIE) of Kentucky, KHIE strives to be the single, trusted source of aggregated patient health information from all participating providers across the Commonwealth.

With connections to all acute care hospitals, most ambulatory healthcare organizations, and state and public health agencies across the state, KHIE operates a robust and critical exchange network that hundreds of providers—and their patients—rely on every single day.

To continue advancing its mission of creating a healthier Kentucky, KHIE has partnered with CRISP Shared Services (CSS)—a nationally recognized leader in health information infrastructure and data exchange—to provide new technology and expanded services for all participants.

### More than a Technology Partnership

- Partnering with CSS allows KHIE to continue providing the dynamic and powerful tools our network has grown accustomed to. It strengthens our long-term sustainability and continued modernization—while ensuring KHIE remains a free service for all participants.
  - By joining forces with CSS, KHIE enters a national network of healthcare nonprofits, government agencies, health systems and other state HIEs that collaborate and share technologies, services, and best practices.
  - Leveraging a unique shared services and reusable technology model, this partnership allows KHIE to advance its mission and deliver modern, scalable services efficiently and cost-effectively—while continuing to provide these essential tools at no cost to the participant.
  - CSS's capabilities will help KHIE power more robust and meaningful use cases and care coordination tools and evolve its services to support broader data integration—when and where it's needed.
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- **Medicaid Claims and Analytics:** With over a decade of experience in Medicaid programs and multi-payer reporting, CSS brings proven expertise in Medicaid services. By enriching clinical data with Medicaid claims, KHIE will be able to deliver a deeper, integrated view of patient care, quality measures, and population health with more analytical and reporting capabilities.
  - **Public Health Modernization:** Leveraging the same infrastructure used for clinical care, KHIE will be able to scale integration, linkage, and analysis to meet growing public health needs. With more than 25 public health projects already developed across CSS's network—including demographics enrichment, vaccine data sharing and real-time alerts for infectious disease and overdose—KHIE will deliver faster response, stronger coordination, and better outcomes for communities across the Commonwealth.

## A Smooth Transition with No disruption to Health Information

- Beginning in spring 2025, KHIE will start transitioning all participants to CSS's network and infrastructure. Together, KHIE and CSS will provide hands-on transition support at no cost to participants.
- We've developed a phased group implementation plan with a clear timeline designed to minimize burden on participants. Our approach will tailor to the unique needs of each organization, including the populations they serve, the size and complexity of their systems, and the KHIE services they use.
- All Participants' current interfaces, data feeds, integrations, patient records and services will remain active throughout the integration and implementation phases. We are committed to ensuring uninterrupted access to essential health information throughout the entire transition process.

### About CRISP Shared Services

CRISP Shared Services (CSS) is a nonprofit providing localized health data infrastructure and exchange services nationwide. CSS works with communities to develop industry-leading tools and programs designed to meet the specific needs of local jurisdictions and populations. We partner with organizations seeking modern solutions to enhance patient care, streamline coordination, and advance public health—while ensuring our partners retain their autonomy. CSS currently supports over 10 states and territories, the District of Columbia, and more than a dozen public health agencies.