

Kentucky Health
Information Exchange
(KHIE)

Direct Data Entry for Case Reports: Acute Hepatitis C

User Guide

February 2023

Deloitte.



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Document Control Information

Document Information

Document Name	Direct Data Entry for Case Reports: Acute Hepatitis C User Guide	
Project Name	KHIE	
Client	Kentucky Cabinet for Health and Family Services	
Document Author	Document Author Deloitte Consulting	
Document Version	1.0	
Document Status	us Finalized Draft	
Date Released	02/20/2023	

Document Edit History

Version	Date	Additions/Modifications	Prepared/Revised by
0.1	02/13/2023	Initial Draft	Deloitte Consulting
0.2	02/20/2023	Revised Draft – Includes recent changes related to KHIE CR-108 deployment	Deloitte Consulting
0.3	02/23/2023	KHIE Review	KHIE
1.0	02/23/2023	Finalized Draft per KHIE Review	Deloitte Consulting
1.1	05/19/2023	Added language to cover 'needle stick injuries'	KHIE Charlese Blair



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1 Introduction

Overview

This training manual covers KHIE's Direct Data Entry for Acute Hepatitis C Case Reports functionality in the ePartnerViewer. Users with the *Manual Case Reporter* role can submit case reports from the ePartnerViewer by completing an online case report. The process generates a manual electronic initial case report (eICR) which is routed to the Kentucky Department for Public Health (KDPH). All examples and screenshots used in this guide are simulated with mock data; no Protected Health Information (PHI) is present.

Please Note: All screenshots shown throughout this document reflect how Users would interact with the ePartnerViewer while using a desktop or tablet device. While core functionality remains the same across multiple devices, interface components may vary in presentation.

Supported Web Browsers

Users must access the ePartnerViewer with a supported web browser. The ePartnerViewer is configured to support the following modern browsers on desktop, tablet, and mobile devices:

Desktop Browser Version	Mobile Browser Version	
Microsoft Internet Explorer		
Not supported	Not supported	
Microsoft Edge		
Version 44+	Version 40+	
Google Chrome		
Version 70+	Version 70+	
Mozilla Firefox		
Version 48+	Version 48+	
Apple Safari		
Version 9+	iOS 11+	

Please Note: The ePartnerViewer does <u>not</u> support Microsoft Internet Explorer. To access the ePartnerViewer, Users must use a modern browser such as Google Chrome, Microsoft Edge, Apple Safari, or Mozilla Firefox.



Mobile Device Considerations

The ePartnerViewer is based on responsive design. This means it renders in the best format based on the user's device size. Responsive design applies to mobile, tablet, and desktop devices. Tablet devices in landscape display mode are considered desktop.

Accessing the ePartnerViewer

To access the ePartnerViewer, users must meet the following specifications:

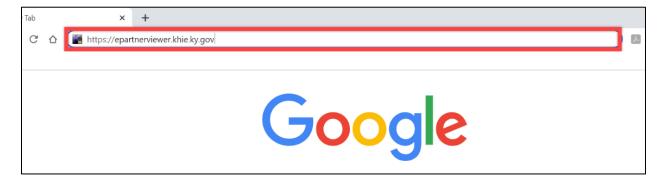
- 1. Users must be part of an organization with a signed Participation Agreement with KHIE.
- 2. Users are required to have a Kentucky Online Gateway (KOG) account.
- 3. Users are required to complete Multi-Factor Authentication (MFA).

Please Note: For specific information about creating a KOG account and how to complete MFA, please review the *ePartnerViewer Login: Kentucky Online Gateway (KOG) and Okta Verify Multi-Factor Authentication (MFA) Quick Reference Guide*.

2 Logging into ePartnerViewer

Users with the *Manual Case Reporter* role are authorized to access the Acute Hepatitis C Case Report in the ePartnerViewer. You must log into your Kentucky Online Gateway (KOG) account to access the ePartnerViewer.

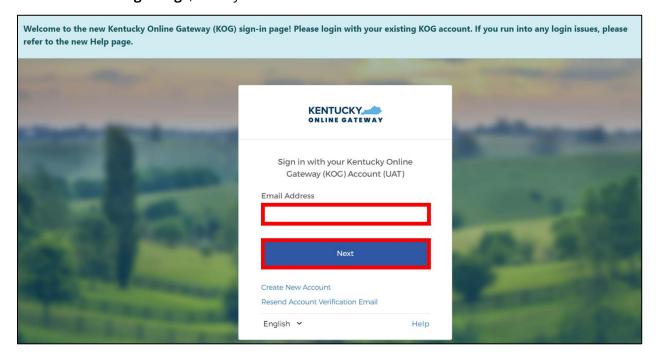
1. To navigate to the ePartnerViewer, enter the following **ePartnerViewer URL** in a supported browser window: https://epartnerviewer.khie.ky.gov



Please Note: The ePartnerViewer does <u>not</u> support Microsoft Internet Explorer. To access the ePartnerViewer, Users must use a modern browser such as Google Chrome, Microsoft Edge, Apple Safari, or Mozilla Firefox.

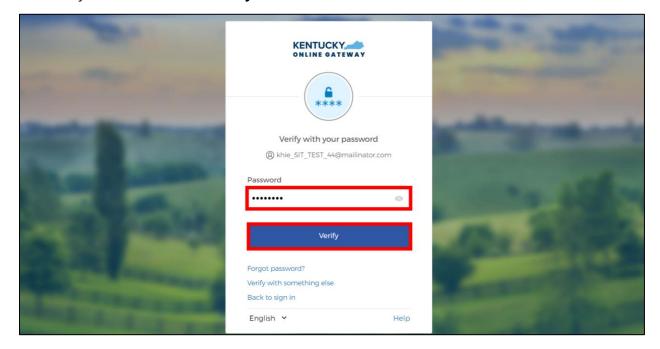


2. On the KOG Login Page, enter your Email Address. Click Next.



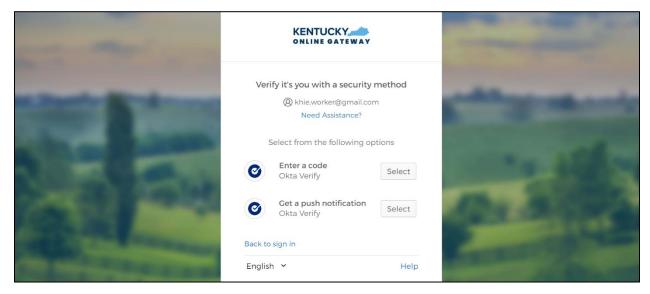
Please Note: You must enter the email address provided when creating your KOG account.

3. Enter your Password. Click Verify.





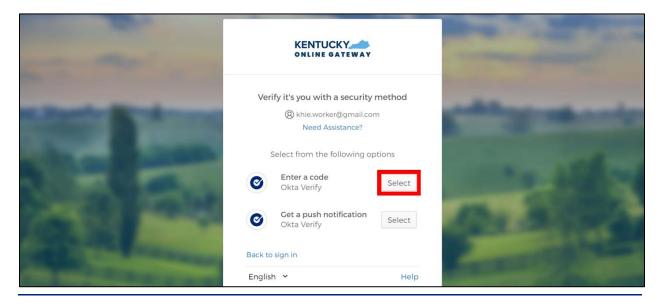
- 4. Multi-Factor Authentication. After logging into KOG and verifying your password, you are automatically navigated to the Verify it's you with a security method screen. You will be asked to complete Multi-Factor Authentication (MFA) using Okta Verify. Users have two (2) options for completing Okta Verify for MFA:
 - Use a security code from the Okta Verify app.
 - Use the push notification from the Okta Verify app.



Security Code from Okta Verify App

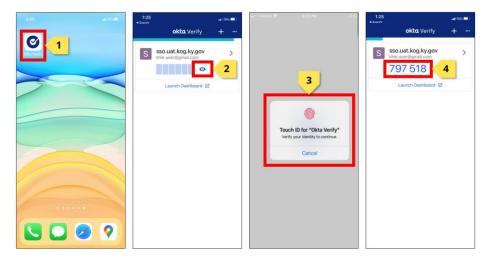
To complete MFA using the security code from Okta Verify, complete the following steps:

1. After logging into KOG, you are navigated to the **Verify it's you with a security method** screen. Click the **Select** button next to **Enter a code**.

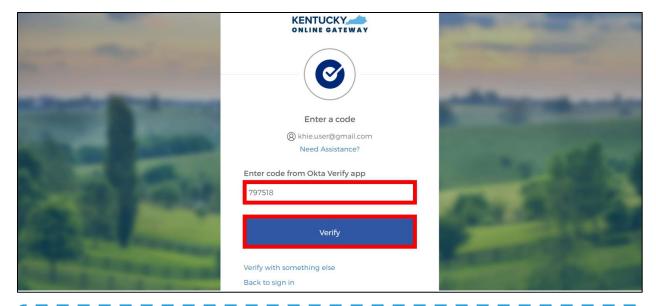




- 2. To locate the Okta Verify code, complete the following steps from your mobile device or tablet:
- Step 1: Open the **Okta Verify app** on your mobile device or tablet.
- Step 2: If the code is hidden, click the **Eye Icon** below the email address used for your KOG account.
- Step 3: Verify your identity using either **Touch ID** or **Face ID**.
- Step 4: Upon verifying your identity, the **6-digit code** displays.



3. Return to the **Enter a code** screen on your computer. Enter the **6-digit code** from the Okta Verify app. Click **Verify** to proceed to the **Terms and Conditions of Use** screen of the ePartnerViewer.



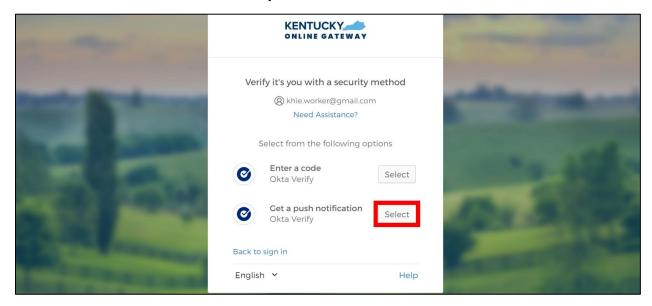
Please Note: Once you enter the code from the Okta Verify app, you are automatically navigated to the **Terms and Conditions of Use** screen. For more information, please review the *Terms and Conditions of Use and Logging In* sub-section of this chapter.



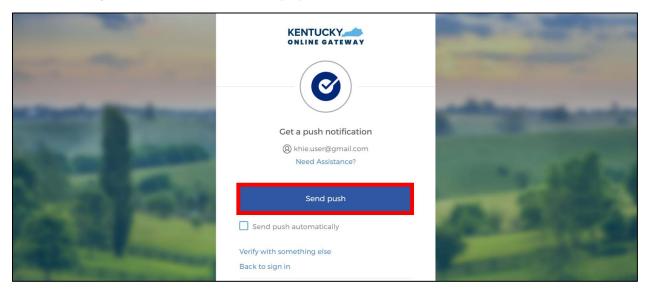
Push Notification from Okta Verify App

To complete MFA using a push notification from Okta Verify, complete the following steps:

1. After logging into KOG, you are navigated to the **Verify it's you with a security method** screen. Click the **Select** button next to **Get a push notification**.

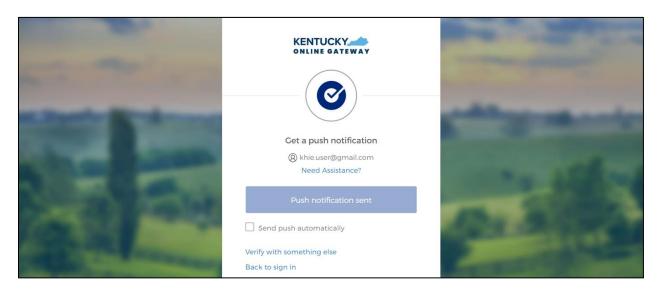


2. The **Get a push notification** screen displays. Click **Send Push**.

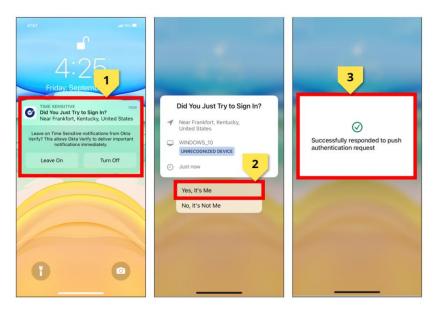


Please Note: Once the push notification has been successfully sent to the Okta Verify app, the **Get a push notification** screen of the ePartnerViewer displays a grayed out **Push notification sent** button.





- 3. To view the Okta Verify push notification, complete the following steps from your mobile device:
- <u>Step 1</u>: You will receive a push notification on your mobile device or tablet. Tap and hold the notification banner titled "**Did You Just Try to Sign In?**".
- <u>Step 2</u>: On the notification, click the **Yes, It's Me** button.
- <u>Step 3</u>: A notification will appear on your mobile device screen letting you know that you have successfully responded to the push authentication request. You can now return to your computer where you will be redirected to the **Terms and Conditions of Use** screen of the ePartnerViewer.



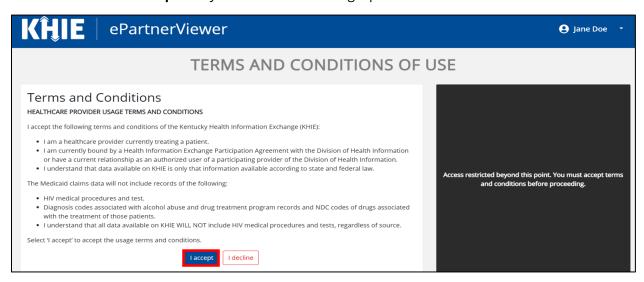
Please Note: Once you successfully respond to the Okta Verify push notification, you are automatically navigated to the **Terms and Conditions of Use** screen of the ePartnerViewer.



Terms and Conditions of Use and Logging In

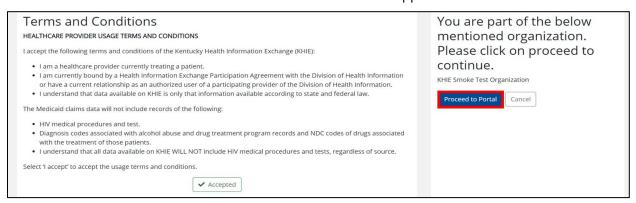
After logging into the Kentucky Online Gateway, launching the ePartnerViewer application, and completing Multi-Factor Authentication, the **Terms and Conditions of Use** page displays. Privacy and security obligations are outlined for review.

1. You must click I Accept every time before accessing a patient record in the ePartnerViewer.



Please Note: The right side of the Portal is grayed out and displays a message that states: Access is restricted beyond this point. You must accept the terms and conditions before proceeding.

- 2. Once you click **I Accept**, the grayed-out section becomes visible. A message appears that indicates you are associated with an Organization. (This is the name of your organization.)
- 3. Click **Proceed to Portal** to continue to the ePartnerViewer application.



Please Note: If you click **Cancel**, a pop-up notification displays that indicates that you are *about* to be logged out. Use of the ePartnerViewer portal is subject to the acceptance of KHIE's Terms of Use.

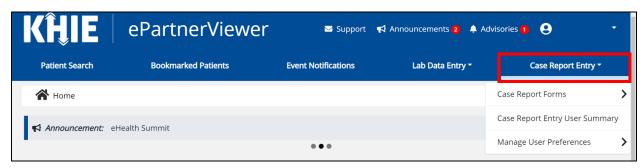
To proceed to the ePartnerViewer, click either **Logout Now** or **Cancel**.



3 Understanding the Case Report Entry Dropdown Menu

The Case Report Entry tab dropdown menu includes the following options:

- Case Report Forms: Lists the different types of case reports.
- Case Report Entry User Summary: Displays all submitted and "In-Progress" case reports.
- Manage User Preferences: Offers an efficient way to enter repetitive data.



- 1. Types of Case Reports:
- COVID-19 Case Report:
 - Designed for Users to enter COVID-19 case reports.

Please Note: For specific information about COVID-19 case reporting, please review the *Direct Data Entry for Case Reports: COVID-19 User Guide*.

- Sexually Transmitted Disease (STD) Case Report:
 - Designed for Users to enter STD case reports.

Please Note: For specific information about STD case reporting, please review the *Direct Data Entry for Case Reports: Sexually Transmitted Diseases (STD) User Guide*.

- Multi-drug Resistant Organism (MDRO) Case Report:
 - Designed for Users to enter MDRO case reports.

Please Note: For specific information about MDRO case reporting, please review the *Direct Data Entry for Case Reports: Multi-Drug Resistant Organism (MDRO) User Guide*.



- Other Reportable Conditions Case Report:
 - Designed for Users to enter Other Reportable Conditions case reports.

Please Note: For specific information about Other Reportable Conditions case reporting, please review the *Direct Data Entry for Case Reports: Other Reportable Conditions User Guide*.



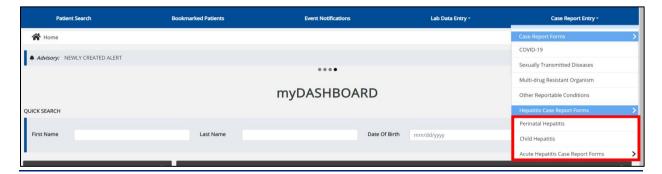
- 2. Types of Hepatitis Case Reports:
- Perinatal Hepatitis Case Report:
 - Designed for Users to enter Perinatal Hepatitis case reports.

Please Note: For specific information about Perinatal Hepatitis case reporting, please review the *Direct Data Entry for Case Reports: Perinatal Hepatitis User Guide*.

- Child Hepatitis Case Report:
 - Designed for Users to enter Child Hepatitis case reports.

Please Note: For specific information about Child Hepatitis case reporting, please review the *Direct Data Entry for Case Reports: Child Hepatitis User Guide*.

- Acute Hepatitis Case Reports:
 - Designed for Users to choose between the two (2) types of Acute Hepatitis case reports.



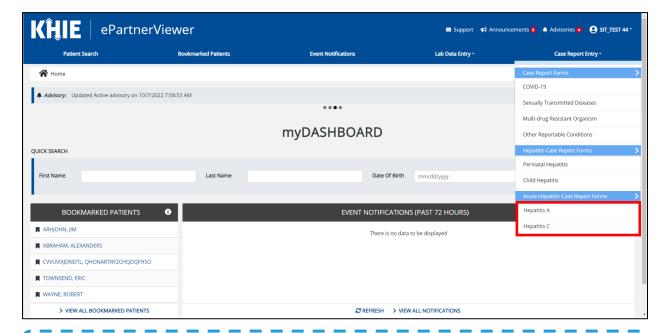
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- 3. Types of Acute Hepatitis Case Reports:
- Acute Hepatitis A Case Report:
 - Designed for Users to enter Acute Hepatitis A case reports.

Please Note: For specific information about Acute Hepatitis A case reporting, please review the *Direct Data Entry for Case Reports: Acute Hepatitis A User Guide*.

- Acute Hepatitis C Case Report:
 - Designed for Users to enter Acute Hepatitis C case reports.

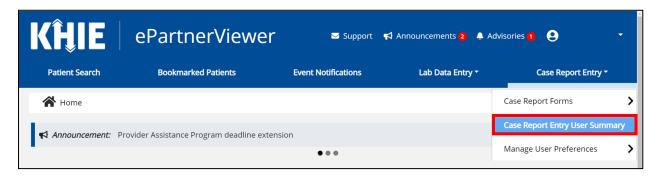


Please Note: The Acute Hepatitis B case report and the *Direct Data Entry for Case Reports: Acute Hepatitis B User Guide* will be available after 3/31/2023.



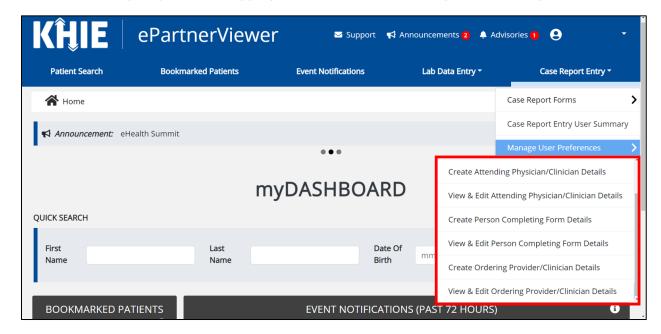
4. Case Report Entry User Summary:

- Designed to provide a quick and easy way for Users to search and view all previously initiated case reports (Submitted and In-Progress) entered during a specific date range within the last six months from the current date.
- Allows Users to view a summary of completed case reports that were previously submitted.
- Allows Users to continue entering details for case reports that are still "In-Progress".



5. Manage User Preferences:

- Designed as an efficient method for Users to enter repetitive data.
- Allows Users to enter required case reporting details in their User Preferences which enables
 Users to quickly select the appropriate answers from the dropdown menu options.



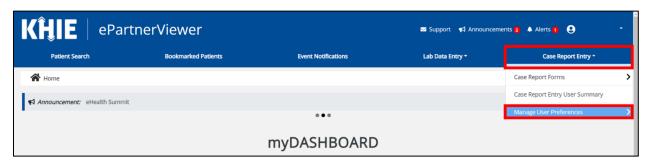


4 Manage User Preferences

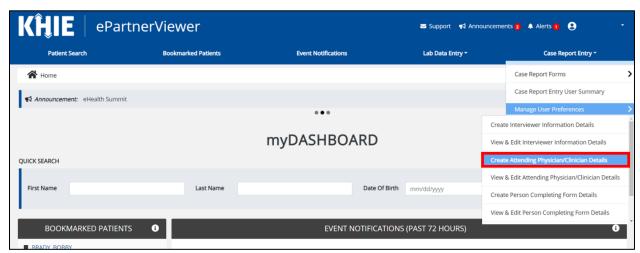
These are your User Preferences. Prior to entering your case report information, you are required to enter information about the Attending Physician/Clinician and the Person Completing Form on the **Manage User Preferences** screen. By entering these details here in your user preferences, you will be able to quickly select an Attending Physician/Clinician and the name of the Person Completing the Form from the dropdown menu options. These dropdown menus are located on the **Patient Information** screen of the Acute Hepatitis C Case Report.

Create Attending Physician/Clinician Details

- 1. Click the **Case Report Entry** Tab located in the blue Navigation Bar at the top of the screen.
- 2. From the dropdown menu, select Manage User Preferences.

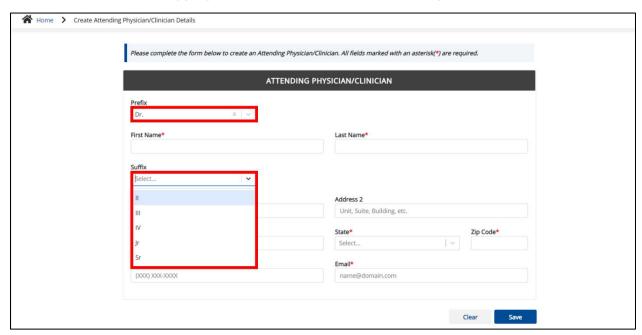


3. To enter information about an Attending Physician/Clinician, select **Create Attending Physician/Clinician Details** from the dropdown menu.

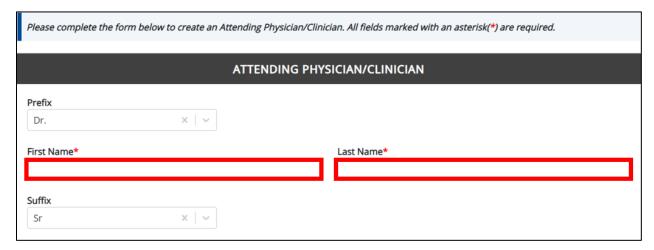




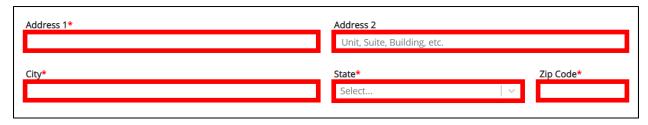
- 4. The **Attending Physician/Clinician** screen displays. Enter the details. Mandatory fields are marked with asterisks (*).
- 5. If available, select the appropriate **Prefix** and **Suffix** from the dropdown menus.



6. Enter the Attending Physician/Clinician's First Name and Last Name.



7. Enter the Attending Physician/Clinician's **Address**, **City**, **State**, and **Zip Code**.



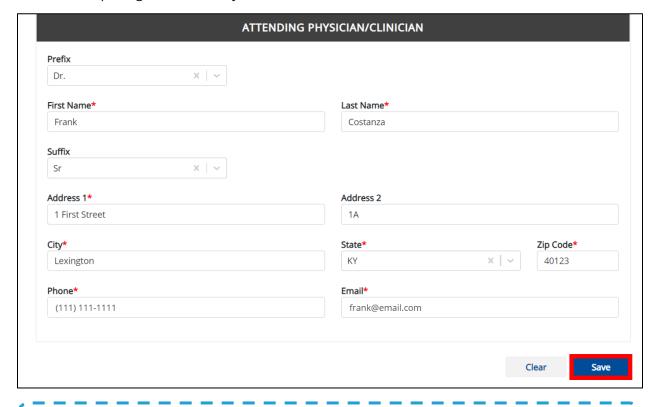


8. Enter the Attending Physician/Clinician's **Phone Number** and **Email Address**.



Please Note: If the information entered in the *Phone* and *Email* fields is not entered in the appropriate format, an error message displays that prevents you from proceeding to the next page until the format error is fixed.

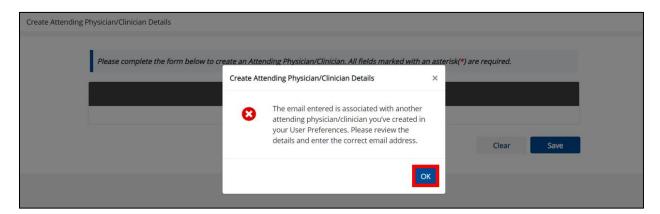
9. After completing the mandatory fields, click Save.



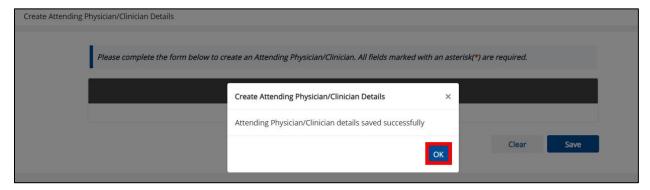
Please Note: If you enter an email address that is already associated with another Attending Physician/Clinician and click **Save**, a pop-up displays with an error message that states: The email entered is associated with another physician/clinician you've created in your User Preferences. Please review the details and enter the correct email address.

You must click **OK** and enter the correct email address to save the Attending Physician/Clinician details and proceed to the **View & Edit Attending Physician/Clinician Details** screen.



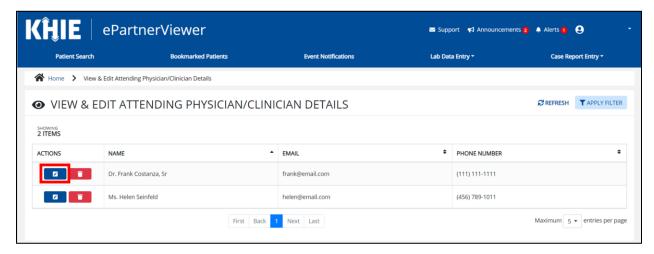


10. The *Create Attending Physician/Clinician Details* pop-up window displays. Click **OK** to proceed to the **View & Edit Attending Physician/Clinician Details** screen.



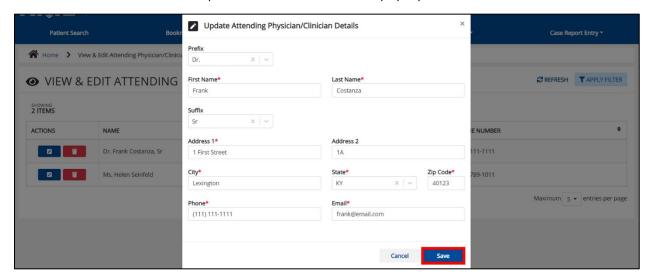
View & Edit Attending Physician/Clinician Details

11. The **View & Edit Attending Physician/Clinician Details** screen displays. To edit details, click the **Edit** icon located next to the appropriate physician/clinician.





12. The *Update Attending Physician/Clinician Details* pop-up displays. You can make any necessary edits and click **Save** to save the updates and close out of the pop-up.

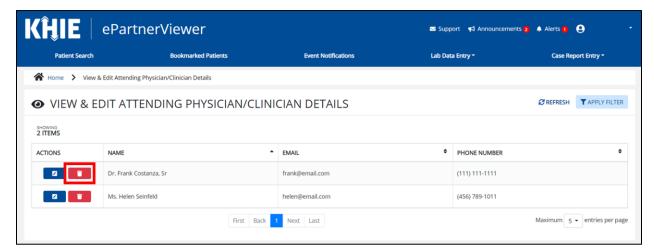


13. Once the update is successfully saved, a pop-up message displays. To proceed, click **OK**.



Delete Attending Physician/Clinician Details

14. To delete an Attending Physician/Clinician from the User Preferences, click the **Trash Bin Icon** located next to the appropriate Physician/Clinician.





15. The *Delete Attending Physician/Clinician Information Details* pop-up displays. To delete the Physician/Clinician, click **OK**. Click **Cancel** if you do not want to delete the Physician/Clinician.



Please Note: You can delete an Attending Physician/Clinician on the **View & Edit Attending Physician/Clinician** screen as long as the Attending Physician/Clinician has not been selected for use in another case report that is still in-progress.

If you attempt to delete an attending physician/clinician who has been selected for use in a case report that has not been completed yet, a pop-up notification will display the following message: This attending physician/clinician information is being used in a case report that is still in progress. To delete this attending physician/clinician, please ensure that this attending physician/clinician is not being used in a case report that is in progress.

To close out of the pop-up and proceed, click **OK**.

To delete the Attending Physician/Clinician used in a case report that is still "In-Progress", you must first complete the case report.

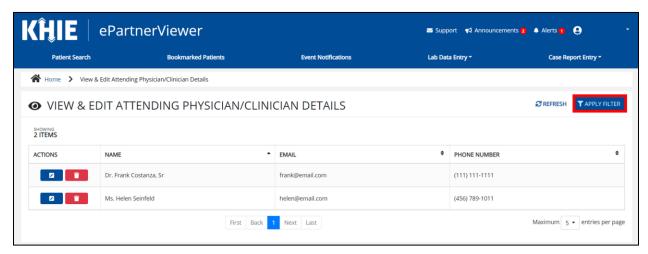
Once the appropriate case report is complete, you can delete the Attending Physician/Clinician from your User Preferences.



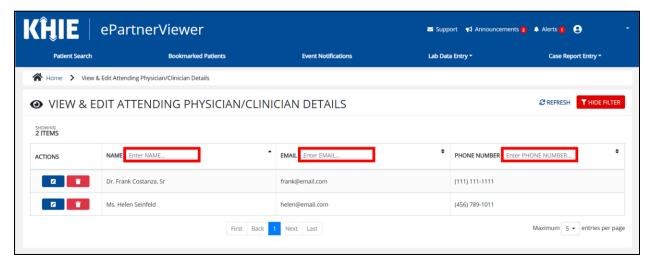


Filter Attending Physician/Clinician Details

16. To search for a specific Attending Physician/Clinician, click **Apply Filter**.



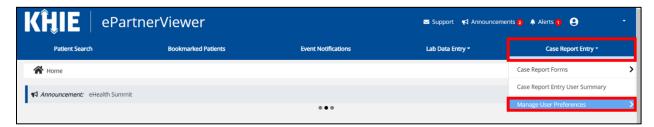
17. The Filter fields display. You can search by entering the **Attending Physician/Clinician's** *Name*, *Email Address*, and/or *Phone Number* in the corresponding Filter fields.



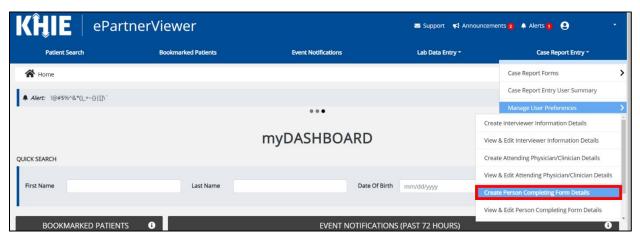


Create Person Completing Form Details

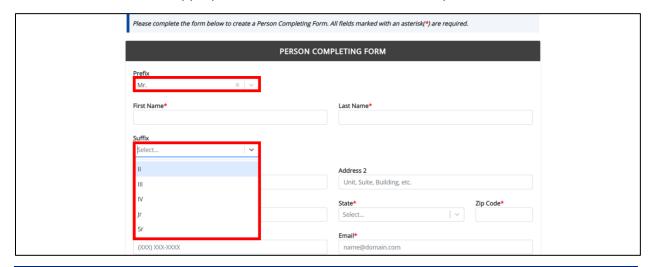
- 1. Click the **Case Report Entry** Tab located in the blue Navigation Bar at the top of the screen.
- 2. From the Case Report Entry Tab dropdown menu, select Manage User Preferences.



To enter the details about the person completing the form, select Create Person Completing Form Details from the dropdown menu.



- 4. The **Person Completing Form** screen displays. Enter the details. Mandatory fields are marked with asterisks (*).
- 5. If available, select the appropriate **Prefix** and **Suffix** from the dropdown menus.

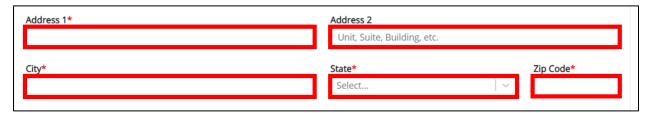




6. Enter the **First Name** and **Last Name** of the Person completing the form.



7. Enter the **Address**, **City**, **State**, and **Zip Code**.

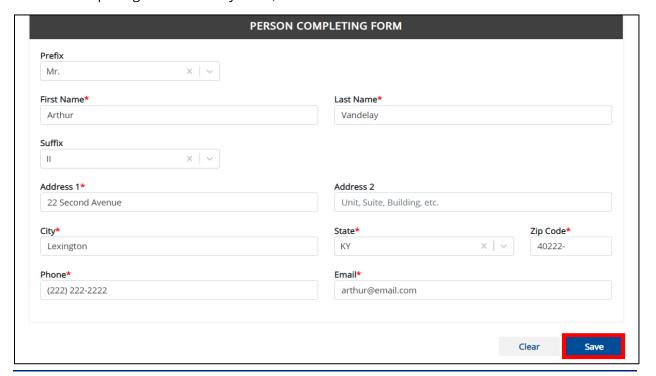


8. Enter the Phone Number and Email Address.



Please Note: If the information entered in the *Phone* and *Email* fields is not entered in the appropriate format, an error message displays that prevents you from proceeding to the next page until the format error is fixed.

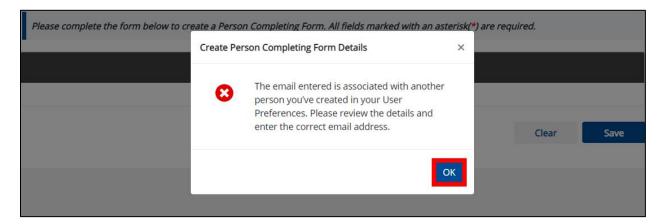
8. After completing the mandatory fields, click **Save**.



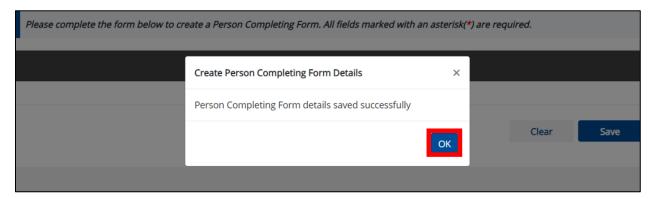


Please Note: If you enter an email address that is already associated with another Person Completing Form and click **Save**, a pop-up displays with an error message that states: The email entered is associated with another person you've created in your User Preferences. Please review the details and enter the correct email address.

You must click **OK** and enter the correct email address to save the Person Completing Form details and proceed to the **View & Edit Person Completing Form Details** screen.



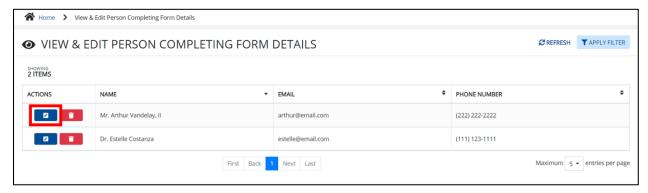
9. The *Create Person Completing Form Details* pop-up window displays. Click **OK** to proceed to the **View & Edit Person Completing Form Details** screen.



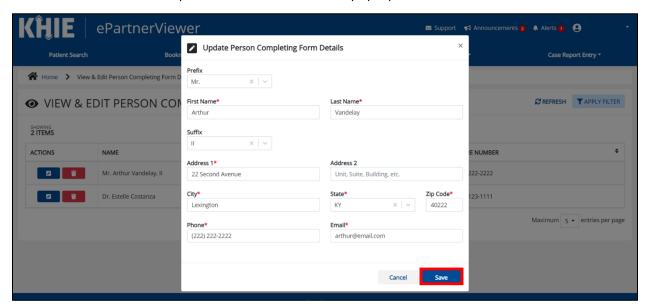


View & Edit Person Completing Form Details

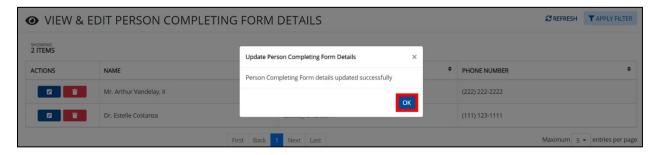
10. The **View & Edit Person Completing Form Details** screen displays. To edit details, click the **Edit** icon located next to the appropriate person.



11. The *Update Person Completing Form Details* pop-up displays. You can make any necessary edits and click **Save** to save the updates and close out of the pop-up.



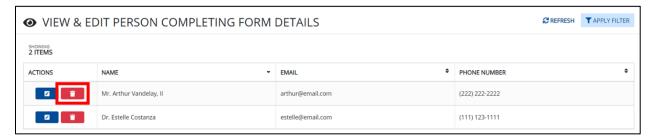
12. Once the update is successfully saved, a pop-up message displays. To proceed, click **OK**.





Delete Person Completing the Form Details

13. To delete someone from the User Preferences, click the **Trash Bin Icon** located next to the appropriate person.



14. The *Person Completing Form Details* pop-up displays. To delete, click **OK**. Click **Cancel** if you do not want to delete the person completing the form.



Please Note: You can delete a person on the **View & Edit Person Completing Form Details** screen as long as that person has not been selected for use in a case report that is still inprogress. If you attempt to delete a person who has been selected for use in a case report that has not been completed yet, a pop-up notification will display the following message:

This person information is being used in a case report that is still in progress. To delete this person, please ensure that this person is not being used in any case report that is progress.

To close out of the pop-up and proceed, click **OK**.

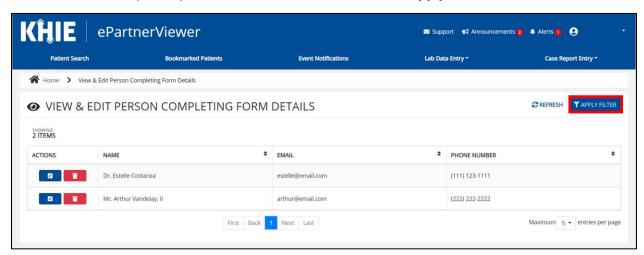
To delete the details of a person used in a case report that is still "In-Progress", you must first complete the case report. Once the appropriate case report is complete, you can delete the Person Completing Form details from your User Preferences.





Filter Person Creating Form Details

15. To search for a specific person in the User Preferences, click **Apply Filter**.



16. The Filter fields display. You can search by entering the *Name*, *Phone Number*, and/or *Email***Address* of the person completing the form in the corresponding Filter fields.





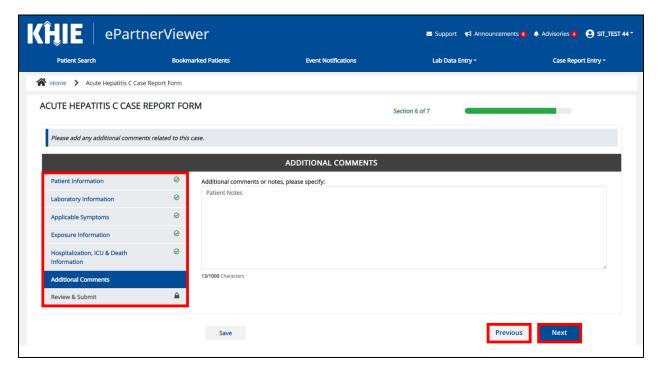
5 Basic Features in the Case Report Entry Form

This section describes the basic features of the Case Report Form in the ePartnerViewer.

Side Navigation Bar & Pagination

On the left side of the Case Report, tabs located in the **Side Navigation Bar** provide users the ability to go to the different screens within a Case Report. You can also use the pagination buttons to move to the next screen or to any previous screen.

- 1. Using the side navigation bar, you can navigate to any previously completed screen. Click the **hyperlink** of a previously completed screen to navigate to that specific screen.
- 2. Click **Previous** to go to the previous screen.
- 3. When all required fields have been completed on the current screen, click **Next** to proceed to the next screen.





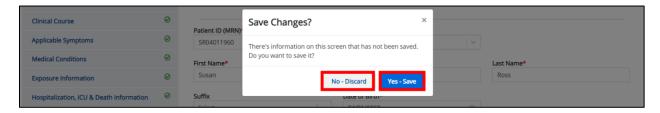
Save Feature

The **Save** feature allows Users to complete the case report form in multiple sessions. You must **save** the information you have entered in order to return later to the place you left off previously.

1. When all required fields have been completed, click **Save** at the bottom of the screen to save the current section.



- 2. If you click on a previously completed screen on the side navigation bar, the *Save Changes* pop-up will display. You have the option to save or discard the changes on the current screen before navigating to another screen.
- If you click **Yes Save** and all the required fields are entered on the current screen, you will navigate to the intended screen. (If you have not completed all the required fields on the current screen, you will not be allowed to save the data.) To navigate to the desired screen, you must first complete all the required fields on the current screen.
- If you click **No Discard**, you will navigate to the intended screen without saving any changes on the current screen. This means that none of the data entered on the current screen will be saved.



Case Report Entry Icons

Case Reports may contain Icons that serve as visual indicators to draw the user's attention to specific information.

Icon Descriptions:

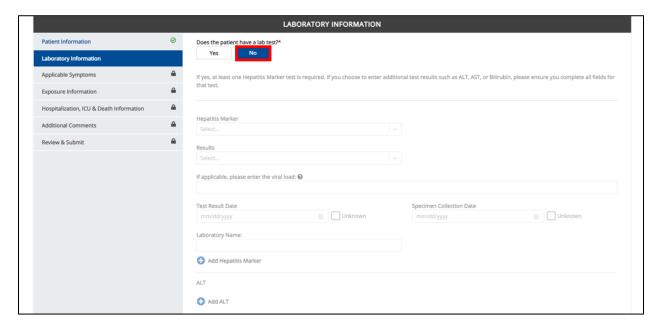
lcon		Name	Description
Section 8 of 10		Progress Bar	Indicates the percentage of completion.
		Lock	Indicates the sections that are not yet accessible; Users must enter all the required fields on the current screen and click Next to unlock the next screen.
	\bigcirc	Green Checkmark	Indicates the sections that are complete.



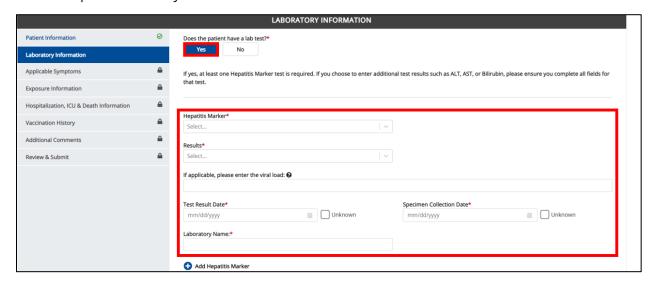
Conditional Questions

Conditional Questions are those questions that are asked based on your responses to the previous questions. The Acute Hepatitis C Case Report has multiple screens with conditional questions. Based on the answer selected for conditional questions, certain subsequent fields on the screen will be enabled or grayed out and disabled.

 For example, if you select No to the conditional question at the top of the Laboratory Information screen of the Acute Hepatitis C Case Report, the subsequent fields will be grayed out and disabled.



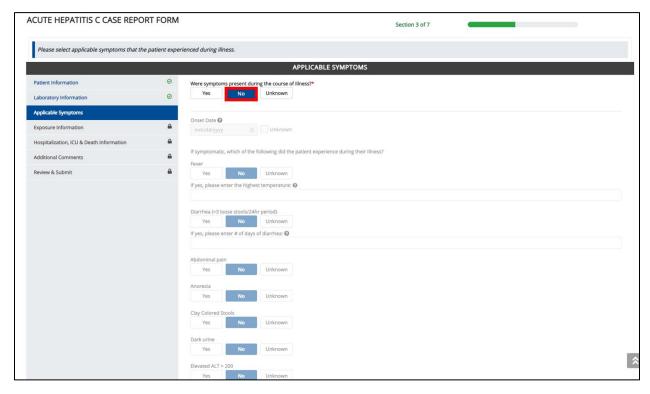
• If you select **Yes** to the conditional question at the top of the **Laboratory Information** screen, the subsequent laboratory-related fields are enabled.



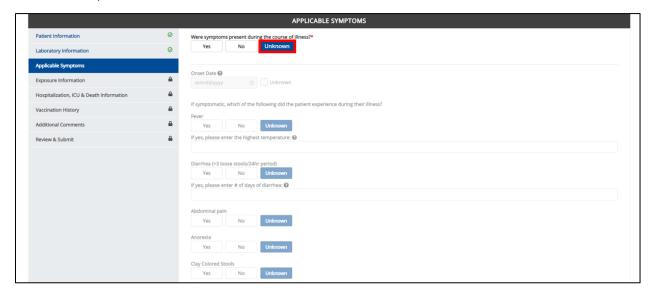


Additionally, if **No** or **Unknown** is selected for certain conditional questions, the screen will be disabled and the subsequent fields will be marked as **No** or **Unknown**, based on the selected answer. These conditional questions are found on the **Applicable Symptoms** and **Exposure Information** screens.

 For example, if you select No to the conditional question at the top of the Applicable Symptoms screen, all subsequent fields will be disabled and labeled as No.



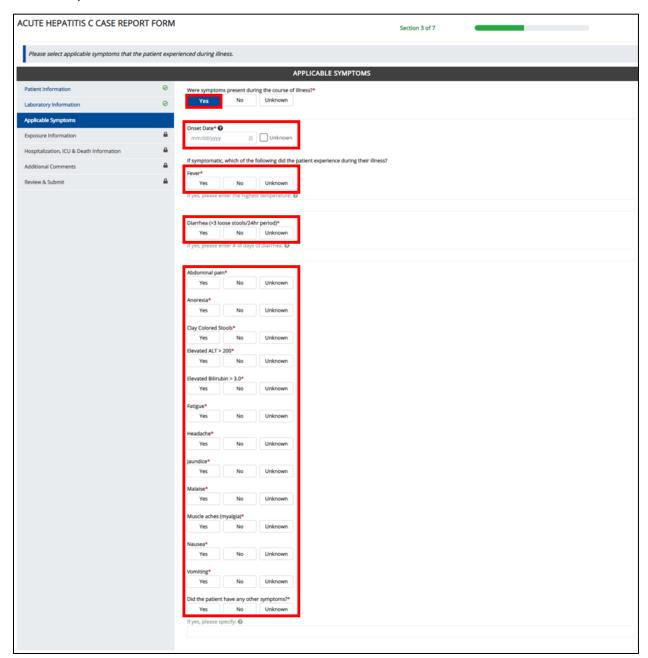
• If you select *Unknown* to the conditional question at the top of the **Applicable Symptoms** screen, all subsequent fields will be disabled and labeled as *Unknown*.



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• If you select **Yes** to the conditional question at the top of the **Applicable Symptoms** screen, the subsequent fields are enabled.





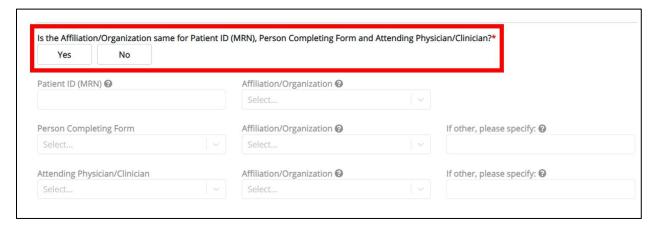
6 Affiliation/Organization Conditional Question

Certain conditional questions only apply to the subsequent fields within the section. Based on the selection to a conditional question, certain subsequent fields in that section are enabled.

This applies to the conditional Affiliation/Organization question on the **Patient Information** screen:

Is the Affiliation/Organization the same for Patient ID (MRN), Person completing Form, Attending Physician/Clinician?

Based on the selected answer to the conditional question, you can apply the <u>same</u> Affiliation/Organization to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician; **OR** you can apply a <u>different</u> Affiliation/Organization to each.



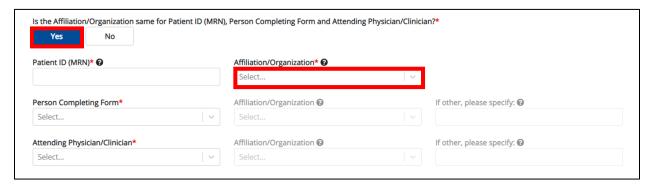
- Select **Yes** to apply the <u>same</u> Affiliation/Organization to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician.
- Select No to apply <u>different</u> Affiliation/Organizations to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician.



Affiliation/Organization Conditional Answer: Yes

If **Yes** is selected for the conditional Affiliation/Organization question, the <u>same</u> Affiliation/Organization is applied to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician.

- Only <u>one</u> Affiliation/Organization field is enabled. You must complete the Affiliation/Organization field that corresponds to the Patient ID (MRN). The Affiliation/Organization fields for the Person Completing Form and the Attending Physician/Clinician are disabled.
- 1. Select the **Affiliation/Organization** for the Patient ID (MRN) from the dropdown menu.



- Once the Affiliation/Organization is selected for the Patient ID (MRN), this selection will display in the disabled *Affiliation/Organization* fields.
- This means the <u>same</u> Affiliation/Organization is applied to the Patient ID (MRN), the Person Completing Form, and the Attending Physician/Clinician.





Affiliation/Organization Conditional Answer: No

If **No** is selected for the conditional Affiliation/Organization question, a <u>different</u> Affiliation/Organization can be applied to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician.

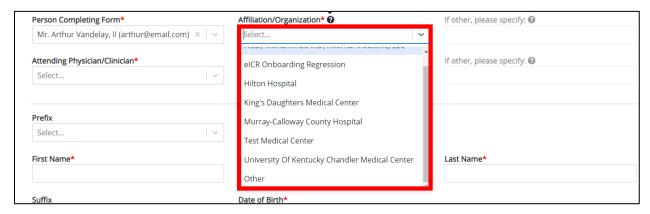
- **Each** of the three (3) Affiliation/Organization fields are enabled.
- You must individually complete <u>each</u> of the *Affiliation/Organization* fields respectively for Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician.



1. Select the **Affiliation/Organization** for the Patient ID (MRN) from the dropdown menu.



2. From the dropdown menu, select the Affiliation/Organization for the Person Completing Form.

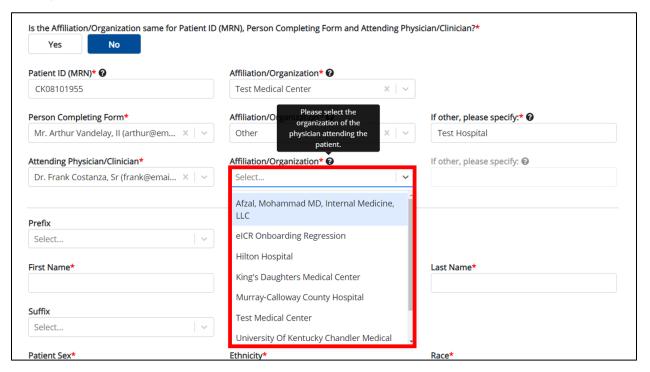




Please Note: If you select *Other* from the *Affiliation/Organization* dropdown menu for the Person Completing Form, the following subsequent textbox is enabled: *If other, please specify*. You must enter the **name of the affiliation/organization**.



3. From the dropdown menu, select the **Affiliation/Organization** for the Attending Physician/Clinician.



Please Note: If you select *Other* from the *Affiliation/Organization* dropdown menu for the Attending Physician/Clinician, the subsequent textbox is enabled: *If other, please specify*. You must enter the **name of the Affiliation/Organization**.





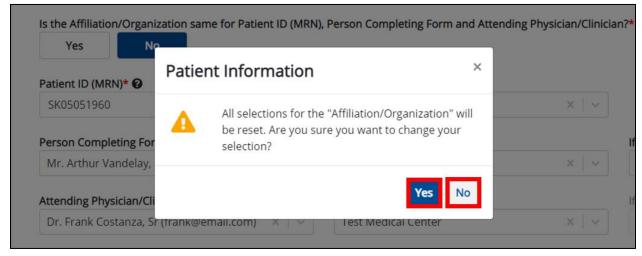
Affiliation/Organization Validation

If, after completing the *Affiliation/Organization* section, you change your answer to the conditional question from *No* to *Yes* or vice versa, a pop-up will display to confirm the change in answer.

A pop-up displays with a message that states: *All selections for the "Affiliation/Organization" will be reset. Are you sure you want to change your selection?*







- To reset the Affiliation/Organization selection(s), click **Yes**.
- To save the selected Affiliation/Organization selection(s), click No.



Change Affiliation/Organization Conditional Answer: No to Yes

If, after completing the *Affiliation/Organization* section, you change your answer to the conditional question from *No* to *Yes*, a pop-up message will display.



1. To reset your previous Affiliation/Organization selections for the Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician, click **Yes** on the pop-up.

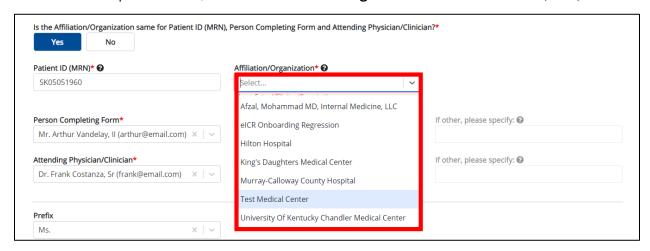


- 2. An error message prevents you from proceeding until an Affiliation/Organization is selected. You must select the **Affiliation/Organization** for the Patient ID (MRN) in order to proceed.
- Your previous Affiliation/Organization selections for the Person Completing Form and the Attending Physician/Clinician have been reset.
- The *Affiliation/Organization* fields for the Person Completing Form and the Attending Physician/Clinician are now blank and disabled.

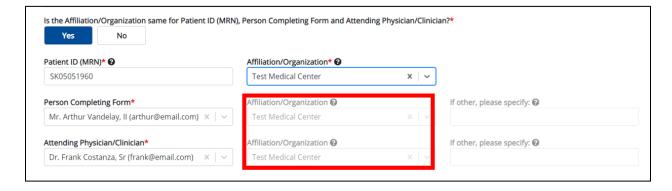




3. From the dropdown menu, select the **Affiliation/Organization** for the Patient ID (MRN).



- 4. The **Affiliation/Organization** selected for the Patient ID (MRN) will display in disabled *Affiliation/Organization* fields for the Person Completing Form and the Attending Physician/Clinician.
- This means the <u>same</u> Affiliation/Organization will be applied to the Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician.



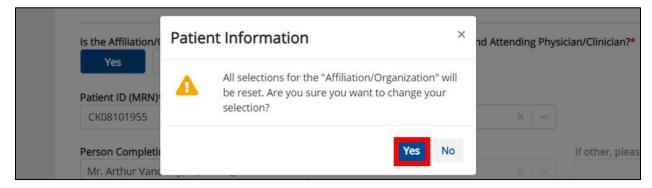


Change Affiliation/Organization Conditional Answer: Yes to No

If, after completing the *Affiliation/Organization* section, you change your answer to the conditional question from *Yes* to *No*, a pop-up will display.



1. To reset your previous Affiliation/Organization selection for the Patient ID (MRN), click **Yes** on the pop-up.

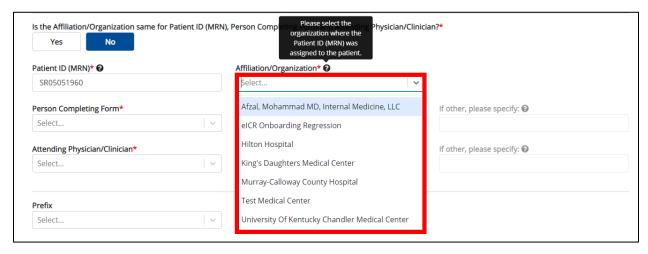


- 2. You must individually complete **each** of the *Affiliation/Organization* fields corresponding to Patient ID (MRN), Person Completing Form, and Attending Physician/Clinician.
- Your previous Affiliation/Organization selection for the Patient ID (MRN) has been reset.
- <u>All</u> three (3) of the *Affiliation/Organization* fields are enabled. This means a different Affiliation/Organization can be selected for each field.

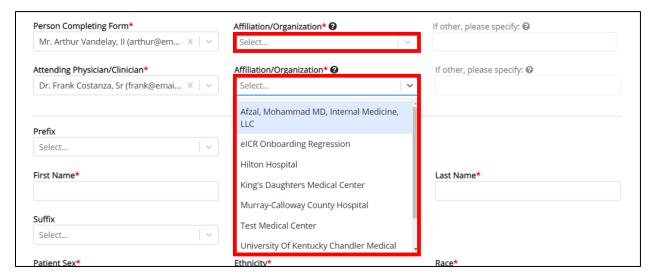




3. From the dropdown menu, select the **Affiliation/Organization** for the Patient ID (MRN).



- 4. From the dropdown menu, select the **Affiliation/Organization** for the Person Completing Form.
- 5. From the dropdown menu, select the **Affiliation/Organization** for the Attending Physician/Clinician.



Please Note: If you select *Other* from the *Affiliation/Organization* dropdown menu for the Person Completing Form or the Attending Physician/Clinician, the following subsequent textbox is enabled: *If other, please specify.* You must enter the name of the **affiliation/organization**.





7 Tips for Manually Entering Case Report Data

Become familiar with these tips prior to entering case reports. When entering data, please keep these key notes in mind:

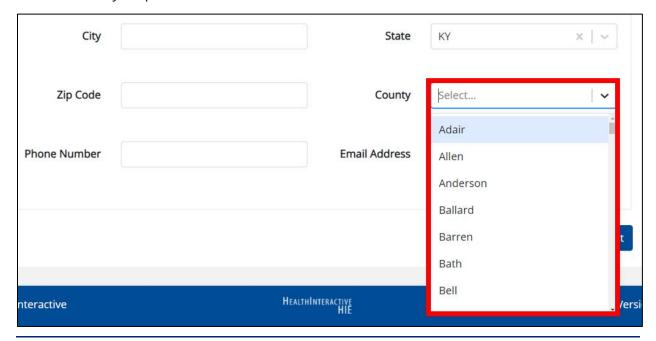
 There are <u>mandatory</u> fields marked with <u>red asterisks</u> (*). These fields must be completed in order to proceed. In addition to completing the mandatory fields, you are encouraged to enter as much information as possible.



• Help Icons are available to guide you while entering data in the fields.



For entering address information, all States are available for selection in the *State* field dropdown
menu. When you select the **state of Kentucky**, all Kentucky counties are available for selection
in the *County* dropdown menu.





However, when you select any state other than Kentucky, the system will display the message
 Out of System State and will not display counties in the County dropdown menu.



- 1. Enter dates by entering 2 digits for the month, 2 digits for the day, and 4 digits for the year.
- You can also click the *Date* field to bring up a calendar. You can click a **date on the calendar** or use the field dropdown menus to select the month and the year.



• If the date is unknown, you have the option to click the **Unknown** checkbox.

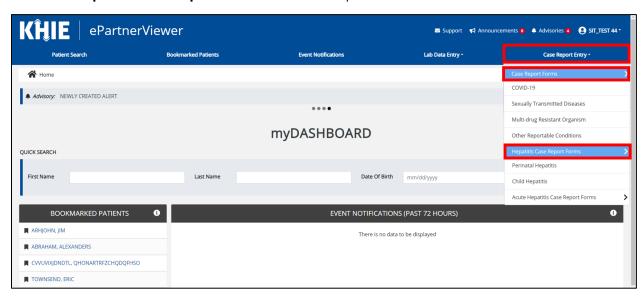




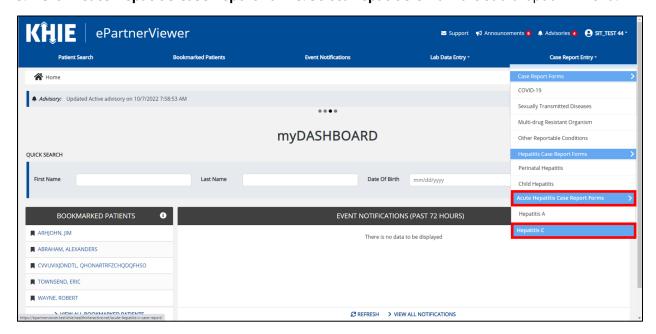
8 Acute Hepatitis C Case Report Form

Users with the *Manual Case Reporter* Role are authorized to access the Acute Hepatitis C Case Report Form in the ePartnerViewer.

- 1. To enter Acute Hepatitis C case report information, click the **Case Report Entry** Tab in the blue Navigation Bar at the top of the screen, then select **Case Report Forms** from the dropdown menu.
- 2. Select **Hepatitis Case Report Forms** from the dropdown menu.



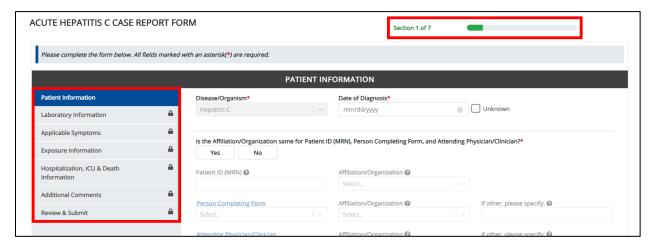
3. Click Acute Hepatitis Case Report Forms. Select Hepatitis C from the sub-dropdown menu.



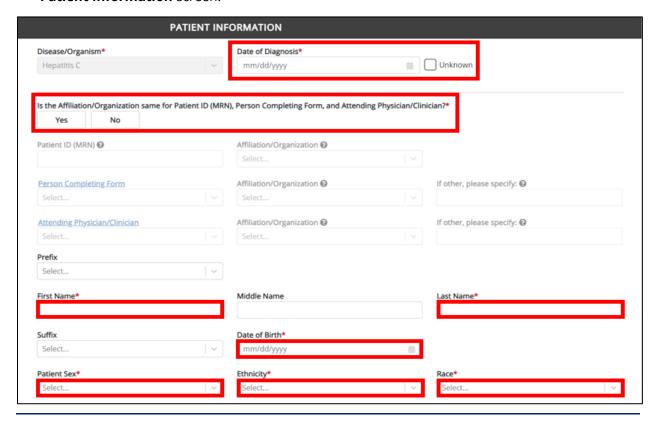


9 Patient Information

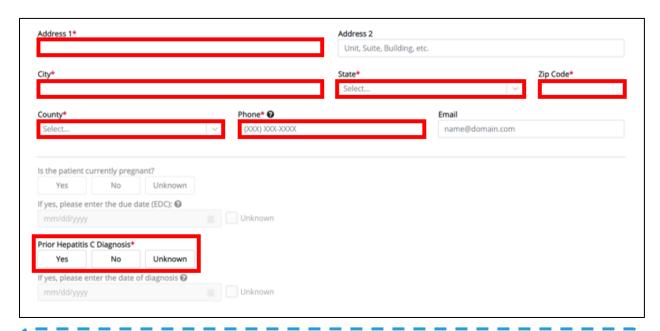
The Acute Hepatitis C Case Report Form is a seven-step process where Users enter (1) Patient Information, (2) Laboratory Information, (3) Applicable Symptoms, (4) Exposure Information, (5) Hospitalization, ICU, & Death Information, and (6) Additional Comments. (7) **Review and Submit** is where Users must review the information they have entered **and** submit the Acute Hepatitis C Case Report.



1. To start the Acute Hepatitis C Case Report entry, you must complete the mandatory fields on the **Patient Information** screen.





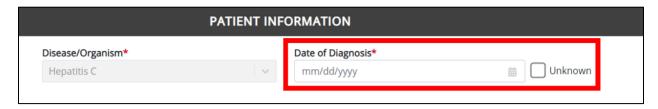


Please Note: You are required to enter the details associated with the *Person Completing Form* and the *Attending Physician/Clinician* prior to entering Acute Hepatitis C case report information. If you access the Acute Hepatitis C Case Report without previously entering these details, the **Patient Information** screen is disabled and displays an error message.

You must click the hyperlink associated with the **Person Completing Form** and the **Attending Physician/Clinician** located in the error message banner to navigate to the appropriate **User Preferences** screens and create the *Person Completing Form* and *Attending Physician/Clinician* before entering Acute Hepatitis C Case Report details.

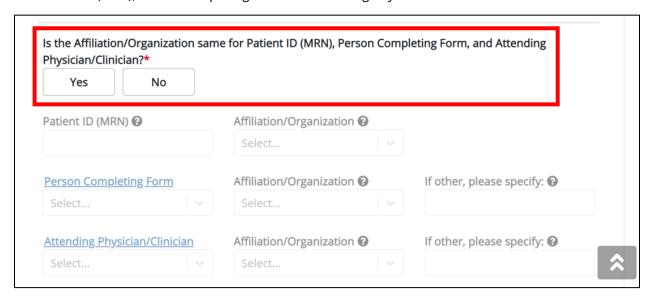


- 2. Enter the **Date of Diagnosis**.
- If the date of diagnosis is unknown, click the **Unknown checkbox**.

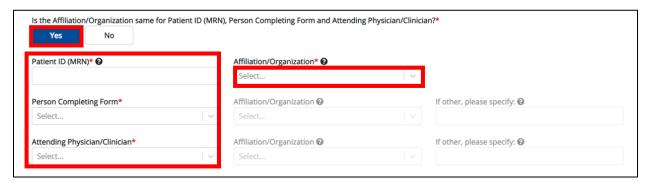




3. Select the **appropriate answer** for the conditional field: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form and Attending Physician/Clinician?*



• Click **Yes** to apply the <u>same</u> Affiliation/Organization to the Patient ID (MRN), the Person Completing the Form, and the Attending Physician/Clinician.



 Click No to select a <u>different</u> Affiliation/Organization for the Patient ID (MRN), Person Completing Form, and the Attending Physician/Clinician.

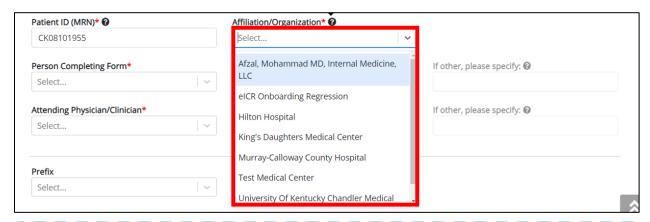




4. Enter the patient's **Medical Record Number (MRN)** in the *Patient ID (MRN)* field. An MRN is an organization specific, unique identification number assigned to a patient by a healthcare organization. If your organization does not use an MRN, you MUST create a way to uniquely identify your patient so that the patient is registered in the KHIE system.



5. From the dropdown menu, select the **Affiliation/Organization** that applies to the Patient ID (MRN).



Please Note: If **Yes** is selected for the conditional field: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form and Attending Physician/Clinician?* the same Affiliation/Organization will apply to each.

The *Affiliation/Organization* field is enabled only for the Patient ID (MRN). The **Affiliation/Organization** selected for the Patient ID (MRN) will display in the disabled *Affiliation/Organization* fields for the Person Completing Form and the Attending Physician/Clinician.

6. From the dropdown menu, select the name of the **Person Completing Form**.





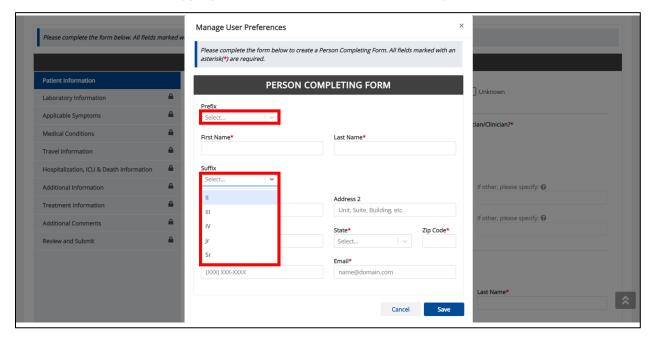
Please Note: If the appropriate name does not display in the *Person Completing Form* dropdown, you must create details for a new Person Completing Form by clicking the **Person Completing Form hyperlink**.

Person Completing Form Hyperlink

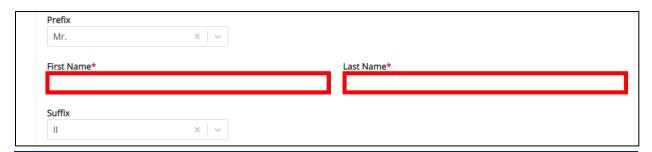
7. To create details for a new Person Completing Form, click the **Person Completing Form hyperlink**.



- 8. The *Person Completing Form* Pop-Up displays. Enter the details. Mandatory fields are marked with asterisks (*).
- 9. If available, select the appropriate **Prefix** and **Suffix** from the dropdown menus.

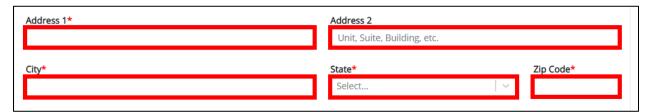


10. Enter the **First Name** and **Last Name** of the Person Completing the Form.





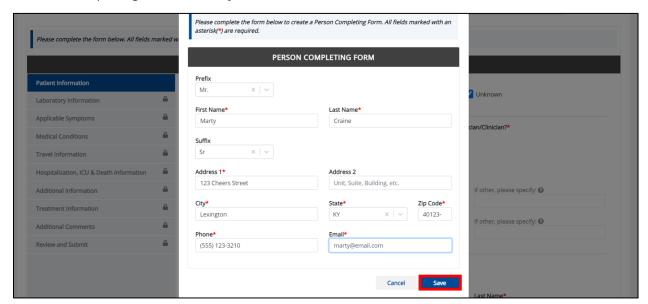
11. Enter the Address, City, State, and Zip Code.



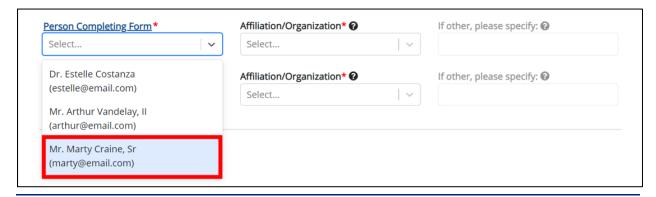
12. Enter the **Phone Number** and **Email Address**.



13. After completing the mandatory fields, click Save.

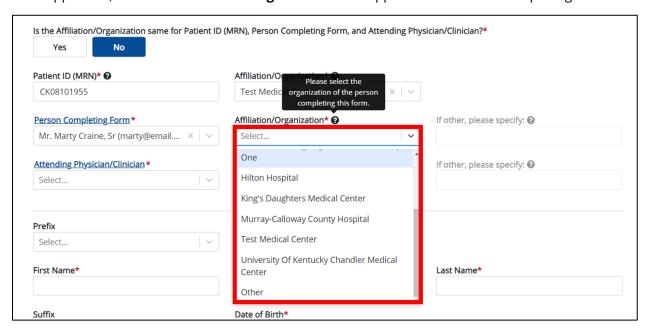


14. Once the new Person Completing Form details have been saved, the *Person Completing Form* dropdown menu is automatically updated and displays the new name of the Person Completing Form. From the dropdown menu, select the **new name of the Person Completing Form**.



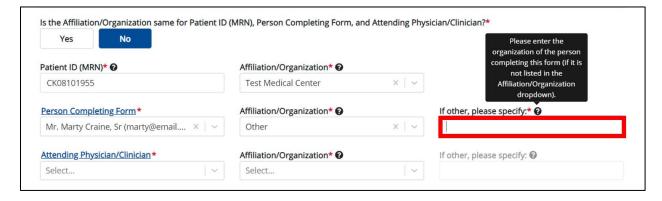


15. If applicable, select the **Affiliation/Organization** that applies to the Person Completing the Form.



Please Note: The *Affiliation/Organization* field that applies to the Person Completing Form is only enabled if you selected **No** to the conditional question: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form and Attending Physician/Clinician*?

If Other is selected from the dropdown menu, the subsequent field is enabled. Enter the name of
the organization associated with the person completing the form in the subsequent textbox:
If other, please specify.





16. Select the **Attending Physician/Clinician** from the dropdown menu.



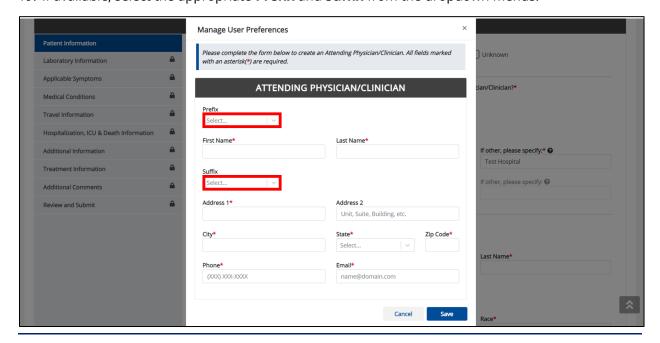
Please Note: If the appropriate name does not display in the Attending Physician/Clinician dropdown, you must create details for a new Attending Physician/Clinician by clicking the **Attending Physician/Clinician hyperlink**.

Attending Physician/Clinician Hyperlink

17. To create a new Attending Physician/Clinician, click the **Attending Physician/Clinician hyperlink**.



- 18. The *Attending Physician/Clinician* Pop-Up displays. Enter the details. Mandatory fields are marked with asterisks (*).
- 19. If available, select the appropriate **Prefix** and **Suffix** from the dropdown menus.

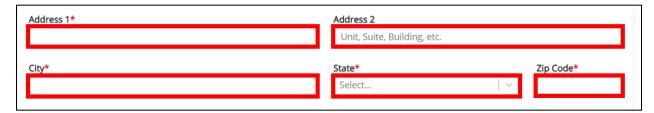




20. Enter the Attending Physician/Clinician's **First Name** and **Last Name**.



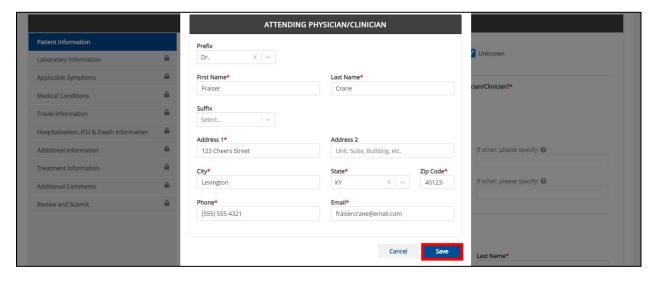
21. Enter the Address, City, State, and Zip Code.



22. Enter the Attending Physician/Clinician's Phone Number and Email Address.



23. After completing the mandatory fields, click Save.

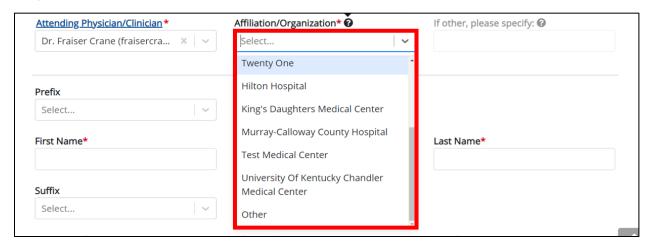


24. Once the new Attending Physician/Clinician details have been saved, the *Attending Physician/Clinician* dropdown menu is automatically updated and displays the new Attending Physician/Clinician. Select the **new Attending Physician/Clinician** from the dropdown menu.





25. If applicable, select the **Affiliation/Organization** that applies to the physician attending the patient.



Please Note: The *Affiliation/Organization* field that applies to the Attending Physician/Clinician is enabled only when you select **No** to the conditional question: *Is the Affiliation/Organization same for Patient ID (MRN), Person Completing Form and Attending Physician/Clinician*?

If Other is selected from the dropdown menu, the subsequent field is enabled. You must enter
the name of the organization associated with the attending physician/clinician in the
subsequent textbox: If other, please specify.



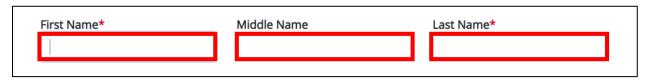
Please Note: Additional information on the Affiliation/Organization section of the **Patient Information** screen is covered in *Section 6 Affiliation/Organization Conditional Question*.

26. If available for the patient, select the **Prefix** and **Suffix** from the dropdown menus.

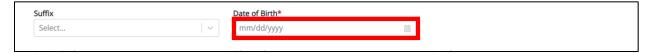




27. Enter the patient's **First Name** and **Last Name**. If available, enter the patient's **Middle Name**.



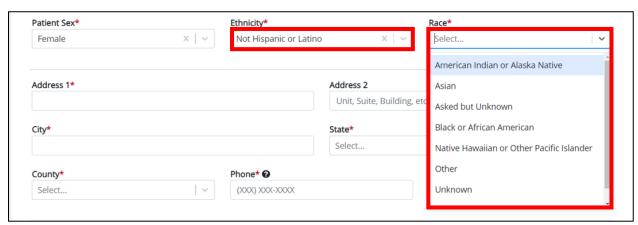
28. Enter the patient's **Date of Birth**.



29. Select the **Patient Sex** from the dropdown menu.



30. Select the patient's **Ethnicity** and **Race** from the appropriate field dropdown menus.

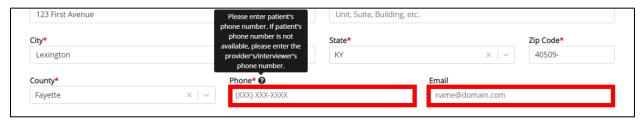


31. Enter the patient's **Street Address**, **City**, **State**, **Zip Code**, and **County**.





- 32. Enter the patient's **Phone Number**.
- 33. If available, enter the patient's **Email Address**.

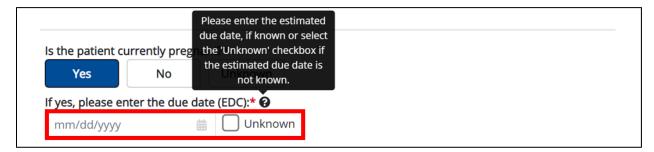


34. If applicable, select the **appropriate answer** to *Is the patient currently pregnant?*



Please Note: The *Is the patient currently pregnant?* field is only enabled when the *Patient Sex* field is marked as *Female*.

• If **Yes** is selected for the *Is the patient currently pregnant?* field, the subsequent field is enabled. Enter the **estimated due date (EDC)** in the subsequent field: *If yes, please enter the due date (EDC)*. If the due date is unknown, click the **Unknown checkbox**.

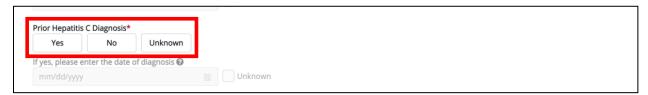


Please Note: If **No** or **Unknown** is selected for the *Is the patient currently pregnant?* field, the subsequent field is disabled: *If yes, please enter the due date (EDC)*.





35. Select the **appropriate answer** to *Prior Hepatitis C Diagnosis*.



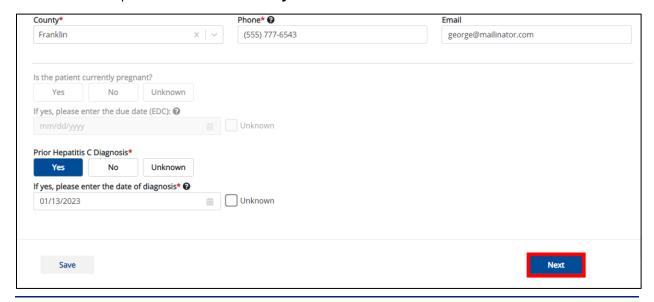
If Yes is selected for the Prior Hepatitis C Diagnosis field, the subsequent field is enabled. Enter the
 Date of Diagnosis in the subsequent field. If the date of diagnosis is unknown, click the Unknown checkbox.



Please Note: If **No** or **Unknown** is selected for the *Prior Hepatitis C Diagnosis* field, the subsequent field is disabled: *If yes, please enter the date of diagnosis*.



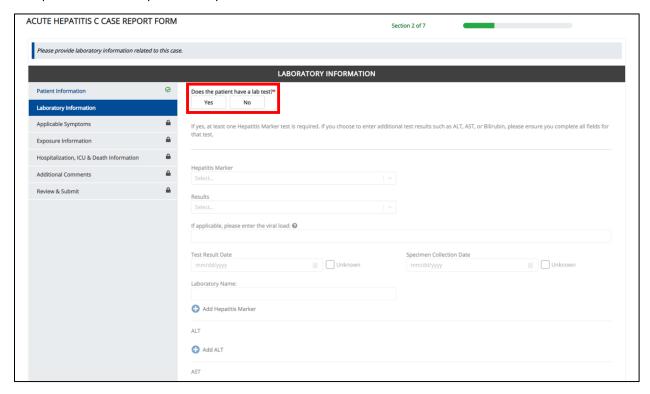
36. When the **Patient Information** screen has been completed, click **Save** to save your progress or click **Next** to proceed to the **Laboratory Information** screen.



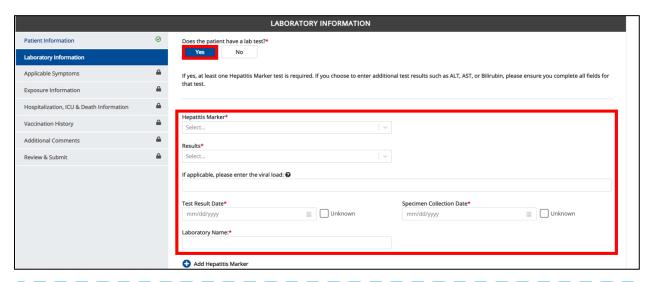


10 Laboratory Information

1. On the **Laboratory Information** screen, select the **appropriate answer** for the conditional question at the top: *Does the patient have a lab test?*



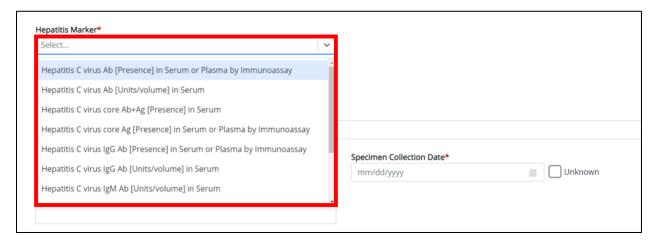
2. If **Yes** is selected, the subsequent lab-related fields on the screen are enabled. You must enter details for a lab test.



Please Note: If **No** or **Unknown** is selected, all the subsequent fields on the screen are disabled.



3. Select the appropriate **Hepatitis Marker** from the dropdown menu.

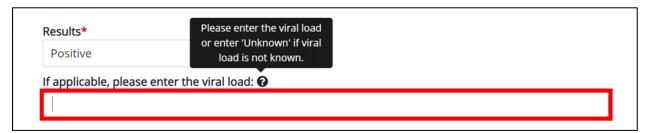


Please Note: The *Hepatitis Marker* dropdown menu displays only the hepatitis marker options that apply to the selected Acute Hepatitis Case Report.

4. Select the appropriate **Test Result** from the *Results* dropdown menu.



5. If applicable, enter the **viral load** in the textbox: *If applicable, please enter the viral load.*



- 6. If applicable, enter the **Test Result Date**.
- 7. Enter the **Specimen Collection Date**.





Please Note: The Specimen Collection Date cannot occur **after** the Test Result Date. The Specimen Collection Date must occur on the **same date** or any date **BEFORE** the Test Result Date. If you enter a Specimen Collection Date that occurs **after** the Test Result Date, both fields are marked as invalid.

If you click **Next**, the **Laboratory Information** screen displays an error banner with a message that states: *There are errors. Please make a selection for all required fields*.

To proceed, you must enter a valid Specimen Collection Date that occurs **on** or **before** the Test Result Date.



8. Enter the **Laboratory Name** in the textbox.



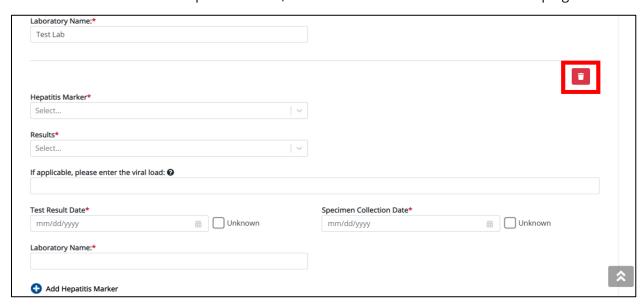
Adding Multiple Hepatitis Markers

9. You can click **Add Hepatitis Marker** to log the details for multiple hepatitis markers. This means that you can easily enter additional hepatitis markers on the same patient.





To delete an additional hepatitis marker, click the **Trash Bin Icon** located at the top right.

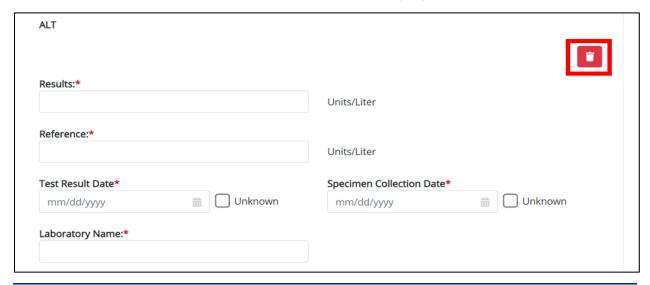


Adding ALT

10. You can click **Add ALT** to log the details for an ALT.



To delete an ALT, click the Trash Bin Icon located at the top right.



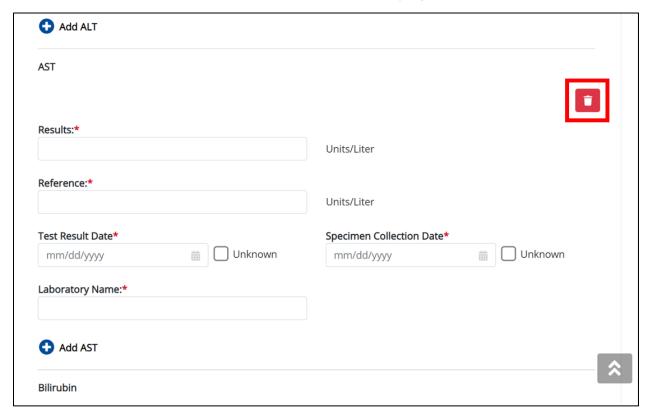


Adding AST

11. You can click **Add AST** to log the details for an AST.



• To delete an AST, click the **Trash Bin Icon** located at the top right.



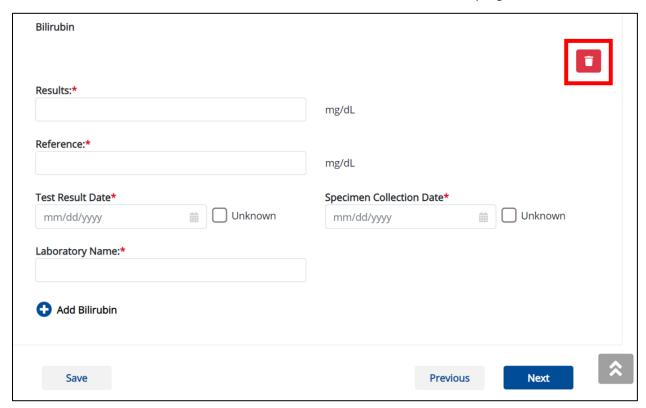


Adding Bilirubin

12. You can also click **Add Bilirubin** to log the details for Bilirubin.



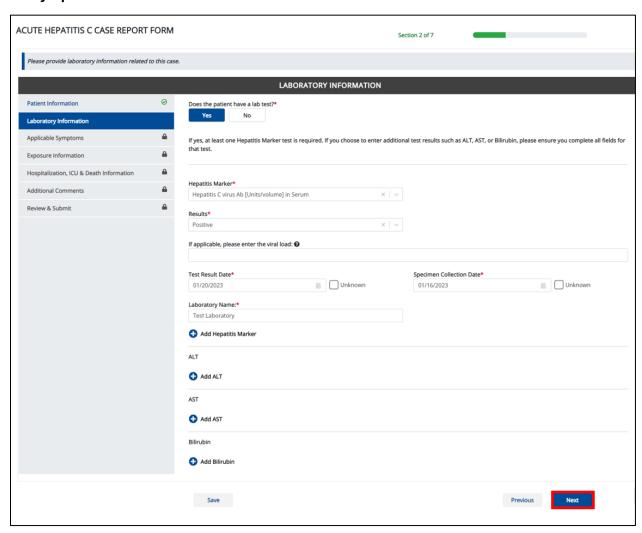
• To delete the Bilirubin details, click the **Trash Bin Icon** located at the top right.



Deloitte.



13. Once the **Laboratory Information** screen is complete, click **Next** to proceed to the **Applicable Symptoms** screen.



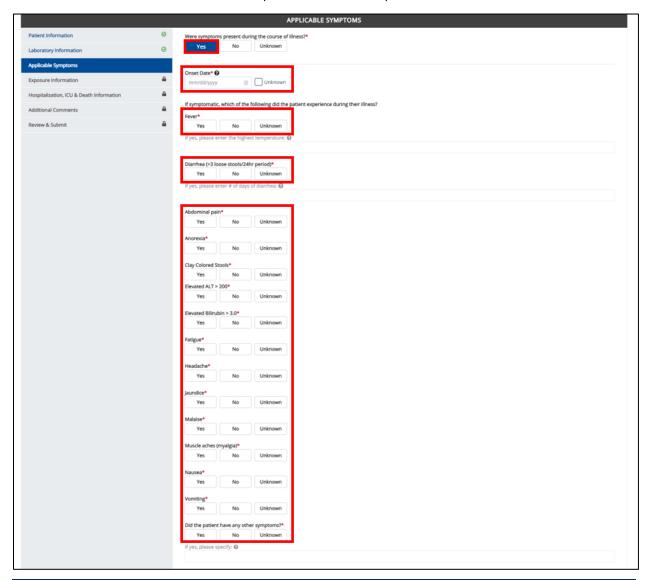


11 Applicable Symptoms

1. On the **Applicable Symptoms** screen, select the appropriate answer for the conditional question at the top: *Were symptoms present during the course of illness*?



2. If **Yes** is selected for the conditional question, the subsequent fields on the screen are enabled.

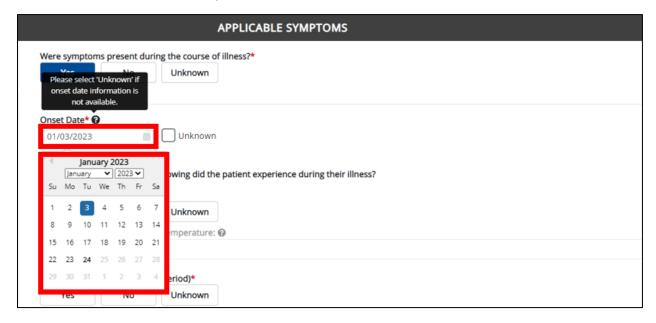




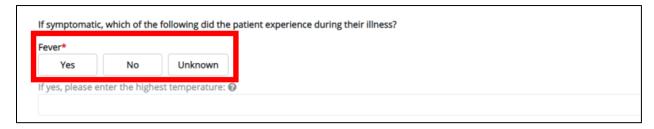
Please Note: If No is selected for the conditional question, all subsequent symptom fields are disabled and marked with No.

If *Unknown* is selected for the conditional question, all subsequent symptom fields are disabled and marked as *Unknown*.

- 3. Enter the **Onset Date** for the symptoms.
- If the onset date is unknown, click the Unknown checkbox.



4. To report if the patient had a fever during illness, select the **appropriate answer** for the field: *Fever*.



• If **Yes** is selected, the subsequent field is enabled. Enter the **patient's highest temperature** in the subsequent textbox: *If yes, please specify*.





5. To report if the patient had diarrhea during illness, select the **appropriate answer** for the field: *Diarrhea* (>3 loose stools/24hr period).



• If **Yes** is selected, the subsequent field is enabled. Enter the **number of days of diarrhea** in the subsequent textbox: *If yes, please enter # of days of diarrhea*.



- 6. If the patient is symptomatic for *Acute Hepatitis C*, select the **appropriate answers** for the following fields to indicate the symptoms the patient experienced during illness:
 - Abdominal pain
 - Anorexia
 - Clay Colored Stools
 - Dark Urine
 - Elevated ALT > 200
 - Elevated Bilirubin >3.0
 - Fatigue

- Headache
- Jaundice
- Malaise
- Muscle aches (myalgia)
- Nausea
- Vomiting

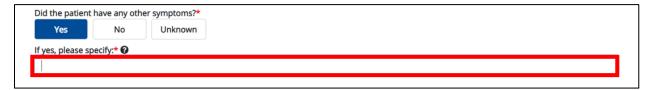




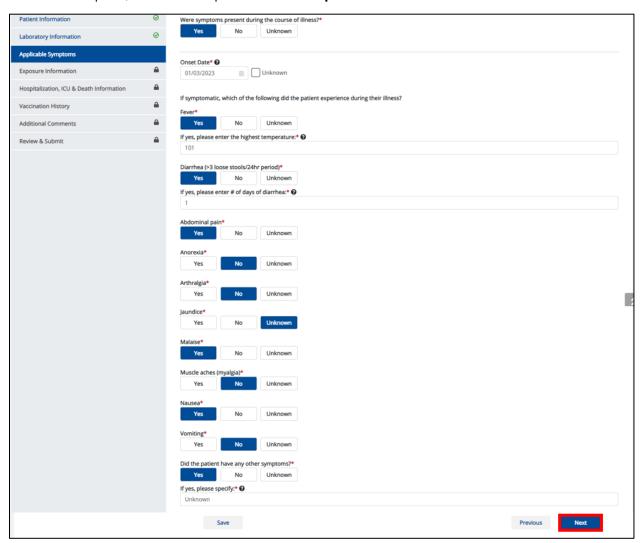
7. To report additional symptoms not listed on the screen, select the **appropriate answer** for the field: *Did the patient have any other symptoms*?



• If **Yes** is selected, the subsequent field is enabled. Enter the **patient's other symptoms** in the subsequent textbox: *If yes, please specify*.



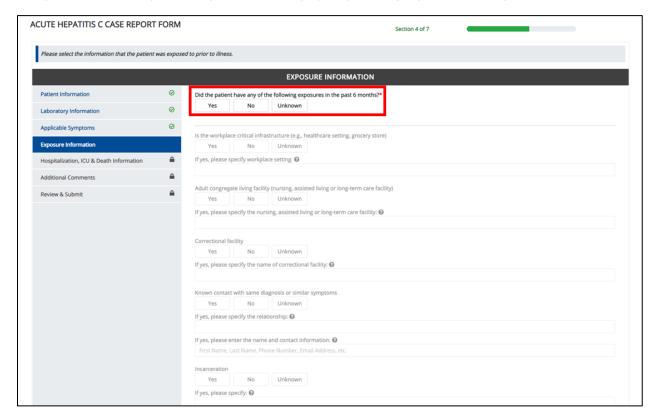
8. Once complete, click **Next** to proceed to the **Exposure Information** screen.



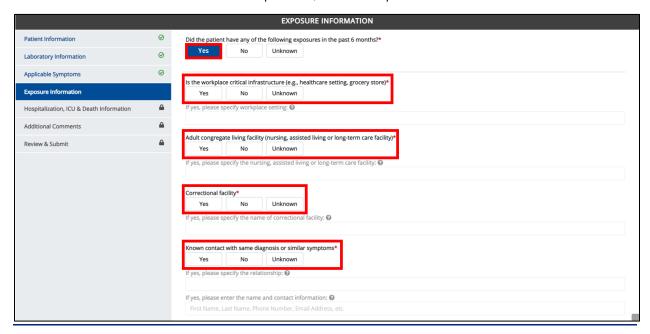


12 Exposure Information

1. On the **Exposure Information** screen, select the **appropriate answer** for the conditional question at the top: *Did the patient have any of the following exposures in the past 6 months*?



2. If Yes is selected for the conditional question, the subsequent fields on the screen are enabled.





Please Note: If *No* is selected for the conditional question, the subsequent fields are disabled and marked with *No*.

If **Unknown** is selected for the conditional question, the subsequent fields are disabled and marked as **Unknown**.

Outbreak-related questions are not impacted by the selected answer for the conditional question: *Did the patient have any of the following exposures in the past 6 months?*



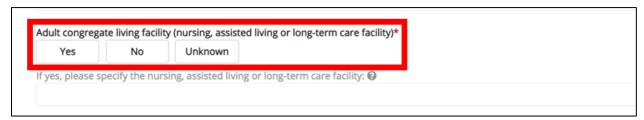
3. Select the **appropriate answer** for the field: *Is the workplace critical infrastructure (e.g., healthcare setting, grocery store)*?



• If **Yes** is selected for the *Is the workplace critical infrastructure* (e.g., healthcare setting, grocery store) field, the subsequent field is enabled. Enter the **name of the workplace setting** in the subsequent textbox: *If yes, please specify the name of workplace setting*.



4. Select the **appropriate answer** for the field: *Adult congregate living facility (nursing, assisted living or long-term care facility)*.





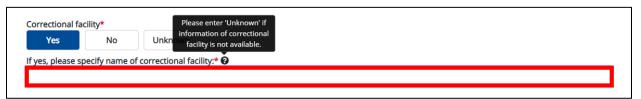
• If **Yes** is selected for the *Adult congregate living facility (nursing, assisted living or long-term care facility)* field, the subsequent field is enabled. Enter the **name of the adult congregate living facility** in the subsequent textbox: *If yes, please specify the nursing, assisted living or long-term care facility*.



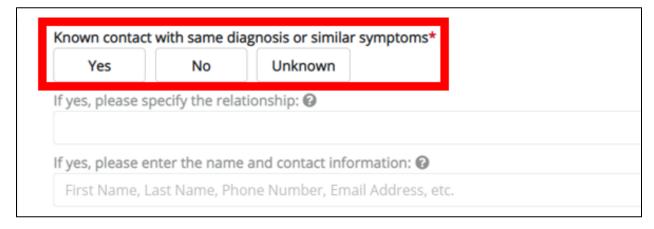
5. Select the **appropriate answer** for the field: *Correctional facility*.



• If **Yes** is selected for the *Correctional facility* field, the subsequent field is enabled. Enter the **name of the correctional facility** in the subsequent textbox: *If yes, please specify the name of correctional facility*.

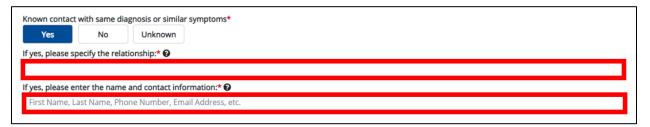


6. Select the **appropriate answer** for the field: *Known contact with same diagnosis or similar symptoms*.





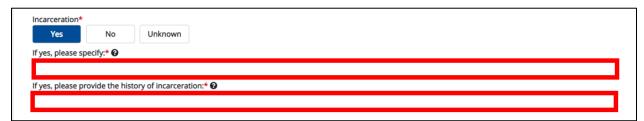
- If **Yes** is selected for the *Known contact with same diagnosis or similar symptoms* field, the subsequent fields are enabled:
- Enter the **patient's relationship to the contact** in the subsequent textbox: *If yes, please specify the relationship*.
- Enter the contact's first and last name and contact information (e.g., Phone Number, Email Address) in the subsequent textbox: *If yes, please enter the name and contact information*.



7. Select the **appropriate answer** for the field: *Incarceration*.



- If **Yes** is selected for the *Incarceration* field, the subsequent fields are enabled:
- Enter the **patient's incarceration details** in the subsequent textbox: *If yes, please specify*.
- Enter the **patient's history of incarceration** in the subsequent textbox: *If yes, please provide the history of incarceration*.

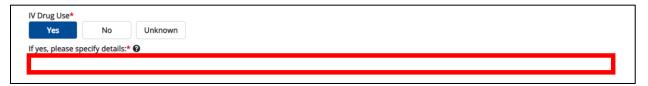


8. Select the **appropriate answer** for the field: *IV Drug Use*.





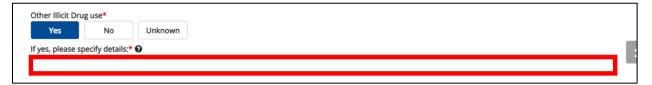
• If **Yes** is selected for the *IV Drug Use* field, the subsequent field is enabled. Enter the **patient's IV drug use details** in the subsequent textbox: *If yes, please specify details*.



9. Select the **appropriate answer** for the field: *Other Illicit Drug Use*.



• If **Yes** is selected for the *Other Illicit Drug Use* field, the subsequent field is enabled. Enter the **patient's other illicit drug use details** in the subsequent textbox: *If yes, please specify details*.



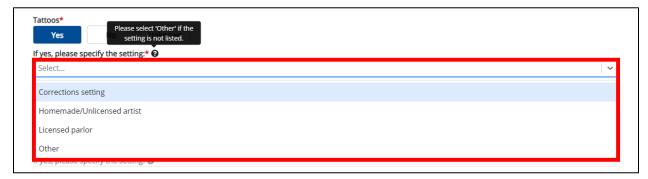
10. Select the **appropriate answer** for the field: *Exposure to Hepatitis C virus*.



11. Select the **appropriate answer** for the field: *Tattoos*.



• If **Yes** is selected for the *Tattoos* field, the subsequent field is enabled. Select the **setting of the tattoo** from the subsequent dropdown menu: *If yes, please specify the setting.*





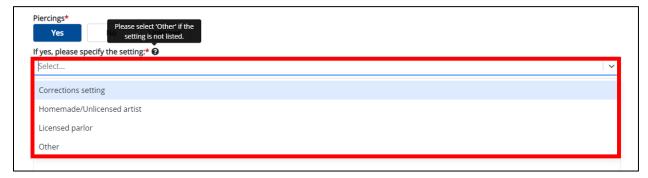
• If *Other* is selected from the *If yes, please specify the setting* dropdown menu, the subsequent field is enabled. Enter the **setting of the tattoo** in the subsequent textbox: *If other, please specify*.



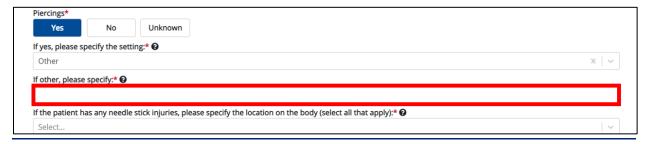
12. Select the **appropriate answer** for the field: *Piercings*.



• If **Yes** is selected for the *Piercings* field, the subsequent field is enabled. Select the **setting of the piercing** from the subsequent dropdown menu: *If yes, please specify the setting.*



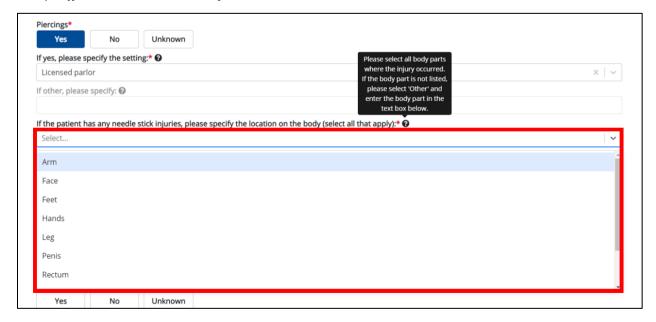
• If *Other* is selected from the *If yes, please specify the setting* dropdown menu, the subsequent field is enabled. Enter the **setting of the piercing** in the subsequent textbox: *If other, please specify*.



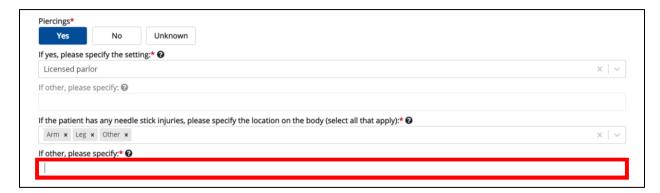


Please Note: Currently, *needle stick injury* and *piercings* are not listed separately. To report a needle stick injury, select "yes" to *Piercings*.

- If neither piercing nor needle stick injury is applicable, please select "other" and enter *not applicable* in the *If other, please specify* textbox field.
- If applicable, select the appropriate location(s) on the body where the needle stick injury
 occurred from the multi-select dropdown menu: If the patient has any needle stick injuries, please
 specify the location on the body.



• If *Other* is selected from the *If the patient has any needle stick injuries, please specify the location on the body* dropdown menu, the subsequent field is enabled. Enter the **location(s) on the body** where the needle stick injury occurred in the subsequent textbox: *If other, please specify*.



13. Select the **appropriate answer** for the field: *Recent Sexual Contact*.





If Yes is selected for the Recent Sexual Contact field, the subsequent field is enabled. Select the
number of sexual partners from the subsequent dropdown menu: If yes, please specify number
of sexual partners.



14. Select the **appropriate answer** for the field: Sexually Transmitted Infections History.

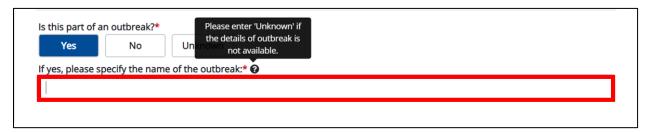


15. Select the **appropriate answer** for the field: Is this part of an outbreak?

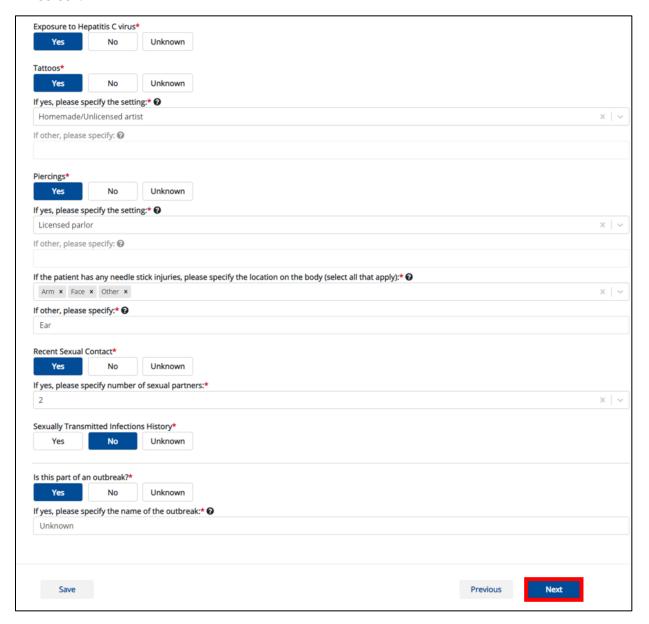


• If **Yes** is selected for the *Is this part of an outbreak?* field, the subsequent field is enabled. Enter the **name of the outbreak** in the subsequent textbox: *If yes, please specify the name of the outbreak*.





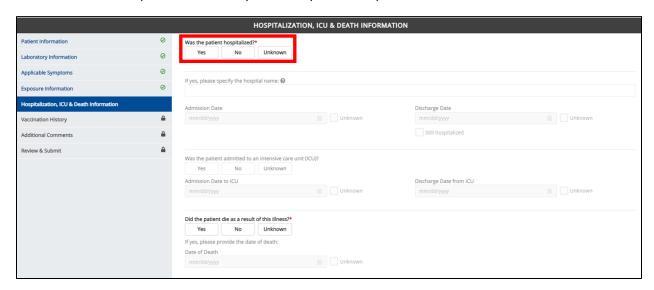
16. Once complete, click **Next** to proceed to the **Hospitalization**, **ICU**, **and Death Information** screen.



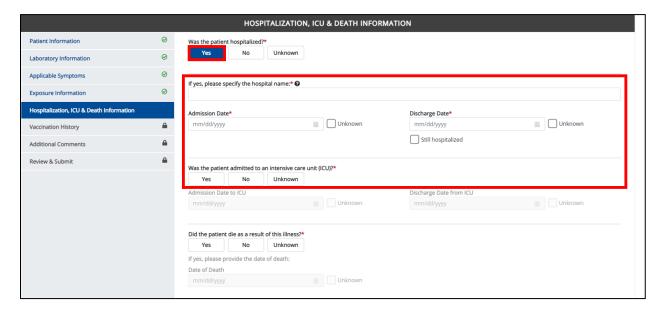


13 Hospitalization, ICU & Death Information

1. On the **Hospitalization**, **ICU & Death Information** screen, select the **appropriate answer** for the conditional question at the top: *Was the patient hospitalized*?



2. If **Yes** is selected for the conditional question, the subsequent hospitalization-related fields and ICU-related fields on the screen are enabled.



Please Note: If **No** or **Unknown** is selected for the conditional question, all subsequent hospitalization-related fields and ICU-related fields are disabled.

Death-related questions are not impacted by the selected answer for the conditional question: *Was the patient hospitalized?*



3. If the patient has been hospitalized, enter the **name of the hospital where the patient is/was hospitalized** in the textbox: *If yes, please specify the hospital name*.



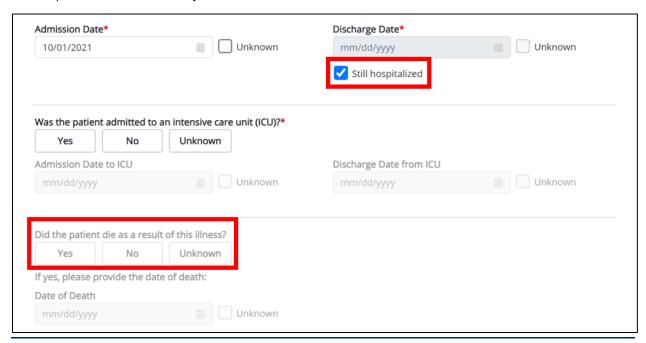
4. Enter the patient's hospitalization **Admission Date**. If the Admission Date is unknown, click the **Unknown** checkbox.



- 5. Enter the patient's hospitalization Discharge Date.
- If the patient is still hospitalized, click the **Still Hospitalized** checkbox.



• If the **Still Hospitalized** checkbox is selected, the subsequent death-related field is disabled: *Did the patient die as a result of this illness?*





Please Note: The Admission Date **cannot** occur **after** the Discharge Date. The Admission Date must occur on the **same date** or any date **BEFORE** the Discharge Date.

If you enter an Admission Date that occurs after the Discharge Date and clicks **Next**, both fields are marked as invalid, and the screen is grayed out and displays a pop-up message that states:

The date of hospital discharge cannot be earlier than the date of hospital admission.

To proceed, you must click **OK** and enter a valid Discharge Date that occurs **on** or **after** the Admission Date.





6. Select the **appropriate answer** for the field: *Was the patient admitted to an intensive care unit (ICU)?*





• If **Yes** is selected, the subsequent *Admission Date to ICU* and *Discharge Date from ICU* fields are enabled. Enter the dates for the **Admission Date to ICU** and the **Discharge Date from ICU**.



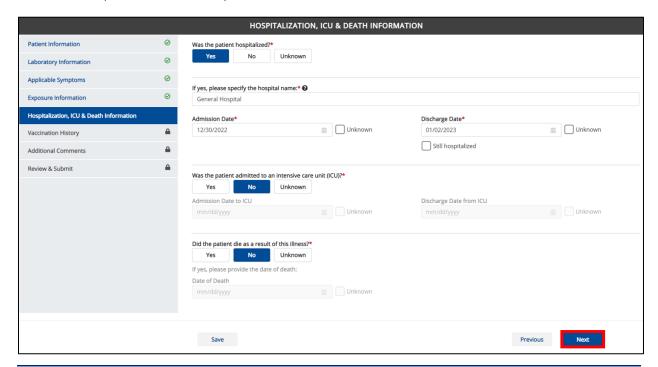
7. If applicable, select the **appropriate answer** for the field: *Did the patient die as a result of this illness*?



• If **Yes** is selected, the subsequent *Date of Death* field is enabled. Enter the patient's **Date of Death**.



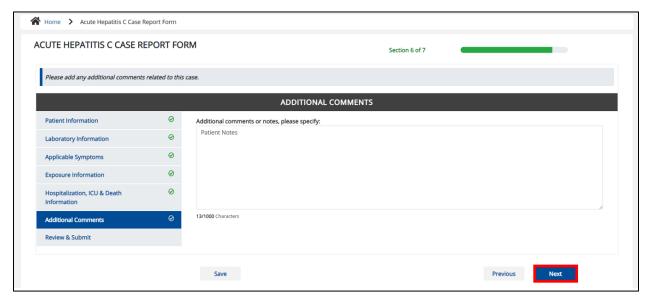
8. Once complete, click **Next** to proceed to the **Additional Comments** screen.





14 Additional Comments

- 1. On the **Additional Comments** screen, if applicable, enter **additional notes about the patient**.
- 2. Once complete, click **Next** to proceed to the **Review & Submit** screen.

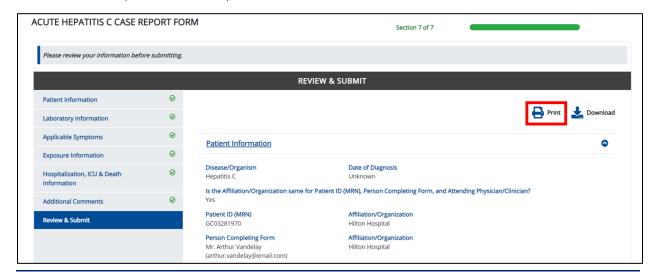


15 Review and Submit

The **Review and Submit** screen displays a summary of the information you have entered. Prior to submitting the case report, review the information on this screen to verify its accuracy. You must click **Submit** to submit the case report form.

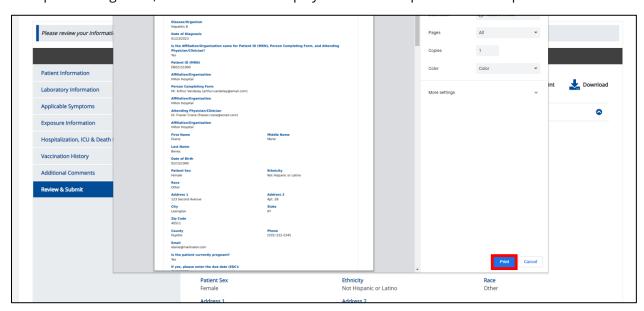
Print or Download Functionality

1. Click **Print** to print the case report.





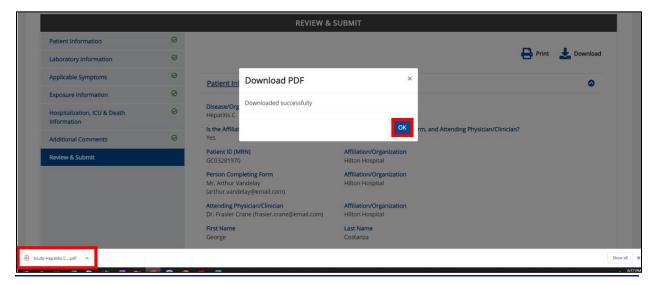
• Upon clicking **Print**, a *Print Preview* will display. Click **Print** to print the case report.



2. Click **Download** to download a PDF version of the case report.



- Once the download is complete, a pop-up will display. Click **OK** to close out of the pop-up.
- To view the downloaded case report, click the PDF icon at the bottom left.

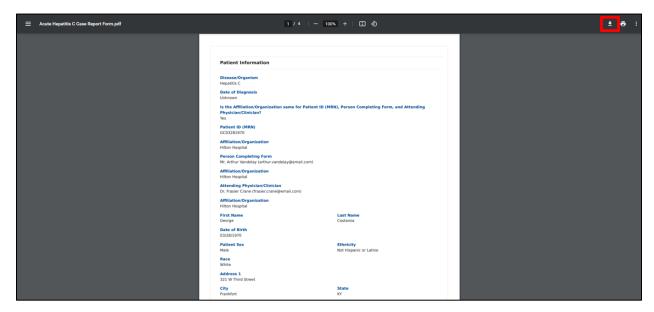


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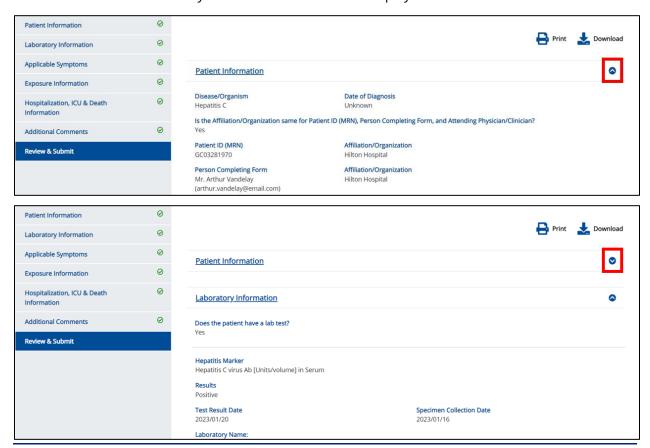
Direct Data Entry for Acute Hepatitis C Case Reports



- A PDF of the case report will display in a separate tab. Click the **Download Icon** at the top right to download a PDF version of the case report to your computer.
- Review the information.

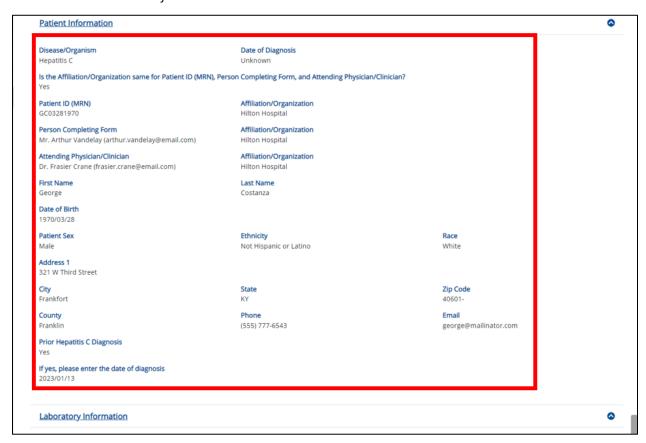


• Click the **caret icon** on any section header to hide or display the details for that section.

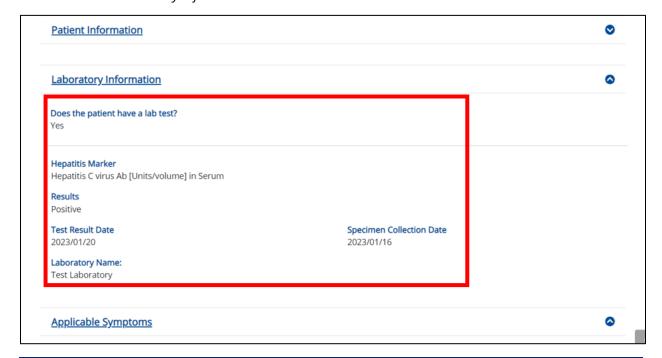




3. Review the *Patient Information* section.

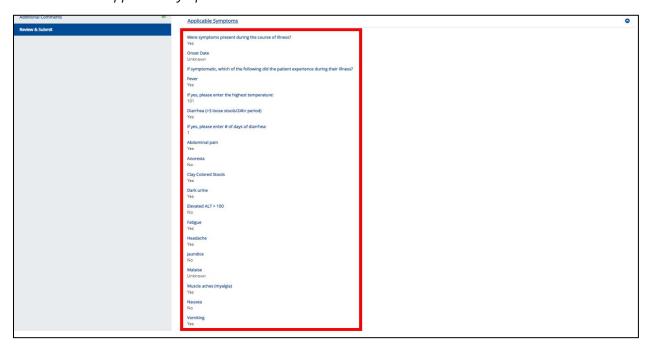


4. Review the Laboratory Information section.

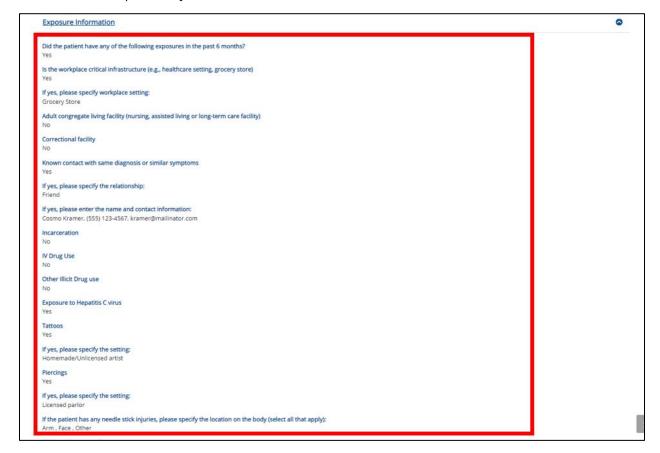




5. Review the *Applicable Symptoms* section.



6. Review the Exposure Information section.

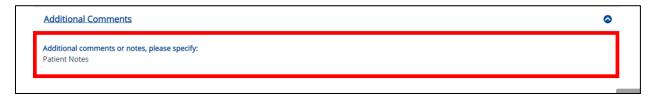




7. Review the *Hospitalization*, *ICU & Death Information* section.

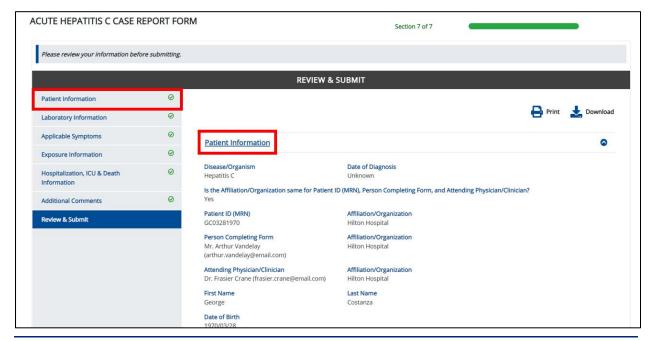


8. Review the Additional Comments section.



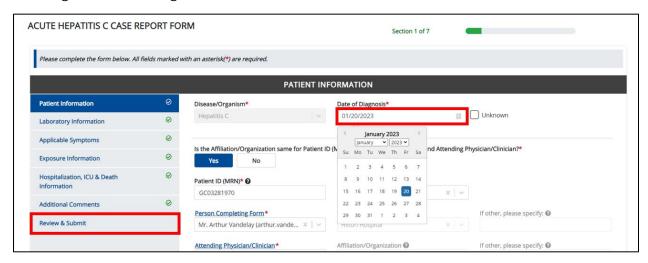
Click Hyperlinks to Edit

- 9. If after reviewing, changes are required, click the corresponding **section header hyperlink** or the **side navigation bar tab** to navigate to the appropriate screen or section to edit the information.
- Click the **section header hyperlink** or the **side navigation bar tab** to navigate to the intended page. For example, to navigate to the **Patient Information** screen, click the **Patient Information hyperlink** in the section header or the side navigation bar.

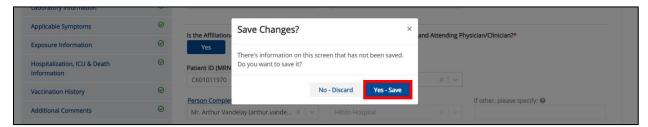




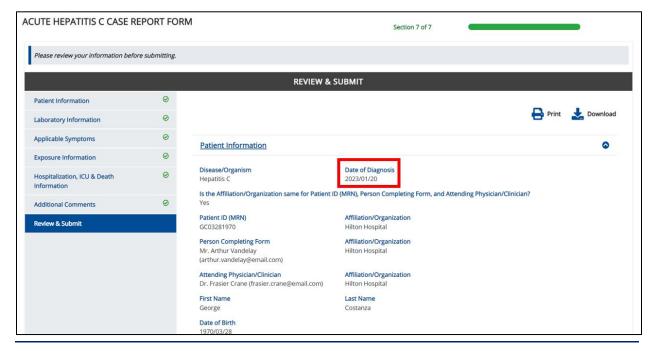
10. Once the appropriate edits have been made, click the **Review and Submit** tab on the side navigation bar to navigate back to the **Review and Submit** screen.



11. The *Save Changes* pop-up displays. To save the edits and navigate back to the **Review and Submit** screen, click **Yes – Save**. To discard the edits, click **No – Discard**.



12. Review your edits on the **Review and Submit** screen.

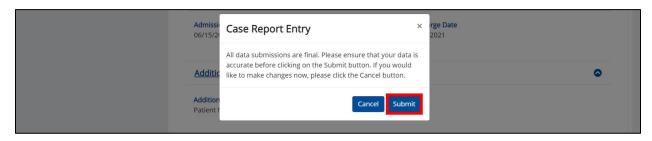




13. After verifying the information is accurate and/or the appropriate changes have been made, you must click **Submit** to submit the Acute Hepatitis C Case Report Entry.



 All case report submissions are final. You have one more opportunity to select **Cancel** to continue reviewing the Case Report or click **Submit** to submit the report.



Please Note: Once a case report has been submitted, it is final. Should you later discover that you have entered inaccurate information, please use the **Support Tab** in the ePartnerViewer to report this information.

14. Click **OK** to acknowledge the case report has been submitted successfully.



Please Note: Clicking **OK** when the case report entry has been submitted successfully will automatically navigate you to the **Case Report Entry User Summary** screen.

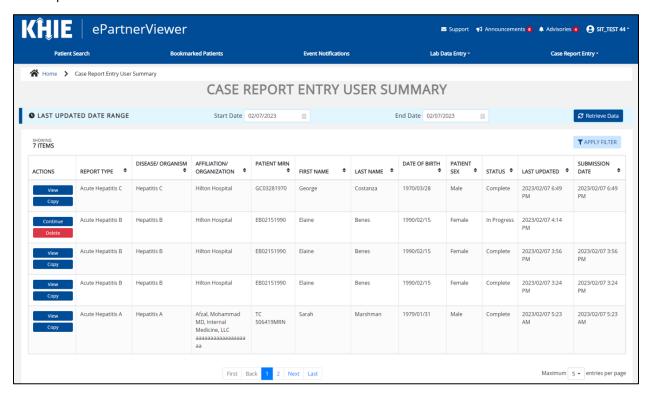
Congratulations! You have submitted the Acute Hepatitis C Case Report using KHIE's Direct Data Entry Functionality.

Please visit the KHIE website at https://khie.ky.gov/Public-Health/Pages/Electronic-Case-Reporting-.aspx to access additional training resources and find information on reporting requirements from the Kentucky Department for Public Health.



16 Case Report User Entry Summary

The **Case Report Entry User Summary** screen displays all submitted and in-progress case reports you have entered. By default, the **Case Report Entry User Summary** screen displays the case reports from the last updated date. You can use the Date Range buttons to do a custom search for previous case reports entered within the last 6 months.



- 1. To retrieve case reports for a specific date range within the last 6 months, enter the appropriate **Start Date** and **End Date**.
- 2. Click **Retrieve Data** to generate the case reports.





Please Note: The **Start Date** must be within the last six months from the current date. The following error message displays when Users search for a Start Date that occurred more than six months ago: *Please select a Start Date that is within the last six months from today's date.*

To proceed, you must enter a **Start Date** that occurred within the last six months.



- 3. Click **Retrieve Data** to display the search results.
- 4. To search for a specific case report, click **Apply Filter**.



5. The Filter fields display. You can search by entering the **Report Type, Disease/Organism, Affiliation/Organization, Patient MRN, First Name, Last Name, Date of Birth, Patient Sex, Status, Last Updated Date**, and/or **Submission Date** in the corresponding Filter fields.



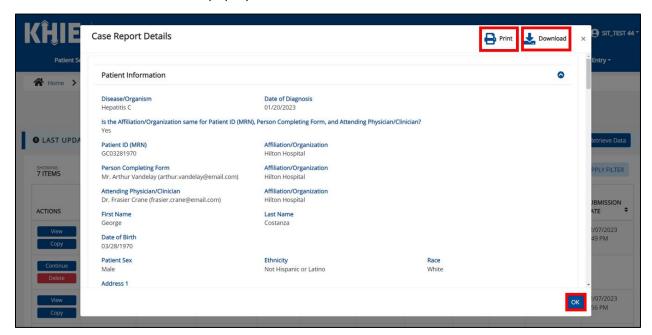


Review Previously Submitted Case Reports

1. To review a summary of a complete case report that has been previously submitted, click **View** located next to the appropriate case report.



- 2. The Case Report Details pop-up displays a summary of the previously submitted case report.
 - Click **Print** to print the case report.
 - Click **Download** to download a PDF version of the case report.
- 3. Click **OK** to close out of the pop-up.

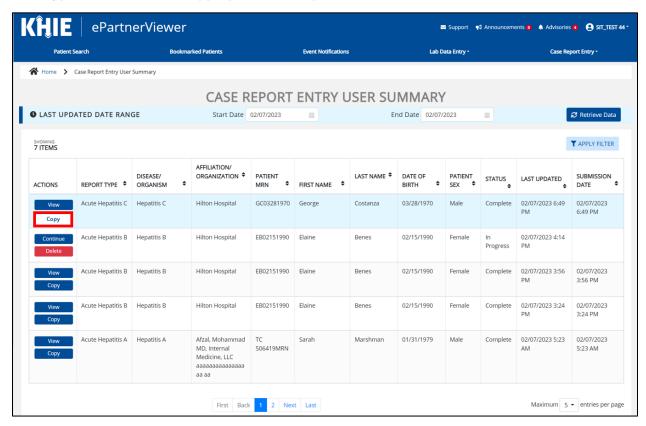




Copy Previously Submitted Case Reports

The **Copy** feature allows Users to copy the information from a completed case report, make edits, then submit a new case report for the same patient. That means you can copy the information from a previously submitted case report into a new case report, update the appropriate information, then submit a new case report for the patient.

1. To copy the information from a completed case report that has been previously submitted, click **Copy** located next to the appropriate case report.



Please Note: Clicking **Copy** will automatically navigate you to the **Patient Information** screen of the Acute Hepatitis C Case Report.

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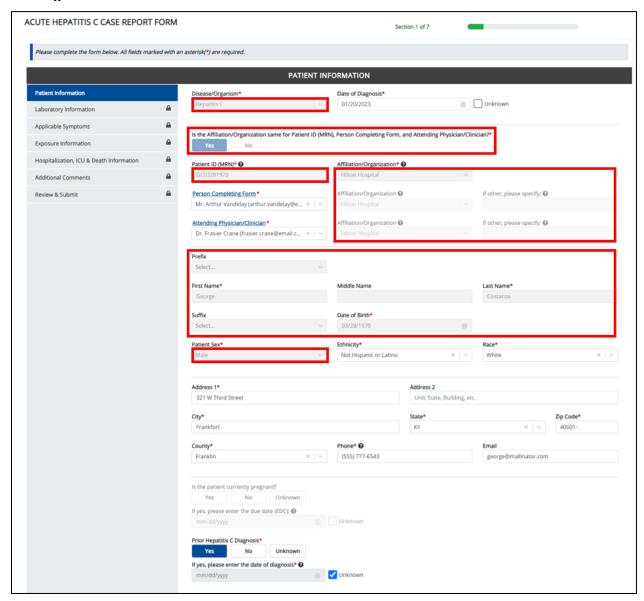
Direct Data Entry for Acute Hepatitis C Case Reports



By default, the **Patient Information** screen displays the information entered on the previously submitted Acute Hepatitis C case report. Users can change the information entered in any of the enabled fields and submit a new Acute Hepatitis C case report for the patient. However, Users **cannot** change the disease/organism, affiliation/organization and patient demographic fields which are grayed out and disabled:

- Disease/Organism
- Patient ID (MRN)
- Affiliation/Organization
- Prefix
- Suffix

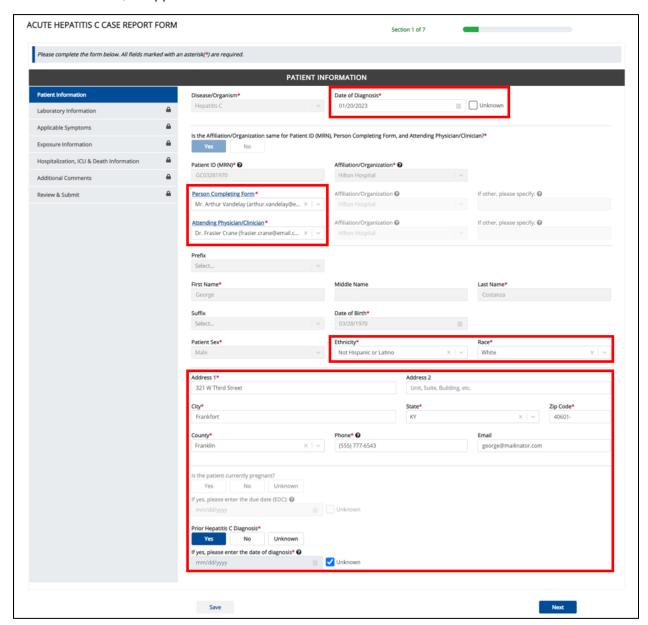
- First Name
- Middle Name
- Last Name
- Date of Birth
- Patient Sex





Please Note: The Disease/Organism, Affiliation/Organism, and the patient demographic fields are the only disabled fields. All other fields on the **Patient Information** screen and all subsequent screens are enabled. You can edit any of the enabled fields on all screens.

2. To submit a new case report with updated information, **edit the appropriate information** in the enabled fields, as applicable.



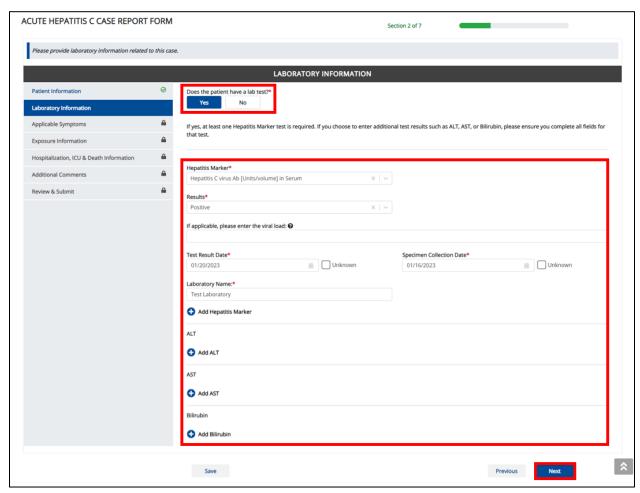
Please Note: The *Is the patient currently pregnant?* field is only enabled when the *Patient Sex* field is marked as *Female*.



3. Once the appropriate edits have been made, click **Next** to proceed to the **Laboratory Information** screen.

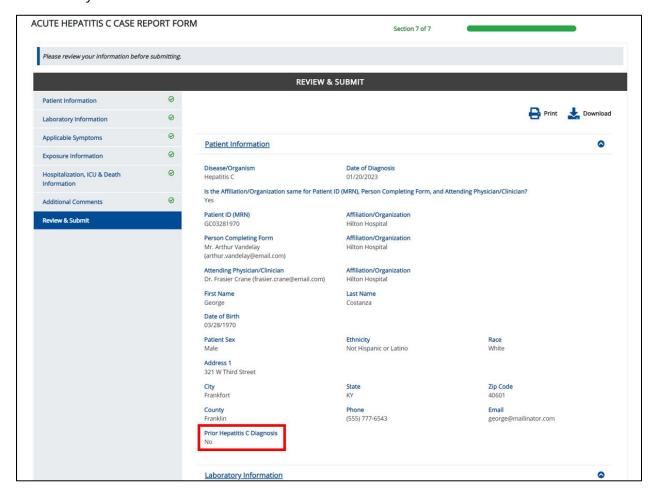


- 4. On each subsequent screen, **edit the appropriate information** in the enabled fields, as applicable.
- 5. Once the appropriate edits have been made on the subsequent screens, click **Next** until you navigate back to the **Review and Submit** screen.





6. Review your edits on the Review and Submit screen.



Please Note: In the example edit above, the User changed the selection for the *Prior Hepatitis C Diagnosis* field from **Yes** to **No**.

If **No** or **Unknown** is selected for the *Prior Hepatitis C Diagnosis* field, the subsequent field is disabled: *If yes, please enter the date of diagnosis*.

7. After verifying the information is accurate and/or the appropriate changes have been made, you must click **Submit** to submit the Acute Hepatitis C Case Report Entry.





Please Note: The new case report is <u>not</u> a continuation of the previously submitted case report for the patient.

8. All case report submissions are final. You have one more opportunity to select **Cancel** to continue reviewing the Case Report or click **Submit** to submit the report.

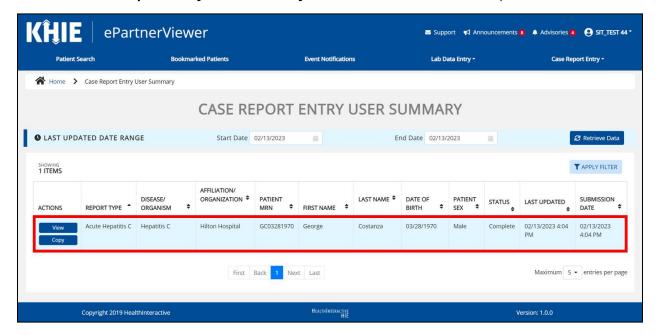


9. Click **OK** to acknowledge the case report has been submitted successfully.



Please Note: Clicking **OK** when the case report entry has been submitted successfully will automatically navigate you to the **Case Report Entry User Summary** screen.

10. On the Case Report Entry User Summary screen, review the new case report submission.





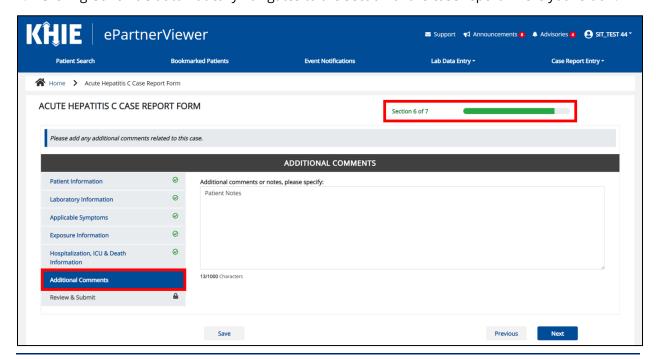
Continue In-Progress Case Reports

The **Save** feature allows Users to complete the case report in multiple sessions. That means you can start a case entry, save it, and then return later to complete it. You must save the information you have entered in order to return later to the section where you left off.

1. To continue working on a case report that is currently in-progress, click **Continue** located next to the appropriate case report.



2. Clicking **Continue** automatically navigates to the section of the case report where you left off.





17 Technical Support

Toll-Free Telephone Support

For questions and assistance regarding the ePartnerViewer, please call 1 (877) 651-2505.

Email Support

To submit questions or request support regarding the ePartnerViewer, please email KHIESupport@ky.gov.

Please Note: To seek assistance or log issues, you can use the **Support Tab** located in the blue navigation bar at the top of the screen in the ePartnerViewer.

